# Saginaw County First Responder's Guide for Behavioral Interventions

# **AUGUST 2016**

4th Edition - Updated February 2018



# Working together to achieve the Triple Aim

Community Mental Health

Substance Use Disorder Treatment Agencies

Saginaw County Courts

Law Enforcement Agencies

**Emergency Medical Response** 

Saginaw County 9-1-1 Central Dispatch

**Hospital Emergency Departments** 

Psychiatric Inpatient Hospitals

**Acute Care Diversion Programs** 

Saginaw Public Guardian

Saginaw County Jail

Saginaw County Department of Health & Human Services

Saginaw Fire Department

# **Table of Contents**

Sec	ction 1 – Overview	
1.1	Introduction	3
1.2	Saginaw County Informational Guide for Mental Health/Probate Matters	4
1.3	Jail Diversion	4
1.4	Performance Monitoring	5
1.5	First Responder Roles	6
1.6	First Responder's Guide Contributors	11
1.7	First Responder's Guide Approvals (updated)	12
Sec	ction 2 - Psychiatric Hospital Screening, Admission and Discharge Procedures	S
2.1	Admission Procedures	17
2.2	Admissions Paperwork	25
2.3	Individuals Requiring Medical Clearance	37
	Individuals with a Guardian	
2.5	Children and Adolescents (updated)	46
2.6	Individuals with Intellectual and Developmental Disabilities	52
	Substance Use and Co-Occurring Disorders (updated)	
	Intoxicated Individuals	
2.9	Returning Individual Following Medical Treatment	62
	ction 3 - Follow Through and Completing the Process	
3.1	Financial Responsibility	67
3.2	Admission Denials	69
	Second Opinion Following Denial	
3.4	Reconciliation of Referrals	73
Sec	ction 4 - Law Enforcement	
4.1	Transportation	81
	Order for Pickup	
4.3	Individuals in Law Enforcement Protective Custody	92
4.4	Jail Diversion, Inmate Transfer and Jail Holds	97
Sec	ction 5 - Collaborative Community Safety Outreach	
5.1	Saginaw County Care Alert (new)	103
5.2	Project Lifesaver (pending)	109
5.3	Saginaw County Joint Investigation Protocol for Child/Abuse Neglect (new).	110
5.4	Saginaw Hoarding Task Force	120
Sec	ction 6 – Appendix	
	Interpretation Services (new)	125
	Emergency Contact Information (updated)	

# Acknowledgements

"The updated Saginaw County First Responder's Guide for Behavioral Interventions was a massive undertaking that would be impossible to develop without the various members of the work group who produced and edited this update. Special thanks to Nancy Johnson, Supervisor of Crisis Intervention Services at Saginaw County Community Mental Health Authority, who served as Chair of this group and made sure that we all met in a timely and efficient manner, and kept on track for the mission that were charged. Saginaw County is well served by all of these individuals who worked on this document and who put in many hours and thoughts to be sure that a mechanism exists that provides collaboration among all of us in Saginaw County. The document is serving as a model for many other counties throughout the State of Michigan. I was asked, and gave permission to, the Michigan Judicial Institute to place this in a member's only section for Judges in counties other than Saginaw to begin to develop their own document to serve their county. It is my hope that your inspiration will lead others counties to collaborate for the benefit and good of their citizens. For this, we thank you all for working so hard to make this document a reality."

Honorable Patrick J. McGraw & Honorable Faye M. Harrison Saginaw County Probate Court and 10<sup>th</sup> Judicial Circuit Court Family Division

"These are very encouraging times in health care, ripe with opportunities for new ideas and system innovations. Saginaw is in the spotlight for healthcare reform activities in Michigan. These opportunities will provide both the impetus and the leverage for us to develop some of Saginaw's progressive approaches to problems that are experienced throughout Michigan in the interface between physical health care, behavioral health care and human services. The Saginaw County First Responder's Guide for Behavioral Interventions is a model which we can build on. It is unique in the array of agencies which participated demonstrating the essential partnerships in health care and human services. Saginaw has much to be proud of in the assembled expertise and the commitment of the community leaders who participated. Thank you to everyone involved."

Sandra M. Lindsey, CEO Saginaw County Community Mental Health Authority

"As the mental health court develops we have an integrated process to support individuals who are identified as having a mental health condition as they interface with the legal system. As part of post booking diversion there may be an opportunity to divert an individual to acute intervention during a behavioral crisis. This promotes individual and community safety."

Honorable A.T. Frank Saginaw County 70<sup>th</sup> District Court - Mental Health Treatment Court

"The Saginaw County First Responder's Guide for Behavioral Interventions is a result of a collaborative effort by multiple agencies. Saginaw County residents will benefit from the hard work by all on this initiative."

Dr. Brian Purchase, Medical Director Covenant Healthcare Emergency Care Center

"Central Dispatch staff support community agencies working together to continually improve the timely and quality response to individuals in Saginaw County."

Tom McIntyre, Executive Director Saginaw County 9-1-1 Central Dispatch

# **SECTION 1**

# Overview

# 1.1 Introduction

We begin with a warm welcome! Thank you for opening this reference guide, we hope that it is helpful to you in your work. Our goal is to help you, the professional first responders serving Saginaw County, to come together as a High Performing Team.

Our objectives are threefold and we refer to them as the Triple Aim:

- Patient Experience: The services we provide are
   often needed when individuals and families are in
   crisis and at their most vulnerable. Our goal is to
   present a well informed and prepared team able
   to effectively respond to the crisis while
   respecting the dignity of the people we serve.
- Population Health: For Saginaw County to experience optimum use of psychiatric inpatient care, accessible when needed with effective outcomes, provided through the necessary coalition of health system, human service and public safety resources.

**Triple** 

 Cost of Care: By clearly delineating the roles and interface functions of the response teams, the participating community agencies will achieve efficiencies of operations.

This guide is evidence of the cooperation between the participating agencies. Collaborative discussion has established procedures for the individual agencies to perform as a team in achieving these objectives. Executive support is demonstrated by participation through this process, as well as by their endorsement of the collective results.

To the outside reader we would like to convey that it is this convening of executive leadership and the resulting creation of a context for process improvement which is the single most critical element to the success of this resulting guide; in other words, our success lives as much in the process as it does in the product. Our consensus agreement on the nature of the problem, the desired outcomes and the endorsement of an integrated community response were elemental and yet are not a readily apparent dimension of this guide. Perhaps it is sufficient to ask that you look at the signature page and know that these Saginaw leaders are committed to achieving the Triple Aim of the Saginaw County First Responder's Guide for Behavioral Interventions. That is an impressive statement about the level of collaboration in Saginaw.

**ACCOMMODATIONS:** Agencies represented in the First Responder's Guide are committed to providing accommodations to individuals who need communication/language assistance. <u>Area Agency Interpretation Protocols</u> of service providers for each agency can be found in the appendix.

# 1.2 Saginaw County Informational Guide for Mental Health/Probate Matters

Throughout the First Responder's Guide you will find reference to another Saginaw publication, its formal title is the *Informational Guide for Mental Health/Probate Matters*. The Probate Matters guide had a similar start to the First Responder's Guide when in 1999 Judge Patrick J. McGraw called together a different cross agency team to help in the task of documenting the correct use of all the probate forms involved in the implementation of chapters four and five of the Michigan Mental Health Code. These are the chapters which guide the court in steps related to psychiatric hospitalization both voluntary and involuntary, adolescents and adults, the judicial admission of individuals with developmental disabilities and individuals adjudicated through the judicial system as a person "Not guilty by reason of insanity" (NGRI).

Together with leadership from the Saginaw County Assistant Prosecuting Attorney, Bernard Coppolino and Crisis Intervention Supervisor Nancy Johnson, the Probate Matters Guide is updated regularly and lays the foundation for the interagency teamwork in the First Responder's Guide.

The Probate Matters Guide is like the First Responder's Guide in that it defines the roles of all of the parties involved, step by step, who fills out what forms, when and why. We have discovered many times over how invaluable it has been to codify our understanding about each of the interactions and functions detailed in the Probate Court Rules and the Mental Health Code at this most basic level of "filling out the forms."

#### 1.3 Jail Diversion

The First Responder's Guide also serves as our local interagency agreement to address our community's promise to prevent the unnecessary incarceration of people with mental illness. Clearly, if we are effective in reaching people at risk of behavioral crisis resulting from the symptoms of mental illness, we can ensure the most appropriate care and best outcomes for them, their families and the community.

The Michigan Department of Community Health requires that every community have a plan for coordinated response and provide cross training to the professionals who implement these procedures. The First Responder's Guide documents this coordination and serves as our training guide.

In 2013, the Saginaw County 70<sup>th</sup> District Court and Judge A.T. Frank, took the lead in the implementation of a Mental Health Court. The mental health court is evidence of both a strong judiciary commitment to jail diversion as well as a demonstration of a coalition of health systems, human service, public safety and judiciary dedicated to improving population health for Saginaw County.

# 1.4 Performance Monitoring

In measuring the success of a Triple Aim initiative, all three dimensions deserve focus; patient experience, population health and cost of care. For the second publication of the First Responder's Guide we have chosen to use a performance metric which can be considered as demonstrating improvement across the Triple Aim and that metric will be the measurement of time. Our assumption is that if the amount of time involved in the process of achieving a disposition of a request for service can be reduced, then all outcomes will be impacted for the better.

Time as a performance measure for Patient Experience: We all know the pain of being in a state of crisis, the anxiety and stress on the individual and the family is exhausting and can be debilitating. They often have been in a state of impending crisis for some days and weeks leading up to the intervention and so they do not arrive at the point of asking for help with much reserve.

In spite of this we need to find a balance and resist the temptation to rush to a disposition. We need to be mindful of the opportunities for growth and better outcomes which are present in the context of the crisis at the same time moving as quickly as possible through process steps which are complex and which involve diverse professionals, agencies and expensive resources.

The Triple Aim concept design recommends that the health system should make information available to patients and their families that allow them to make informed decisions. Having said this, and all else being equal, patients and families have said that the sooner a disposition is reached the better.

Time as a performance measure for Population Health: The Triple Aim concept suggests that the health of the population can be improved through system integration. One specific recommendation is that a community should "set and execute strategic initiatives related to reducing inequitable variation in outcomes or undesirable variation in clinical practice" and that we should "actively learn from the patient and the families to inform the work for the population." The First Responder's Guide strives to meet this objective by improving the interface between agencies at each step in the process. The procedures included in the First Responder's Guide have emerged as a result of analyzing each of those interface transfers of care and negotiating the terms of the interface.

Time can be used as an overall measure of successful system integration, not unlike measuring the performance of a relay team in competition.

Time as a performance measure for Cost of Care: Time is money, but it's not that simple. The First Responder's Leadership Group quickly discovered that reducing the time in one segment of the process often led to increase in time in another segment. They were tasked with finding a "common good" solution that improved the overall process with the community resources in mind. Time in the emergency room, time in protective custody, time spent simply waiting, and time from start to finish for all the professionals involved could be improved through agreement on the terms of interface. The First Responder's Guide is not just our community's consensus on best practice, but it also reflects negotiated boundaries and priorities. This was not an easy conversation.

Performance Measure: The SCCMHA Quality Improvement program facilitates a study which will sample the administrative data for time markers which show the performance of the integrated system. De-identified administrative data will be used including time markers from request for assistance to admission and the various component segments in between. Time points will be defined, collected and trended from the various admission documents generated by the participating agencies and centrally collected in the mental health center. This quality improvement project will be reported to the First Responder's Leadership workgroup for analysis and response.

# 1.5 First Responder Roles

This section of the First Responder's Guide might appear to those who participated in the project as an exercise in stating the obvious. A good team member knows their role as a part of their training and years of experience. However, high performing teams take the time to routinely review and formally establish roles. The procedures included in the guide specify which agencies the procedure applies to and at each action step assigns responsibility for tasks.

Additionally, because our Guide is offered to the larger community, including local members who may be uninformed as well as to professionals from other counties, it seems important to document at the outset our agreement on the many roles and the array of community resources which are involved in this integrated delivery system.

Finally, we would like to acknowledge that the effectiveness of the First Responder's guide is twofold. First, this Guide represents a well-developed set of roles in a larger team effort, but secondly, and equally important, underlying this team effort is a strong network of individual professional relationships which demonstrate compassion for consumers and commitment to the community and the professional team of first responders who serve the community.

The First Responder's Guide intentionally names both individuals and their roles in the narrative. We acknowledge that it goes against the conventional wisdom about documents such as this. People come and go in their roles and good procedures should not be dependent on personalities; but we also know that it is important to create a culture of personal accountability as well as a culture of appreciation for team performance. It is to this end that the Saginaw First Responder's Guide names individual members when appropriate, recognizing the value of the individual members who are capable of working above the institutional limits of their roles to facilitate a high level of creative problem solving when the need presents. This level of commitment in Saginaw is demonstrated on a regular basis. Most of the members of this First Responder leadership team share cell phone numbers and are available to each other 24/7 in order to solve problems that are challenging in complexity with needs that weren't anticipated by procedures.

The following list of roles is grouped by category with participating members in each category. Included is a bulleted listing of their roles in responding to requests for intervention with a behavioral crisis.

# Community Mental Health

#### Saginaw County Community Mental Health Authority (SCCMHA)

- Provides 24/7 crisis response including preadmission screening for psychiatric inpatient care for both voluntary and involuntary admission requests
- Provides Mobile Urgent Treatment Team (MUTT) first response for enrolled families with children with serious emotional disturbance
- Provides assistance to family and community members who wish to initiate involuntary psychiatric admission with the Saginaw County Probate Court
- Provides care coordination throughout the SCCMHA network of mental health providers including over 200 agencies in Saginaw County ranging from group homes to clinical treatment teams
- Provides authorization for payment for all Medicaid and indigent psychiatric inpatient care
- Provides Alternative Treatment Plans for involuntary commitment proceedings and continuum of care by monitoring court order status
- Provides education and support for staff as Saginaw County Probate Court suggests revisions in mental health procedures and form processing

# Substance Use Disorder Coordinating Agency

#### Mid-State Health Network (MSHN)

- Provides referrals to approved providers through SCCMHA Central Access and Intake and Crisis Intervention staff who present to be screened
- Provides treatment for individuals with a Substance Use Disorder who have Medicaid or Healthy Michigan throughout the twenty-one county region

# Saginaw County Courts

#### Saginaw County Probate Court and 10th Judicial Circuit Court Family Division

- Provides the venue for adjudication of involuntary commitment petitions
- Provides orders for transport for assessment
- Provides assignment of counsel when needed for persons who are subject of the petition

#### Saginaw County 70th District Court (Mental Health Treatment Court)

- Provides jail diversion services to persons in police custody who require mental health treatment provided through the SCCMHA forensic team
- Provides coordinated court supervision for enrolled participants

# Law Enforcement (16 agencies)

Saginaw County Sheriff's Office Saginaw City Police Department Saginaw Township Police Department

These three law enforcement agencies accept responsibility to respond to all Probate Court orders to transport individuals for psychiatric evaluation and admission. The City and Township respond to their jurisdictions and the Sheriff responds to all other jurisdictions

#### All Saginaw County Law Enforcement Agencies and Michigan State Police

- Provide first response to emergency dispatch calls. In Saginaw City the Saginaw City Police Department accompanies all MMR responses dispatched through Central Dispatch
- Provide protective custody and transportation to preadmission screening site (SCCMHA or Covenant Emergency Care Center)
- Provide peace officer's application when no other party is willing or able to serve as applicant for an involuntary admission assessment

#### **Saginaw County Central Dispatch**

- Provides 9-1-1 emergency medical and law enforcement dispatch for Saginaw County
- Provides triage and assists callers on the phone until the first responder team arrives on the scene

#### **Saginaw County Prosecutor**

- Provides prosecuting attorney assignment to represent the county in mental health commitment hearings
- Provides processing of deferral decisions
- Provides processing of non-compliance petitions

## **Emergency Medical Response**

#### Mobile Medical Response (MMR)

- Provides advanced and basic life support first response and transport for persons between site of pickup and preadmission screening unit
- Provides medically ordered transport from preadmission screening unit to admitting psychiatric inpatient facility

#### Saginaw Valley Medical Control Authority (SVMCA)

 Provides regional oversight of medical first responder agencies including fire and police medical first responders and ambulance advanced and basic life support units

# Saginaw County 9-1-1 Central Dispatch

- Provides first response to citizen calls for emergency assistance for behavioral crisis
- Notifies appropriate department to respond
- Remains on the line until assistance arrives

# **Hospital Emergency Departments**

Covenant Healthcare Emergency Care Center St. Mary's of Michigan Emergency Department

- Provides triage and medical assessment of persons presenting with psychiatric conditions both voluntary and involuntary
- Provides medical supervision of persons in protective custody from triage until transport to admitting unit
- Provides necessary lab and other medical tests to establish individual's medical stability for admission to a psychiatric facility (medical clearance)
- Provides medical consultation to SCCMHA Crisis Intervention clinicians for persons who are served with preadmission screening service
- Provides physician order for medical transport to admitting psychiatric facility

# Psychiatric Inpatient Hospitals and Acute Care Diversion Programs

HealthSource Saginaw McLaren Bay Region Hospital Saginaw Meadows Crisis Residential Unit

- Provide admission screening via phone triage
- Provide admission assessment and Formal Voluntary Admissions and Psychiatric Certification for Involuntary Admissions
- Provide acute and sub-acute care treatment for voluntary and involuntary patients
- Provide a venue for video probate court proceedings

# Saginaw Public Guardian

- Provides ad litem guardian services when requested for persons petitioned through the Saginaw County Probate Court
- Provides payee, limited and full guardianship services for persons deemed as incapacitated individuals

# Saginaw County Jail

#### Jail Administrator

- Provides mental health screening at the time of booking and facilitates appropriate diversion
- Provides incarceration for persons who are arrested and booked for alleged crimes in Saginaw County

#### Corizon Health, Inc. (healthcare provider for Saginaw County jail)

 Provides health and behavioral health treatment to persons housed in the Saginaw County Jail and may file a petition or application for involuntary psychiatric admission of persons assessed as in need of treatment in an inpatient psychiatric unit

# Saginaw County Department of Health & Human Services (DHHS)

- Provides Children's Protective Service response for investigation when assigned by DHHS central intake
- Provides response and investigation to Adult Protective Service reports of abuse and neglect of vulnerable adults. May serve as applicant or petitioner for psychiatric evaluations
- Provides monitoring and prevention services for families and individuals at risk for abuse and neglect

# 1.6 First Responder's Guide Contributors

Many thanks to those who collaboratively updated the First Responder's Guide for Behavioral Interventions.

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#### Saginaw County Prosecutor's Office

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#### Saginaw County Sheriff's Office

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# **SECTION 2**

# Psychiatric Hospital Screening, Admission and Discharge Procedures

#### 2.1 Admissions Procedures

#### **Purpose**

The purpose of this procedure is to describe how the care transitions and managed care responsibilities for inpatient care are implemented between the screening and admitting units. Effective communication of all critical information relating to medical necessity and payment should result in continuity of care and prevent any unnecessary delays in reaching a disposition.

#### Applies to

Ambulance Service, Covenant HealthCare, HealthSource Saginaw (HSS), Law Enforcement Agencies, McLaren Bay Region (MBR), Saginaw County Community Mental Health Authority (SCCMHA), Saginaw Meadows Crisis Residential Unit (CRU) and St. Mary's of Michigan

NOTE: These procedures apply during business hours, weekends, after hours, and holidays (24/7).

#### Updated by

Bridget Cashin (MBR), LaTecia Cirilo (Saginaw County Probate Court), Shane Hunt (St. Mary's of Michigan), Nancy Johnson (SCCMHA), John McColgan (Prosecutor), Beth Miller (Saginaw County Probate Court), Lynne Price (HSS), Dr. K. Raval (HSS), Sheri Short (Covenant), Allie Steffenson (Saginaw Meadows CRU), Nancy Szczepanik (HSS) and Jennifer Whyte (MBR)

#### **Policy**

Individuals will be evaluated and needs determined. Following assessment and the determination that the individual meets criteria for admission, an intake with the appropriate facility will be completed. The type of admission (voluntary, involuntary, judicial or administrative) will be communicated between the clinician and intake staff. Specific information regarding health/safety issues, medical conditions, medications, legal, and behavioral concerns will be communicated and documented as part of the intake process.

The intake staff will focus on obtaining all information that will assure suitable disposition of the referral.

The referral clinician will communicate all pertinent information to secure a disposition that will meet the individual's clinical needs in the least restrictive setting. Risk factors that may influence the safety and treatment of the individual or others placed on the unit should be communicated as part of the intake. Medications administered while in a medical setting should be communicated as well. A direct nurse to nurse contact may be necessary.

#### **Procedures**

County of residence should be established prior to the assessment. Individuals with Medicaid or no insurance who are not residents of Saginaw County will require an authorization for screening from the individual's county of residence. A Saginaw County Community Mental Health Authority (SCCMHA) representative will also need to authorize payment for hospital days. The SCCMHA Crisis Intervention Services (CIS) and the receiving unit will document the name of the individual authorizing payment. Saginaw Meadows Crisis Residential Unit (CRU) is restricted to accepting individuals from counties who they have a contract with.

Individuals are evaluated with an interdisciplinary approach to determine readiness for discharge from the medical setting and admission to a mental health unit or CRU. Criteria for admission include blood alcohol level below .1, medically clear, and stable for transport. Information regarding level of agitation and chemical or physical restraint precautions will be communicated as part of the intake process. The admitting facility will be informed of the individual's behavior at the time of admission to the medical setting and current level of functioning as it relates to the transfer from the medical facility to the mental health unit or CRU.

**Action 1:** Intake information collected on an <u>SCCMHA Prescreening Timeliness</u> form is communicated between the clinician and intake nurse. Information that is pending and transferred between CIS staff should be documented on the <u>SCCMHA Transfer/Pending Information</u> form.

Responsible Party: SCCMHA CIS Staff, Intake Staff, CRU Staff

Action 2: Utilizing the Intake Unit's Inquiry/Assessment form (HealthSource Saginaw White Pine Mental Health Center Inquiry/Assessment BM-MR 188 or the McLaren Bay Region Behavioral Health Inquiry/Assessment MH-2552 or the Crisis Residential Unit Referral Form), the intake information exchanged between the referral source and the intake nurse will focus on: 1) current psychiatric symptoms and diagnosis, 2) behaviors related to those symptoms, 3) risk factors: potential of harm to self and others, 4) medical issues (current medications, allergies and laboratory results if applicable), 5) pending legal issues, and 6) existing Probate Orders for mental health treatment. A nurse to nurse or physician to physician contact may also be indicated. Communicate to units the presence or history of substance use.

Responsible Party: Clinician, Intake Staff, Hospital Nurse, Attending Physician

**Action 3:** If the individual has a guardian, the guardian is contacted to assign with the individual when the admission is voluntary. If the admission is involuntary, the guardian is still contacted and informed of the decision as stated previously.

**Responsible Party:** SCCMHA CIS Staff for screening and exchange of intake information. HSS Staff, MBR Staff, CRU Staff for the actual signature or verbal consent (unit policy).

**Action 4:** Payer and County of Residence should be established and documented. Local CMH contact person is documented. If the Veteran's Administration, HMO, or Commercial Insurance has been involved in the intake, this information and contact persons should be documented.

#### Responsible Party: SCCMHA CIS Staff, Intake Staff, Staff at the Facility

Action 5: Transportation should be arranged. Individuals who are being admitted voluntarily may be transported by self, family or taxi, unless the attending physician or receiving physician determines there is a clinical risk factor. Ambulance may be used with the payment becoming the responsibility of the individual for a voluntary admission. Law enforcement may provide transportation in specific circumstances. SCCMHA is responsible for transportation from the prescreen site to the admitting facility for involuntary admissions.

Responsible Party: SCCMHA CIS Staff

**Action 6:** Involuntarily admitted individuals are transported by ambulance or law enforcement. All admissions to CRU are voluntary and transportation may be via CRU staff or mental health worker. By taxi if a person is coming from a mental health unit.

Responsible Party: Ambulance Service, Law Enforcement

#### **Exhibits:**

- 1. SCCMHA Prescreening Timeliness
- 2. SCCMHA Transfer/Pending Information
- 3. HealthSource Saginaw White Pine Mental Health Center Inquiry/Assessment BM-MR 188
- 4. McLaren Bay Region Behavioral Health Inquiry/Assessment MH-2552
- 5. Crisis Residential Unit Referral Form

# SCCMHA Prescreening Timeliness (page 1 of 12)

SAGINAW COUNTY COMMUNITY MENTAL	Prescre	ening Ti	meline	ess				
Name:				Case	#:			
Date: Clinic	ian Name:				Clir	nician #	#:	
Voluntary ☐ Involuntary ☐	l Negative Cer	t 🗆		County:				
Insurance: Medicaid □	Medicare □ H	Healthy MI		Private 🗆	VA 🗆	I	None l	
Disposition: Diversion □	SA Referral □	MH Refe	erral 🗆	ACCES	S Referral l		Nega	tive Cert □
Was Crisis Residential called?	Yes □ No □			Phone/Co	urtesy Scre	en:	Yes 🗆	No 🗆
Probate Status: None   Defe	erral 🗖 (email day-staf	f) 60/90	order 🗆	email day-sta	aff) 90/1 y	r. ord	er □ (e	email day-staf
Intake Information		CRT	ГР	Health 9	Source	Mo	Laren E	Bay Region
Time Unit Called								
Staff Taking Intake								
Time Notified of Acceptance/De	enial							
Doctor Involved								
Court Signed Documents/Police		☐ Yes	□ No	☐ Yes	□ No		☐ Yes	. □ No
Time Patient Can Be Transporte	ed for Admission	☐ Yes	□No	☐ Yes	□No		□ Vac	. □ No
Medical Clearance Requested								
Labs Requested		☐ Yes	⊔ No	☐ Yes	⊔No		⊔ Yes	□ No
If Labs Were Requested, Which	Ones		_					-
Reason and time for Denial (Ch	oose from Below)	Reason	Time	Reason	Time	Ke	ason	Time
Other Hospital Refusals								
Hospital	Physician	N	urse		Reason			Time
2.								
3.								
4.								
5.								
6.								
Reasons: (1) At capacity ⇒ al (7) Legal Issues (8) Violent/Dis (11) Ability to pay (12) Source (16) Beds available/insufficient (19) Organic Issues (Dementia,	sruptive behavioral of payment (13) staff (17) Beds av	issues (9 Substance /ailable/no	) Comor Abuse approp	bidities ⇒ lis (14) Sexual riately traine	t (10) Pay orientation d staff (2	yment n (19 18)Co	rate iss 5) Nati ommitn	sues ional origin nent status
Outcome: Where was Consume						•••••		
For admission to hospita	other than CRTP,	HSS, or M	lcLaren l	Bay	ı	Hospito	al label i	f applicable
Time accepted:								

# **SCCMHA** Transfer/Pending Information

HEALTH AUTHORITY	Transfer/Pending Information
Time:	
	nsfer/Pending:
Client's Name:	
Parent's Name:	
Caller's Name:	
-	□ None □ CMH □ TTI □ ACT □ List □ Westlu
	At Residence Hospital (Medical Floor, ER Dept., Mental Health Unit) Whereabouts unknown
What has been Complete?	
	Prescreen
	Petition (filed with Probate Court: Yes or No)
	Demand for Hearing (filed with Probate Court: Yes or No)  Non-Compliance (filed with Probate Court: Yes or No)
	Pick-up Order Delivered to: Sheriff Dept:
	Saginaw City:
	Saginaw Twp:
	Entered into SENTRI  Bed arranged at
	Other (specify)
	Phone:
Crisis Worker accepting Trans	fer/Pending:
Time:	Date:
Update:	Update:
Update:	Update:

# HealthSource Saginaw White Pine Mental Health Center Inquiry/Assessment BM-MR 188 (page 1 of 2)

ETA	HealthSource Sag	
Rm#	White Pine Mental H	
Physician:	INQUIRY/ASSES	SSMENT Program/Med Dir. Sig/Date
	Time: AM PM	
Name of Clinician Taking Call/Sign		Time:
	so: □Petition □1st Cert □Dem	and □Non-Compliance On prior □Order?□Deferral
Patient's Full Name:		Referral Source (Full Name and Title/Relationship to Patient):
Age: D.O.B: MO DAY	YR Home Phone:	
□Male □Female Marital Status:	□Single □Married □Divorced □Widowed	Company Calling From (clarify if caller works for ED, CMH, etc.)
Soc. Sec. #:	County:	Phone:
Legal Street Address:	P.O. Box:	
City:	State: ZIP:	Previously been inpatient? □Yes □No
Primary Language: □English □Ot	her	Within last 30 days? ☐Yes ☐No
Ethnicity: □Not Hispanic or Latino □H	spanic or Latino Undetermined	If yes, when: MR#:
Race:		Where: 🗆 HSS 🗆 Other
Employer:	Vatarra DVar DV	
	Veteran: □Yes □No	
Primary Physician & Phone: Contacted:   Yes  No		Currently active in outpatient treatment? Yes No
		If yes, where? Last Appointment:
Psychiatrist: Spouse's Name:		Therapist:
•	201150's SS#+	
Spouse's D.O.B.: S Family Member/Guardian/Conser	oouse's SS#:	Pending or Current Legal Status/Issues: ☐Yes ☐No If yes, add ADDITIONAL INFORMATION sheet with
Care/POA/Payee:	vator/roster	explanation
Mother's Name		Physician Consultation/Disposition:
SS#: D.O.B.	Phone:	□Dr. Raval □Dr. Movva □Dr. Rao □Dr. H. Talasila
Father's Name	i none.	□Dr. V. Talasila □Dr. Parashar □Dr
SS#: D.O.B.	Phone:	HSS Medical Consult Obtained     Yes   Division   Divis
Stepparent's Name	i none.	Physician's Full Name:
SS#: D.O.B.	Phone:	Date: Time:
Adult/Child Foster Care:	, mental	Provisional Diagnosis:
Contact Name:	Phone:	
Street Address:		Disposition and Status:
City:	State: ZIP:	□Admission Pending □Admission Criteria Not Met
Primary Insurance:		☐No Space ☐Not Panel Provider to Insurance
Card #:		☐General Info Only ☐Patient Refused Admission
Phone:		☐Patient/Family Chose Another Facility
Subscriber's Name:		☐Medical Condition Primary ☐Age Inappropriate
Subscriber's D.O.B.: SS#	:	□Other
Relationship to Patient:		1
Employer:	Phone:	Physician Admission Disposition:
Contact Person:		□Approved □Denied Date/Time:
# of Days Authorized:		Denial Reason:
Secondary Insurance:		7
Card #:		1
Phone:		Referral Source Notified of Disposition:
Subscriber's Name:		Date/Time:
Subscriber's D.O.B.: SS#		Referred to:

### McLaren Bay Region Behavioral Health Inquiry/Assessment MH-2552 (page 1 of 2)

				SSESSMENT	Reviewed by:	
Call Date: Call Tin			. Ti D.	· · · · · · · · · · · · · · · · · · ·	(Program Director's S	ignature/Date)
		A.M. P.N			s Notified of Disposition:	
Time Physician Called for Dispositi  Name of Nurse Completing Ass		pproved 7	luntary	enied Time:	ETA of Patient:	
		□lnv	oluntáry	□ ATO	☐ Deferment Date	
□ Dr. Foster □ Dr. Kondapa	neni	□ Dr.	Syea	Reason Denie	d:	
☐ Dr. Ingram ☐ Dr. Lathia		□ Dr.	Tadeo			
				Referred To:		
				Provisional Dia		
Patient's Full Name:	0.414	1		Name of staff		Time:
Age: D.O.B. MO	DAY YR	Phone:		Name of Calle	r:	Relationship To Patient:
☐ Male ☐ Female Marita		□ Single □ Divorce	☐ Married ☐ Widow	Company Call	ing From:	
Soc. Sec. #				Phone:		
Address:				Other:		
Employer:	,	/eteran:	☐ Yes ☐ No			
Primary Physician & Phone:			Contacted: ☐ Yes ☐ No	Previously bee	n an inpatient?	☐ Yes ☐ No
Psychiatrist:				If yes, last time	e:	MR#:
Spouse's Name (if applicable):				When:		Where:
Spouse's D.O.B.:	Spouse's Soc. Sec	; . #:		Currently activ	e in outpatient TX?	☐ Yes ☐ No
Insurance:				If yes, where:		Last Appt.:
Subscriber's Name:				Therapist:		
Subscriber's D.O.B.:				Legal Status:		
Relationship to Patient:						
Employer:		Phone:		Pre-Cert Price	or To Admission: Network	800-482-5982
Primary:		Phone:		Health Plu Sanilac CM	s ⁄IH Access Center	800-555-5025 888-225-4447
Card #:				Priority He Value Opt	ions (GM/Delphi) process	800-673-804 within 24° 800-235-230
Contact Person:		# of Day Authoriz		Other Psych HealthSou	iatric Hospitals: rce - Saginaw	989-790-774
Secondary:		Phone:		Mid-Michi Gratiot M	gan Medical Center - Mic edical Center - Alma	989-463-110
Card #:				Alpena Re	k Hospital - Auburn Hills gional Medical Center - A	800-401-2727 slpena 989-356-7000
					AD	DRESSOGRAPH
M	54	5				

#### Crisis Residential Unit Referral Form

*	CRU Referr	
Date:	Time of Call:	_Arrival time to CRU:
Location of consumer fo	r pick up:	
Consumer Name:		
CMH Case #	DOB:	_ Social Security Number:
Diagnosis:	Insurance	e:
Presenting Problems: (n	edical necessity for CRU services)	
¥3		
Does this consumer hav	e a guardian? Y/N Verbal Consent: Y/	N Name and Number:
le Abie and and an a	t	WA
		Y/N
Is this consumer in an A	•	
Name of program and o	ase manager	
Does this consumer hav	e a substance abuse history? Y/N	
Name of substance abus	e treatment program:	
	adaptive equipment? Cane, Walker,	
Health concerns: Diabet	es, High Blood Pressure, Low Blood Pr	essure, COPD, Heart Disease, Seizure Disorder, Asthma,
High Cholesterol, ETC: _		
ls the consumer coming	to CRU with any prescriptions for med	My Sanoitsaid
-		
List medications.		
Do they have a three da	y supply? Y/N?	
Signature of CRU staff co	ompleting referral:	
Number of days authori	zed	

# 2.2 Admissions Paperwork

#### **Purpose**

This procedure addresses the importance of accurate and complete paperwork in the transition of care from protective custody, to the preadmission screening site and emergency medical care, to the facility of admission. The purpose is to establish a quality check and recheck procedure for all essential documents in order to prevent failed care transitions which are costly to all resources and which delay a disposition.

#### Applies to

Covenant HealthCare, HealthSource Saginaw (HSS), Law Enforcement Agencies, McLaren Bay Region (MBR), Saginaw County Community Mental Health Authority (SCCMHA), Saginaw County Probate Court, Saginaw County Prosecutor's Office, Saginaw Meadows Crisis Residential Unit (CRU) and St. Mary's of Michigan

#### Updated by

Jennifer Brin (MMR), LaTecia Cirilo (Saginaw County Probate Court), Nathan House (Saginaw County Sheriff's Office), Nancy Johnson (SCCMHA), John McColgan (Prosecutor), Beth Miller (Saginaw County Probate Court), John Pelkki (Saginaw Township Police Department), Lynne Price (HSS), Randy Price (Saginaw County Prosecutor's Office), Sheri Short (Covenant) and Nancy Szczepanik (HSS)

#### **Policy**

Upon completion of the assessment for involuntary admission, all legal documents will be faxed to the inpatient facility (HSS/MBR) for review. All legal documents should be reviewed and corrected prior to acceptance when/if a discrepancy is discovered, with deliberate consideration to "acknowledging with a comment" on the Petition/Application for Hospitalization PCM 201. A "not applicable" response is acceptable. Original documents, or "true copy" stamped documents must accompany the patients.

Staff will coordinate documents for admission prior to transport by personal vehicle, taxi, ambulance, agency staff, or law enforcement.

HSS/MBR will indicate any problems or inconsistencies prior to final acceptance. Once the individual is transported to the facility, unit staff will accept the individual onto the unit and review the documents as part of the admission process. Individuals will be kept on the unit while any concerns regarding documents are clarified.

#### **Procedures**

**Action 1:** Complete documents and fax to the mental health unit prior to admission. An assessment is completed by referring clinician.

**Responsible Party:** SCCMHA Crisis Intervention Services (CIS) Staff, Emergency Department (ED), Staff, Hospital Social Worker

**Action 2:** An intake is completed with the staff of the unit. Determination of the type of admission will be made (voluntary, involuntary, judicial or administrative). Intake staff should be informed of any existing legal documents or existing mental health treatment order.

Responsible Party: Referring Agency, Receiving Unit

**Action 3:** All legal documents will be faxed to the receiving unit. Primarily:

- Petition/Application for Hospitalization PCM 201
- Clinical Certificate PCM 208
- Adult Formal Voluntary Admission Application DCH-0086

However, if an individual is currently on a mental health treatment order or deferral, the following "true copy" stamped documents may pertain:

- Notification of Non-Compliance and Request for Modified Order PCM 230
- Order for Report After Notification and Report PCM 231
- Order to Modify Order for Alternative Treatment or Combined Hospitalization and Alternative Treatment PCM 217a
- Psychiatrist Letter of Non-Compliance
- Demand for Hearing PCM 236

In most instances, the non-compliance documents will be completed after the individual arrives on the mental health unit under a petition and certification.

Responsible Party: SCCMHA CIS Staff, ED Staff

**Action 4:** The intake staff will review the documents and clarify concerns with the referring agency. Upon validation of the documents, the intake staff will contact the on-call physician for a disposition.

Responsible Party: Intake Staff, Nurse, on-call Physician (psychiatric)

**Action 5:** When the individual has been accepted for admission, transportation will be arranged by CIS or the medical hospital. "True Copies" or originals will accompany the individual to the unit.

Responsible Party: SCCMHA CIS Staff, ED Staff

**Action 6:** When transportation is provided by ambulance or law enforcement, the documents will be given directly to the officer, EMT, or paramedic, as described in <a href="Involuntary Transfer Instructions from SCCMHA">Involuntary Transfer Instructions from SCCMHA to MMR</a>. When a voluntary placement at CRU is determined, medications will be secured and transported by staff.

Responsible Party: Ambulance Service, Law Enforcement

**Action 7:** Individuals being admitted on an adult formal voluntary basis can be transported by the individual, family or taxi. If the attending physician requires

ambulance transport on a voluntary admit, the payment is the responsibility of the individual unless pre-authorized and documented by CIS.

**Responsible Party:** Individual being admitted unless ordered by Physician (with preauthorization)

#### **Exhibits:**

- 1. Petition/Application for Hospitalization PCM 201
- 2. Clinical Certificate PCM 208
- 3. Adult Formal Voluntary Admission Application DCH-0086
- 4. Notification of Noncompliance and Request for Modified Order PCM 230
- 5. Order for Report After Notification and Report PCM 231
- 6. Order to Modify Order for Alternative Treatment or Combined Hospitalization and Alternative Treatment PCM 217a
- 7. Psychiatrist Letter of Non-Compliance
- 8. Demand for Hearing PCM 236
- 9. Involuntary Transfer Instructions from SCCMHA to MMR

# Petition/Application for Hospitalization PCM 201 (page 1 of 2)

CIRCUIT COURT - FA	HIGAN ATE COURT COUNTY AMILY DIVISION	PETITION/APPLICATION FOR HOSPITALIZATION	FILE	IO.	
In the matter of					(-XX-
Court ORI	Date of birth	Place of birth		Race	four digits of SS
1, I,	•	, an adult		petition	because
Name (type or print)  I believe the individua	al namad ahaya n	specify whether a relative	, neighbor, peace of	ficer, etc.	
		eeds treatment.			
2. The individual was be	orn Date	, has a permanent resident	dence in		
County at		O.b.		Chata	71-
Street addres		City		State	Zip
	Address				
☐ This petition is for	a person who was	s found not guilty by reason of insanity i	n this county.		
3. I believe the individua	al has mental illne	ess and			
	re, and has demoi				a serious nam
c. the individual's result of this me physical harm t	judgment is so im ental illness can be o self or others. (if ed above are base	nstrated that inability by failing to attend paired s/he is unable to understand the e reasonably expected, on the basis of co this is the only item checked, you must file this pe	to those basic p need for treatme empetent clinical tition with the court b	physical needs.  Int. Continued by the population of the person care.	ult in significar
c. the individual's result of this me physical harm t	judgment is so im ental illness can be o self or others. (if ed above are base	nstrated that inability by failing to attend paired s/he is unable to understand the e reasonably expected, on the basis of co this is the only item checked, you must file this pe ed on	to those basic p need for treatme empetent clinical tition with the court b	physical needs.  Int. Continued by the population of the person care.	oehavior as th
c. the individual's result of this me physical harm t	judgment is so im ental illness can be o self or others. (if ed above are base	nstrated that inability by failing to attend paired s/he is unable to understand the e reasonably expected, on the basis of co this is the only item checked, you must file this pe ed on	to those basic p need for treatme empetent clinical tition with the court b	physical needs.  Int. Continued by the population of the person care.	oehavior as th
C. the individual's result of this me physical harm t	judgment is so im ental illness can be o self or others. (if ed above are base	nstrated that inability by failing to attend paired s/he is unable to understand the e reasonably expected, on the basis of or this is the only item checked, you must file this pe ed on son doing the following acts and saying	to those basic p	physical needs.  Int. Continued by the population of the person care.	oehavior as th
c. the individual's result of this me physical harm t	judgment is so im ental illness can be o self or others. (if ed above are base	nstrated that inability by failing to attend paired s/he is unable to understand the e reasonably expected, on the basis of or this is the only item checked, you must file this pe ed on son doing the following acts and saying  (PLEASE SEE OTHER SIDE)	to those basic p	physical needs.  Int. Continued by the population of the person care.	oehavior as th

# Clinical Certificate PCM 208 (page 1 of 2)

STATE OF MICHIGAN		FILE NO.
PROBATE COURT COUNTY CIRCUIT COURT - FAMILY DIVISION	CLINICAL CERTIFICATE	TILE NO.
the matter of		
. TO THE EXAMINER: The following	is a statement that must be read to the indivi	dual before proceeding with any questions
which needs treatment and w place. I am also here to deter hearing is held. I may be requ	nine you for the purpose of advising the whether such treatment should take primine if you should be hospitalized or uired to tell the court what I observe a	place in a hospital or in some other r remain hospitalized before a count and what you tell me.
	ove statement to the individual before asking ar	
. I further certify that I, Name of examine	r (type or print) , personally exami	ned Patient
at Name of place where examined and its a	ddress	
on	starting at and conti	nuing for minutes.
4. (if applicable) The person has convulsive disorder.		dence
and has rejected aftercare progra	o or more times within the two-year period im	mediately preceding the filing of the petitio
other (specify): been hospitalized involuntarily two and has rejected aftercare progra My diagnosis is:	o or more times within the two-year period imms and treatment.	mediately preceding the filing of the petitio
other (specify): been hospitalized involuntarily two and has rejected aftercare progra My diagnosis is:	o or more times within the two-year period imms and treatment.	mediately preceding the filing of the petitio
other (specify): been hospitalized involuntarily two and has rejected aftercare progra	o or more times within the two-year period imms and treatment.	mediately preceding the filing of the petitio
other (specify): been hospitalized involuntarily two and has rejected aftercare progra My diagnosis is:	o or more times within the two-year period imms and treatment.  etermination are:  (PLEASE SEE OTHER SIDE)	mediately preceding the filing of the petitio

# Adult Formal Voluntary Admission Application DCH-0086 (page 1 of 2)

	Admission Date
	EPARTMENT OF COMMUNITY HEALTH DLUNTARY ADMISSION APPLICATION
TO: The Director Of	
understand the hospital may continue and holidays, after I give written notion	wish to request formal voluntary admission to your hospital.  to hold me for a period of up to 3 days, excluding Sundays ce of my intention to leave the hospital. The written notice shall be or when I request it or when I inform the hospital of my desire to leave.
Chapter 4 of the Michigan Mental He within those 3 days, file an applica	ve, and if the director of the hospital believes that pursuant to ealth Code I still require hospital treatment, the director may tion and necessary clinical certifications(s) with the probate ion and treatment. Under such circumstances, I will have to ourt hearing.
understand the admission is temporary and to	hat I will be discharged when, in the hospital director's opinion, I am no longe
services. I understand that, if the mental healt	ired by law to determine my financial status and ability to pay for mental health th services are to be publicly supported, a financial determination will be made e determination and appeal procedure will be sent to me as required by law.
with this hospital for inpatient care. If it does, I be shared with them if there is any expectati	further understand that information concerning my admission and treatment wi
with this hospital for inpatient care. If it does, I be shared with them if there is any expectati	further understand that information concerning my admission and treatment wi ion on my part and the hospital's that the community mental health services ital, in whole or in part, for the services I am provided.
with this hospital for inpatient care. If it does, I be shared with them if there is any expectati program will be expected to reimburse the hospitars of the beat distributed to be admitted (adult applicant).	further understand that information concerning my admission and treatment wi ion on my part and the hospital's that the community mental health services ital, in whole or in part, for the services I am provided.
with this hospital for inpatient care. If it does, I be shared with them if there is any expectation or any expectation of the shared will be expected to reimburse the hospital or and the shared with the sh	further understand that information concerning my admission and treatment wi ion on my part and the hospital's that the community mental health services ital, in whole or in part, for the services I am provided.
with this hospital for inpatient care. If it does, I be shared with them if there is any expectati program will be expected to reimburse the hosp erson to be admitted (adult applicant) Name  Street address/PO Box	t):  County of Residence
with this hospital for inpatient care. If it does, I be shared with them if there is any expectation or any expectation of the shared with them if there is any expectation of the shared with	further understand that information concerning my admission and treatment with on on my part and the hospital's that the community mental health service ital, in whole or in part, for the services I am provided.  (t):  County of Residence  Date of Birth
with this hospital for inpatient care. If it does, I be shared with them if there is any expectation of the shared with them if there is any expectation of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared with the shared with the shared will be expected to reimburse the hospital of the shared with the shared will be expected to reimburse the hospital of the shared with the shared with the shared with the shared will be expected to reimburse the hospital of the shared with the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the hospital of the shared will be expected to reimburse the shared will be expected to reimburse the shared will be expected to reimburse th	further understand that information concerning my admission and treatment with on on my part and the hospital's that the community mental health services that, in whole or in part, for the services I am provided.  tt):  County of Residence  Date of Birth  Phone #  Patient Advocate designated in psychiatric advance
with this hospital for inpatient care. If it does, I be shared with them if there is any expectation or any expectation of the shared with them if there is any expectation of the shared will be expected to reimburse the hospital or any expectation of the shared will be expected to reimburse the hospital or any expectation of the shared will be expected to reimburse the hospital or any expectation of the shared will be expected to reimburse the hospital or any expectation or any expectation of the shared will be expected to reimburse the hospital or any expectation or any expec	further understand that information concerning my admission and treatment with on on my part and the hospital's that the community mental health service ital, in whole or in part, for the services I am provided.  (t):    County of Residence
with this hospital for inpatient care. If it does, I be shared with them if there is any expectation or any expectation of the shared with them if there is any expectation or any expectation of the shared will be expected to reimburse the hospital or any expectation of the shared will be expected to reimburse the hospital or any expectation of the shared will be expected to reimburse the hospital or any expectation of the shared will be expected to reimburse the hospital or any expectation of the shared will be expected to reimburse the hospital or any expectation or any expec	further understand that information concerning my admission and treatment with on on my part and the hospital's that the community mental health service ital, in whole or in part, for the services I am provided.  (t):    County of Residence
with this hospital for inpatient care. If it does, I be shared with them if there is any expectation or any expectation of the shared with them if there is any expectation or any expectation of the shared will be expected to reimburse the hospital or any expectation of the shared will be expected to reimburse the hospital or any expectation of the shared will be expected to reimburse the hospital or any expectation of the shared will be expected to reimburse the hospital or any expectation of the shared will be expected to reimburse the hospital or any expectation or any expec	further understand that information concerning my admission and treatment with on on my part and the hospital's that the community mental health service ital, in whole or in part, for the services I am provided.  (t):    County of Residence
with this hospital for inpatient care. If it does, I be shared with them if there is any expectati program will be expected to reimburse the hosp verson to be admitted (adult applicant)  Name  Street address/PO Box  City, State, Zip Code  Guardian (applicant)  Signature of Adult Applicant:  OR  Signature of Patient Advocate:	further understand that information concerning my admission and treatment with on my part and the hospital's that the community mental health service ital, in whole or in part, for the services I am provided.    County of Residence

# Notification of Noncompliance and Request for Modified Order PCM 230

STATE OF MICHIGAN	FILE NO.
PROBATE COURT COUNTY	NOTIFICATION OF NONCOMPLIANCE  REQUEST FOR MODIFIED ORDER
CIRCUIT COURT - FAMILY DIVISION	- NEGOCOTTON MODIFIED ONDER
In the matter of	
1. I, Name (type or print)	, make this notification as t
agency. Imental health profession	nal who is supervising the individual's alternative/assisted outpatient treatment progra
individual.  The individual who is the subject of this	notification was ordered to undergo a program of alternative/assisted outpatient treatment
	ative/assisted outpatient treatment. t been or will not be sufficient to prevent the individual from inflicting harm or injuries
self or others.  b. The individual is not complying v	th the order for alternative/assisted outpatient treatment or combined hospitalization a
alternative/assisted outpatient t  c. I believe that my alternative treative	eatment. Iment program is not appropriate.
☐ 3. There remaindays o	hospitalization under the last order. The individual needs immediate hospitalization
<ul><li>4. This conclusion is based upon</li><li>a. my personal observation of the</li></ul>	ndividual doing the following acts and saying the following things:
7	alete the conduct and atelegraphs and the name
b. conduct and statements seen c	heard by others and related to me: state the conduct and statements and the name, address, and telephone number of each witness.
<ul><li>5. A psychiatrist has ordered the indi</li><li>6. I request the court to modify its la</li></ul>	
combined hospitalization and	alternative/assisted outpatient treatment to direct the individual to:
	ssisted outpatient treatment program. nbined hospitalization and alternative/assisted outpatient treatment, with hospitalizati
not to exceed	days.
<ul> <li>c. to be transported to the hospit to the hospital.</li> </ul>	al by a peace officer if the individual refuses to comply with the psychiatrist's order to retu
to the hospital.	
Date	Signature
Title	Business address
	City, state, zip Telephone
Agency	City, state, zip
Agency	Do not write below this line - For court use only
Agency	

# Order for Report After Notification and Report PCM 231 (page 1 of 2)

STATE OF MICHIGAN PROBATE COURT COUNTY CIRCUIT COURT - FAMILY DIVISION	ORDER FOR REPORT AFTER NOTIFICATION AND REPORT	FILE NO.
n the matter of		
upon self or others.  b. the one-year order for alternation harm or injuries upon self or ot conditions. C. the individual named above is conditions. It is believed that the alternative.  IT IS ORDERED that the prepare and file a report on the adec	e treatment has not been sufficient to prevent to five treatment has not been or will not be sufficients. In the complying with the order of alternative tree treatment program is not appropriate.	cient to prevent the individual from inflicting atment. community mental health services program a care or treatment and the availability of
	- Laboratoria de la companya de la c	
REPORT ON AL	Judge DEQUACY AND SUITABILITY OF ALTERNA	ATIVE TREATMENT
, i	, as	of the
reviewed other available	to the court to report on spoken with the	ner knowledgeable persons to report on
b. the continued suitability of the car	re or treatment:	
b. the continued suitability of the car	re or treatment:	
	re or treatment:e individual, of care or treatment available at	
		a hospital or center:

# Order to Modify Order for Alternative Treatment or Combined Hospitalization and Alternative Treatment PCM 217a (page 1 of 2)

-	TEOFMICHIGAN BATECOURT INTYOF	ORDER TO MODIFY ORDER ALTERNATIVE TREATMENT COMBINED HOSPITALIZATION ALTERNATIVE TREATMENT	OR N AND	
In th	e matter of			
1. Da	ate of hearing:	Judge:		Bar no.
2. Th	nis court issued an  initial	second continuing order on .	Date dire	ecting the individual
na	amed above to undergo a progra	am of alternative treatment or combined		e treatment.
		en or will not be sufficient to prevent harm alternative treatment program is not app		
_				
5.	undergo a program of alternativ	ent or combined hospitalization and alter we treatment under the supervision of	a community mental he	ealth services program
		not exceed the time from the date of is: tinuing order.	suance of the	
□6.	The order for alternative treatme	ent or combined hospitalization and alter	rnative treatment is modified	and the individual shall
		mainder of the previously-ordered hospit tinuing combined order.	talization portion of the	
		(PLEASE SEE OTHER SID	E)	
		Do not write below this line - For co	ourt use only	

### **Psychiatrist Letter of Non-Compliance**

DATE OF BIRTH	
. Alleged M	entally III Person, is currently on a valid court order
for mental health treatment under the supervision of Sa	
Expiration date of the order:	
Number of hospital days remaining:	Admitted to:
Let this document stand as my directive that the above based on the following:	named person is to return to inpatient hospitalization
Non compliant with mental health treatment	
Non compliant with psychotropic medication	
Present danger to self by threats or action	
Acts or threats of danger to others	
Actively psychotic, delusional or disoriented	
Unable to attend to basis daily living needs or car	e for self
Other:	
Signature of Psychiatrist	Date
Printed name	
Timee name	
Agency represented	Telephone number
Attached copy of PCM 214 (60/90)	
A 1 . 1	
Attached copy PCM 219 (90/1yr)	

### Demand for Hearing PCM 236

STATE OF MICHIGAN PROBATE COURT COUNTY OF	DEMAND FOR HEARING	FILE NO.
In the matter of		
$\square$ 1. I am the individual, and I demand a	court hearing.	
☐ 2. I am the ☐ hospital director/de hearing because ☐ the individual	esignee,	esignee, and I demand a court individual orally demanded a hearing
	mmunity mental health services program. The inc atment program in the community. The deferral p	
	re treatment, but s/he refuses to sign a voluntary	treatment form, and I demand a coul
hearing.  I believe s/he continues to require hearing.	e treatment, but s/he is found not suitable for volu	untary treatment, and I demand a cour
	ere the individual has remained hospitalized sinc I believe the individual continues to require trea	
	luntary admission, and I demand a court hearing ission, and I demand a court hearing.	J.
5. The individual requires hospitalization	on pending the hearing and it is necessary that the	court order a peace officer to transpo
the individual to the		hospital pending the hearing
		_ nospital pending the hearing.
6. The individual is located at		
6. The individual is located at		
6. The individual is located at	Signature	
	Signature	
	Signature  Name (type or print)	
	Signature  Name (type or print)  Address	
Date	Signature  Name (type or print)  Address  City, state, zip  ORDER	Telephone no
Oate  (Complete only if item 5 is checked.)  1. Date of hearing:	Signature  Name (type or print)  Address  City, state, zip  ORDER	Telephone no
Oate  (Complete only if item 5 is checked.)  1. Date of hearing:	Signature  Name (type or print)  Address  City, state, zip  ORDER  Judge:	Telephone no
Complete only if item 5 is checked.)  1. Date of hearing:  2. A peace officer shall take the individua	Signature  Name (type or print)  Address  City, state, zip  ORDER  Judge:  Judge:	Telephone no Bar no the hospital stated above.
Complete only if item 5 is checked.)  1. Date of hearing:  2. A peace officer shall take the individua	Signature  Name (type or print)  Address  City, state, zip  ORDER  Judge:  Judge:  Signature	Telephone no Bar no the hospital stated above.
Complete only if item 5 is checked.)  1. Date of hearing:  2. A peace officer shall take the individua	Signature  Name (type or print)  Address  City, state, zip  ORDER  Judge:  I into protective custody and transport him/her to  Signature  t court family division, please enter the court name and court	Telephone no Bar no the hospital stated above.
Complete only if item 5 is checked.)  1. Date of hearing:  2. A peace officer shall take the individua	Signature  Name (type or print)  Address  City, state, zip  ORDER  Judge:  I into protective custody and transport him/her to  Signature  t court family division, please enter the court name and court	Telephone no Bar no the hospital stated above.
Complete only if item 5 is checked.)  1. Date of hearing:  2. A peace officer shall take the individua	Signature  Name (type or print)  Address  City, state, zip  ORDER  Judge:  I into protective custody and transport him/her to  Signature  t court family division, please enter the court name and cour	Telephone n Bar i the hospital stated above.

### Involuntary Transfer Instructions from SCCMHA to MMR



November 14, 2013

Mobile Medical Response Attention: Operations Director

Dear Operations Director:

We are currently updating the Saginaw County First Responders Guide for Behavioral Intervention. This letter will replace the letter written in 2007.

I am enclosing a list of all documents that would allow a patient to be transferred involuntarily to a Mental Health Unit.

- Petition/Application for Hospitalization AND Supplemental Petition to Application for Hospitalization and Order for Examination. These two documents would be stamped by the Probate Court
- Petition/Application for Hospitalization AND Clinical Certificate—These two documents must be the ORIGINALS.
- Petition/Application for Hospitalization (a true copy stamped by the probate court) and a Clinical Certificate (Original)
- DEMAND for HEARING. A copy of the Request to Defer may be attached but is not necessary.
   The Demand for hearing allows transport.
- Letter of Non Compliance signed by treating Psychiatrist. A copy of the initial order for treatment may accompany the letter of non compliance.
- Notification of Noncompliance and request to modify order. Order to Modify Order and Order for Report after Notification.
- 7. ORDER FOR TRANSPORTATION signed by the Judge

If you have any questions please call me.

Thanks,

Nancy Johnson, Crisis Intervention Services 989-792-9732

500 HANCOCK ST. • SAGINAW, MI • 48602 • PHONE: 989-792-9732 • HANCOCK FAX: 989-797-3477 • COVENANT FAX: 989-583-4252

### 2.3 Individuals Requiring Medical Clearance

### **Purpose**

The purpose of this procedure is to ensure that all health conditions are assessed and stabilized prior to the transition of care from the pre-admission screening site to a psychiatric facility. This procedure defines "Medical Clearance" as it relates to transfer from a medical setting such as an emergency department, or hospital medical unit, as well as to situations for patients who are not in a medical facility, but nonetheless require medical clearance prior to admission to an inpatient mental health facility. A particular focus of this procedure is to rule out medical conditions, such as trauma, metabolic conditions, toxic conditions, and infections which might be an underlying cause of the patient's behavioral presentation. Additionally, this pre admission health assessment helps identify medical conditions which might not be amenable to the level of medical services available from a given inpatient provider.

### Applies to

Covenant HealthCare, HealthSource Saginaw (HSS), McLaren Bay Region (MBR), Saginaw County Community Mental Health Authority (SCCMHA), Saginaw Meadows Crisis Residential Unit (CRU) and St. Mary's of Michigan

### Updated by

Bridget Cashin (MBR), LaTecia Cirilo (Saginaw County Probate Court), Shane Hunt (St. Mary's of Michigan), Nancy Johnson (SCCMHA), John McColgan (Prosecutor), Beth Miller (Saginaw County Probate Court), Lynne Price (HSS), Dr. K. Raval (HSS), Sheri Short (Covenant), Allie Steffenson (Saginaw Meadows CRU), Nancy Szczepanik (HSS) and Jennifer Whyte (MBR)

### Policy

The policy will include the nature of information to be documented and communicated between medical, community mental health, mental health unit, and transporting organization.

In the event that a potential patient requires Medical Clearance per the provider's admitting physician, the clearance will be arranged at an emergency department, or a hospital medical unit. Individuals being transported to a mental health unit in another county may require medical clearance prior to transport to that county. The mental health intake staff will gather all health information from the mental health clinician, emergency department nurse, or hospital social worker and communicate that information when seeking acceptance to the unit. In situations where health/medical issues are a significant concern, a nurse-to-nurse discussion or physician contact may be indicated. If necessary, contact the Medical Director of the admitting facility.

Although Blood Alcohol Level and Urine Drug Screen may be part of the requested Medical Clearance, the issues related to intoxicated or chemically dependent

individuals will be addressed in a protocol specific to substance use disorders and dually diagnosed individuals.

Medical Clearance for an individual being admitted involuntarily may include the completion of a <u>Petition/Application for Hospitalization PCM 201</u> and/or a <u>Clinical</u> Certificate PCM 208.

### **Procedures**

Action 1: Individual will be assessed to determine if criteria for admission is met.

Responsible Party: SCCMHA Crisis Intervention Services (CIS) Staff, Hospital Social Worker, HealthSource Saginaw (HSS) Intake Nurse, Emergency Department (ED) Staff, Medical Floor Staff

Action 2: The physician in the emergency department or in the hospital medical unit will make the medical clearance determination. Evidence of the medical clearance will be documented including the name of the clearing physician. Accurate and uniform information will be provided and reviewed prior to the transport of the individual, taking into consideration the unit's safety concerns. If the provider's admitting physician has any remaining concern about the clearance, it will be resolved via a direct consultation between the provider physician and the physician who has made the clearance determination. If not resolved at the physician-to-physician consultation level, contact the Medical Director of the admitting facility. If the medical clearance includes a clinical certification, the attending physician may complete a positive or negative certification. Reference HealthSource Saginaw Exclusionary Criteria/Safety Concerns.

**Responsible Party:** SCCMHA CIS Staff, Hospital Social Worker, HSS Intake Nurse, ED Staff, Medical Floor Staff

### **Exhibits:**

- 1. Petition/Application for Hospitalization PCM 201
- 2. Clinical Certificate PCM 208
- 3. HealthSource Saginaw Exclusionary Criteria/Safety Concerns

### Petition/Application for Hospitalization PCM 201 (page 1 of 2)

PROE	HIGAN BATE COURT COUNTY AMILY DIVISION	PETITION/APPLICATION FOR HOSPITALIZATION	FILE	10.	
n the matter of					(-XX- four digits of SS
ourtORI	Date of birth	Place of birth		Race	Sex
Name (type or print)		, an adultspecify whether a relative, ne	ghbor, peace off	icer, etc.	because
I believe the individu	al named above ne	eeds treatment.			
. The individual was b	orn	, has a permanent residen	ce in		
County at	Date				
County at Street addre	ss	City		State	Zip
and can presently be	e found at				
☐ This petition is for	a person who was	found not guilty by reason of insanity in the	is county.		
			,		
<ol> <li>I believe the individu</li> </ol>	al has mental illnes	ss and			
result of this me physical harm t . The conclusions stat	ental illness can be to self or others. (if ted above are base	paired s/he is unable to understand the nee reasonably expected, on the basis of completis is the only item checked, you must file this petitioned on on doing the following acts and saying the	petent clinical with the court b	opinion, to resu efore the person ca	ult in significar
				v.	
		(PLEASE SEE OTHER SIDE)			
		(PLEASE SEE OTHER SIDE)  Do not write below this line - For court use of	only		

### Clinical Certificate PCM 208 (page 1 of 2)

STATE OF MICHIGAN		FILE NO.
PROBATE COURT	CLINICAL CERTIFICATE	
CIRCUIT COURT - FAMILY DIVISION		
In the matter of		
1. TO THE EXAMINER: The following	is a statement that must be read to the individ	dual before proceeding with any questions
which needs treatment and v place. I am also here to dete	nine you for the purpose of advising the whether such treatment should take pirmine if you should be hospitalized or uired to tell the court what I observe an	lace in a hospital or in some other remain hospitalized before a cour
I certify that on this date I read the abo	ove statement to the individual before asking an	y questions or conducting any examination
2. I further certify that I,	r (type or print) , personally examin	ned
nt.		Patient
Name of place where examined and its		
On	starting at and contin	nuing for minutes.
not mentally ill.	ordinary demands of life).	ojadginom, sonarioi, copacity to rootgins
not mentally ill.  4. (if applicable) The person has convulsive disorder. mental processes weakened by other (specify): been hospitalized involuntarily twand has rejected aftercare progra	alcoholism. Other drug dependence as on of advanced years.  o or more times within the two-year period immers and treatment.	lence.
not mentally ill.  4. (if applicable) The person has convulsive disorder. mental processes weakened by other (specify): been hospitalized involuntarily twand has rejected aftercare progra	alcoholism. Other drug dependence as on of advanced years.  o or more times within the two-year period immers and treatment.	lence. mediately preceding the filing of the petitio
not mentally ill.  4. (if applicable) The person has convulsive disorder. mental processes weakened by other (specify): been hospitalized involuntarily twand has rejected aftercare progra	□ alcoholism. □ other drug dependence of advanced years.  o or more times within the two-year period immediates and treatment.	lence. mediately preceding the filing of the petitio
not mentally ill.  4. (if applicable) The person has convulsive disorder. mental processes weakened by other (specify): been hospitalized involuntarily twand has rejected aftercare progra	□ alcoholism. □ other drug depende eason of advanced years.  o or more times within the two-year period immers and treatment.	lence. mediately preceding the filing of the petitio
not mentally ill.  4. (if applicable) The person has convulsive disorder. mental processes weakened by other (specify): been hospitalized involuntarily twand has rejected aftercare progra	□ alcoholism. □ other drug dependence of advanced years.  o or more times within the two-year period immediates and treatment.	lence. mediately preceding the filing of the petitio
not mentally ill.  4. (if applicable) The person has convulsive disorder. mental processes weakened by other (specify): been hospitalized involuntarily twand has rejected aftercare progra	alcoholism. other drug dependence eason of advanced years. o or more times within the two-year period immediates and treatment.	mediately preceding the filing of the petitio

### HealthSource Saginaw Exclusionary Criteria/Safety Concerns



### **Behavioral Medicine Services**

**Exclusionary Criteria/Safety Concerns** 

The following items have been approved by the Medical Director of the Behavioral Medicine Department of HealthSource Saginaw as potential exclusionary and or safety concerns for admission. This list is subject to change at any time.

- · Patients with a tracheotomy
- · Patients with active MRSA
- · Patients with any type of feed tubes
- Patients who require 24/7 Oxygen Therapy
  (All other oxygen therapy patients will be reviewed on a case by case basis by the on
  call physician)
- Patients with any type of IV therapy
- · Patients who require Dialysis therapy
- · Patients who require a lift for transfer while on the unit
- · Patients with catheters, both Foley or Suprapubic
- \*\*\* Patients who are unable to perform all ADL's and/or is cognitively unable to participate in the daily programming of the unit
- · \*\*\* Patients with a colostomy

\*\*\*These items will be reviewed by the on-call physician on a case by case basis.

Final admission decisions are made by the on-call Psychiatrist, Medical Director and/or Medical Physician only.

K.J. Raval, MD Psychiatrist Medical Director

Nancy Szczepanik, RN, BS Nurse Manager Child/Adolescent Inpatient unit, Pathways

Kimberly Sutter, RN, MSN Nurse Manager, Adult Inpatient

### 2.4 Individuals with a Guardian

### **Purpose**

The purpose of this procedure is to ensure that during a pre-admission screening and any subsequent court and admission processes that individuals who are assigned to the public or a private guardian are identified and that the guardian is informed and involved when providing assessment and services to individuals in need of behavioral intervention.

### Applies to

Covenant HealthCare, Guardianship Services of Saginaw County, HealthSource Saginaw (HSS), McLaren Bay Region (MBR), Saginaw County Community Mental Health Authority (SCCMHA), Saginaw County Probate Court, Saginaw Meadows Crisis Residential Unit (CRU) and St. Mary's of Michigan

### Developed by

LaTecia Cirilo (Saginaw County Probate Court), Joy Ebig (Guardianship Services), Nancy Johnson (SCCMHA), Lynne Price (HSS) and Nancy Szczepanik (HSS)

### **Policy**

Medical and Mental Health Staff will identify the presence of a guardian upon a need for consent for treatment and/or participation. The guardian will supply a copy of the Letters of Guardianship PC 633 to the unit. The unit will communicate directly with the guardian. If the admission pertains to a person who has a developmental disability, the guardian will supply Letters of Guardianship of Individual with a Developmental Disability PC 662 to the unit. It will be determined if a judicial admission is required.

### **Procedures**

**Action 1:** The guardian will be contacted for consent: Upon the determination of the level of need, the guardian is notified of the disposition.

**Responsible Party:** SCCMHA Crisis Intervention Services (CIS) Staff, Emergency Department (ED) Staff, Medical Floor Staff

**Action 2:** If the Individual requires voluntary admission: Placement at CRU or a mental health unit — The Ward must assent and the guardian must agree. Both must sign for voluntary admission.

Responsible Party: SCCMHA CIS Staff, ED Staff, Medical Floor Staff, Guardian

Action 3: If the Individual requires an involuntary admission: In the advent the court has signed a petition and supplemental, or the individual is petitioned and has a positive certification at the time of prescreening, and the guardian is identified as an interested party found noted at item #5 on the petition — The guardian is notified of

the pending admission, and the mental health unit is made aware the individual has a court appointed guardian.

Responsible Party: SCCMHA CIS Staff, ED Staff, Medical Floor Staff, Guardian

### **Definitions:**

<u>Guardian:</u> an individual or an agency that is appointed by the court to make decisions on behalf of the incapacitated individual

<u>Involuntary Admission:</u> a legal process whereby an individual with symptoms of severe mental illness is ordered by the court to receive treatment in an inpatient psychiatric hospital or other mental health facility

<u>Parents or Court Appointed Person(s):</u> the person who serves as the guardian for an individual under the age of 18 years

<u>Voluntary Admission:</u> is the act or practice of a person being admitted to a psychiatric hospital, or other mental health facility, voluntarily

<u>Ward:</u> a person for whom a guardianship has been established through the court

### **Exhibits:**

- 1. Letters of Guardianship PC 633
- 2. Letters of Guardianship of Individual with Developmental Disability PC 662

### Letters of Guardianship PC 633 (page 1 of 2)

	MICHIGAN COURT F	LETTERS OF GUARD	DIANSHIP FILE NO.	
In the matte	er of	'		
TO:	Name and address		Guardian's telephone no.	
	e been appointed		by the court as	(full, limited, temporary, etc
2. Having fi	iled an acceptance of ap	opointment, you have the care, custo	ody, and control of that individual:	
☐a. tog	ether with all authority a	and responsibilities granted and imp	osed by law.	
□b. exc	cept as follows:			
□c. as	to the following powers	and responsibilities only:		
_				
☐ 3. These	e letters of guardianship	expire on	•	
Date		Judge		Bar no
Attorney name	(type or print)	Bar no.		
Address				
City, state, zip	)	Telephone no.		
		SEE NOTICE OF DUTIES ON		
	t I have compared this c eletters are in full force	opy with the original on file and that and effect.	it is a correct copy of the whole of s	uch original, and on thi
Date	***	Deput	ty probate register/clerk	
	f this form is being filed in the	e circuit court family division, please enter	the court name and county in the upper lef	t-hand corner of the form.
USE NOTE: I		Do not write below this line	- For court use only	
USE NOTE: I				
USE NOTE: I				
USE NOTE: 1				
USE NOTE: 1				
USE NOTE: 1				

# Letters of Guardianship of Individual with Developmental Disability PC 662 (page 1 of 2)

STATE OF MICHIGAN PROBATE CO COL CIRCUIT COURT - FAMILY DIV	INDIVII	GUARDIANSHIP OF DUAL WITH NTAL DISABILITY	FILE NO.	
In the matter of			an individual with a	developmental disability
TO: Name, address, city, state,	and zip			
You have been appointed and h		guardian of the	estate person	of the individual
named above. By this instrume	nt you are granted authority t	o periorni ali acis perii	illed of required by	statute, court rules, and
and an of this payer unlocalisated	holow			
		y set forth below:		
☐ The guardian's authority is lin	nited to those acts specificall	y set forth below:		Bar no
☐ The guardian's authority is lin The order appointing you as gua	nited to those acts specificall			Bar no
order of this court unless limited  The guardian's authority is lin  The order appointing you as gua  Date  Attorney name (type or print)	nited to those acts specificall ardian expires on Date			Barno
☐ The guardian's authority is lin  The order appointing you as gua  Date  Attorney name (type or print)	nited to those acts specificall ardian expires on Date			Bar no
☐ The guardian's authority is lin  The order appointing you as gua  Date  Attorney name (type or print)	ardian expires on Date  Bar no.		<b>NGE</b>	Barno
The guardian's authority is ling. The order appointing you as guardiate.  Attorney name (type or print).  Address.  City, state, zip.	ardian expires on Date  Bar no.  SEE NOTICE OF DUST CODY with the original on file	Judge JTIES ON SECOND P		
☐ The guardian's authority is lin  The order appointing you as gua  Date  Attorney name (type or print)	ardian expires on Date  Bar no.  SEE NOTICE OF DUST CODY with the original on file	Judge JTIES ON SECOND P	opy of the whole of	
The guardian's authority is ling. The order appointing you as guardiate.  Attorney name (type or print).  Address.  Dity, state, zip.  I certify that I have compared this date, these letters are in full force.	ardian expires on Date  Bar no.  Telephone no.  SEE NOTICE OF DUST Copy with the original on file on and effect.	Judge  Judge  JTIES ON SECOND PA	opy of the whole of	
The guardian's authority is ling. The order appointing you as guardiane.  Attorney name (type or print).  Address.  City, state, zip.  I certify that I have compared this date, these letters are in full force.	ardian expires on Date  Bar no.  Telephone no.  SEE NOTICE OF DUST Copy with the original on file on and effect.	Judge  JUDIES ON SECOND PA  and that it is a correct conduction to the correct of	opy of the whole of	

### 2.5 Children and Adolescents

### **Purpose**

The purpose of this procedure is to address the unique legal and treatment needs of children and adolescents who have a serious emotional disturbance and to establish working procedures for staff from the involved agencies/facilities when a child/adolescent presents for a crisis evaluation at Saginaw County Community Mental Health Authority, hospital medical floor, emergency care center, or detention facility.

### Applies to

Covenant HealthCare, Department of Health and Human Services (DHHS), HealthSource Saginaw (HSS), McLaren Bay Region (MBR), Parents and Guardians, Saginaw County Community Mental Health Authority (SCCMHA), Saginaw County Probate Court, Saginaw County Child Protective Services (CPS), Saginaw County Juvenile Detention Center and St. Mary's of Michigan, Saginaw County Sheriff's Office

### Updated by

Nancy Johnson (SCCMHA), Judge Patrick J. McGraw (Saginaw County Probate Court), Judge Barbara Meter (Saginaw County Family Court), Randy Price (Prosecutor's Office), Michelle Horn (Saginaw County Family Court), Karla DeJesus (DHHS), Tammy Bruno (DHHS), Patricia Vaughn (DHHS), Dave Kendziorski (Saginaw City Police Department), Randy Pfau (Saginaw County Sheriff's Office), Sheri Short (Covenant), Laura Cosier (Covenant), Michael McEmber (MMR), Kelly Durkacy (St. Mary's), Lynne Price (HSS), Mark Puckett (HSS)

### Policy

Admissions to mental health units for individuals under the age of 18 are voluntary as defined by the Michigan Mental Health Code (MMHC). Children must be functioning at a minimum of an 8 year-old to 17 year-old, to be admitted at HealthSource Saginaw (HSS), to be assessed for admission. Children need to be accompanied by a custodial parent, legal guardian, representative of the Department of Health and Human Services (DHHS) or the Probate Court's Juvenile/Family Division), and in some instances, cases may also be reviewed by the Medical Director. The person must have authority to sign on behalf of the juvenile. A parent has input into the selection of an inpatient unit, however, clinical factors, payer type, and continuum of care are necessary considerations. A minor in placement should be accompanied by a representative of that facility. For a Saginaw County resident — Saginaw County Child Protective Services (CPS) can also act for children currently located in Saginaw County. In the event there is no parent or quardian for a child in placement (residential or foster home), medical hospital staff or mental health staff would call the State of Michigan DHHS Central Intake (CI) at 855-444-3911 in order to make contact with a DHHS on-call worker, as well as faxing their report — a 3200 form to 616-977-1158. Crisis Intervention staff (CIS) will inform CI staff this is an urgent situation and CIS staff would like a return call as

soon as possible with the disposition. If CIS staff have not heard back from CI staff or Saginaw DHHS in three hours; CIS staff will contact CI and ask to speak to "a second line supervisor." This directive comes from Mike Deerfield, Director of the CI Department, January 2016. During regular business hours, mandated reporters can contact 877-277-2585 to check on the status and referral. Please have the log identification number.

Children or adolescents who are currently receiving services through SCCMHA or a contracted provider may also be eligible for services through the Mobile Urgent Treatment Team (MUTT). Involvement with the MUTT team can be verified through the SCCMHA Electronic Medical Record (EMR). MUTT services are available every day from 5:00 p.m. to 10:00 p.m. by calling 989-928-4593.

**Screening:** An individual 14 or older can consent to an intervention by SCCMHA Crisis staff or the Mobile Urgent Treatment Team (MUTT). To require screening for admission, a parent or guardian must be present. At age 17, an individual can consent to their own preadmission screen.

Medical Clearance may be indicated. Urine Drug Screen/Blood Alcohol Level may be indicated, but are not standard.

Admission: A parent, legal guardian, or person with legal authority such as DHHS or Juvenile Court must sign for the admission to a mental health unit. The policy of the accepting unit will determine if the adult needs to be present or if a faxed signature with verbal consent is acceptable. If no parent or legal representative is available or if the child is a permanent ward of the state, DHHS Central Intake will be contacted. If none of these options are available and the child, ages between 12 and 18 presents with significant risk, the Director of the accepting unit should be contacted to sign the youth in to the unit. Reference the <u>Saginaw County Informational Guide for Mental Health/Probate Matters page 11-12 Hospitalization of Minors</u>.

### **Procedures**

Action 1: Child will present for screening accompanied by parent/guardian or someone with legal authority. If a guardianship is in place (a parent with legal authority or a guardian who had been adjudicated through probate court), then they may sign an adolescent in to an in-patient unit for treatment and to receive prescribed medications. When CPS is working towards reunification (putting adolescents back in to their homes), and it is adjudicated; foster parents may sign for the minor. Screening to be completed and medical clearance established when indicated.

**Responsible Party:** SCCMHA Crisis Intervention Services (CIS) staff completes the mental health evaluation, Medical staff completes the medical clearance evaluation, Parent/Guardian or Legal Representative participates on behalf of the child

**Action 2:** When an "acting" guardian arrives only with a notarized note from the legal guardian, this is not acceptable, and therefore should be directed to probate court for legal authority. Agency, residential, or group home staff (if the court has temporary jurisdiction) can sign for a pre-screen and can sign to be admitted for

placement. If a minor is a permanent ward of the state, CPS may sign for placement and for psychotropic medications.

Responsible Party: SCCMHA Crisis Intervention Services (CIS), Medical Staff, Parent/Guardian or Legal Representative participates on behalf of the child, CPS staff

**Action 3:** If the minor does not meet criteria for admission, the minor will be released to a responsible party. Follow up referrals and appointments should be secured.

Responsible Party: SCCMHA CIS Staff, Hospital Social Worker, Medical Unit Staff

Action 4: If admission is appropriate, contact will be made with the mental health unit, a referral will be made and all documents will be faxed by Crisis and Medical staff to facilitate the admission. When an out-of-county child is insured by Medicaid or non-insured — the county of financial responsibility needs to be contacted for payment. If a minor is permanent ward from another county; CPS central intake should be contacted and CPS will contact the minor's county. The information will be communicated to the unit physician and a decision will be made in a timely manner. CIS staff will be contacted with a decision.

**Responsible Party:** SCCMHA CIS Staff, Medical Staff, Receiving Mental Health Unit Staff

Action 5: If the admission is declined, CIS Staff will pursue another unit. If the admission is accepted, CIS Staff, Medical Staff and the Accepting Unit will coordinate faxing of documents, admission time and assuring the responsible adult understands their signature is necessary for admission. Any special medical conditions should be communicated nurse to nurse. Transportation should be coordinated and may utilize Pick Up Orders for Minors. In the event ambulance transport is needed, arrangements are secured by the hospital nurse and communicated to the accepting unit.

Any legal issues should be communicated by CIS to the receiving unit.

Responsible Party: SCCMHA CIS Staff, Medical Staff, Receiving Mental Health Unit, Staff, Ambulance Service Staff

Action 6: In the event a minor presents without a parent or legal guardian by law enforcement and they have an idea where the parents are, a taxi can be sent for the parent if needed to get them to the ECC or medical floor on behalf of SCCMHA. When a parent or guardian is incarcerated in the Saginaw County jail, jail staff (Corizon) will assist in getting the guardian's signature.

Responsible Party: SCCMHA CIS Staff, Law Enforcement, Jail Staff

### **Exhibits:**

- 1. Saginaw County Informational Guide for Mental Health/Probate Matters: Hospitalization of Minors (<18 yrs.)
- 2. Pick Up Orders for Minors

## Saginaw County Informational Guide for Mental Health/Probate Matters: Hospitalization of Minors (<18 yrs.) (page 1 of 2)

### **HOSPITALIZATION OF MINORS (<18 YRS.)**

### Who Can Request?

- 1. Minor's parent, guardian, person acting in loco parentis
- 2. FIA (DSS), in certain circumstances

Circumstances under which FIA can make the request:

- a. Child is committed to FIA under Act 220
- Child is a ward of the court under Act 288 and FIA is empowered to make this
  decision by order of the court
- Child is committed to FIA under Act 150, except if still living with his/her custodial parent, the consent of the parent is required
- Minor 14 years or older who requests hospitalization <u>and</u> is found to be suitable for hospitalization

### A Minor Is Not Suitable For Hospitalization If Only 1 Or More Of The Following Conditions Exist:

- Epilepsy
- Developmental disability
- Brief periods of intoxication caused by substances such as alcohol or drugs <u>OR</u> by dependence upon or addiction to those substances
- 4. Juvenile offenses, including school truancy, home truancy, or incorrigibility
- Sexual activity
- 6. Religious activity or beliefs
- 7. Political activity or beliefs

#### **Evaluation Parameters**

- A minor shall be evaluated for suitability for hospitalization as soon as possible after the
  request is made.
- Evaluation will be completed by the children's diagnostic and treatment service of the local CMH program (or the nearest CMH with such a unit if the local unit is not certified as such)
- The evaluation will do <u>all</u> of the following:
  - Determine whether the minor is requiring treatment <u>and</u> that the minor is expected to benefit from hospitalization.
  - Determine if there is an appropriate alternative to hospitalization, and if there is, refer the minor to that program.
  - Consult with the appropriate school, hospital, and other public and private agencies.
  - d. If the minor is suitable for hospitalization, refer to the appropriate hospital.
  - If the minor is not suitable for hospitalization, determine if the minor needs mental health services, and if so, offer an appropriate treatment program or refer the minor to any other appropriate agency for services.

### Second Opinion

If a minor is assessed and found not to be suitable for hospitalization, CMH shall inform the requesting individual of appropriate alternative services to which a referral will be made <u>and</u> of the process for a request of a second opinion.

Second opinions can be offered by a psychiatrist, other physician, or licensed psychologist, designated by the CMH executive director, as soon as possible.

If the conclusion of the second opinion is different from the conclusion of the children's diagnostic and treatment service, the CMH executive director, in conjunction with the CMH medical director, shall make a decision based on all clinical information available.

11

## Saginaw County Informational Guide for Mental Health/Probate Matters: Hospitalization of Minors (<18 yrs.) (page 2 of 2)

### When Referred To A Hospital

- The hospital director may accept the referral and admit the minor
- The hospital director may order an immediate examination to confirm suitability for hospitalization. If suitability is confirmed, the hospital may admit. The hospital shall cause the minor to be examined by a child psychiatrist within 48 hours after admission.
- If the hospital confirms the suitability and has insufficient space to admit, the minor shall be placed on a waiting list at this facility
  - CMH will provide necessary interim services and may refer to another hospital.
- If the hospital does not confirm suitability, CMH shall offer an appropriate treatment plan for the minor or refer the minor to any other agency for services.

### Other Emergency Admission Conditions

- 1. A parent, guardian or person in loco parentis may request emergency admission of a minor to a hospital not under contract to CMH if the person making the request has reason to believe the minor is a minor requiring treatment and that the minor presents a serious danger to self or others.
- If the hospital receiving such a request is under contract with CMH, the hospital shall direct the request to the local CMH. At that time, all of the Evaluation Parameters discussed above apply.
- If the request is made by a person in loco parentis and the minor is admitted, the hospital director or the local CMH shall immediately notify the parent, parents, or guardian of the minor.
- 4. If a peace officer, as a result of personal observation, believes a minor is requiring treatment and the minor presents a serious danger to himself or others, and a reasonable effort has been made to locate the parent, guardian or person in loco parentis, the peace officer may take the minor into custody and transport the minor to the local CMH pre-admission screening unit. After transporting the minor, the peace officer shall provide a written request for emergency hospitalization stating the reasons, based upon personal observation, he believes the emergency admission is necessary and that a reasonable effort has been made by the officer to locate the parent, guardian, or person acting in loco parentis.

If the local CMH determines that the minor is not suitable for hospitalization, the minor shall be returned to his parent, guardian, or person acting in loco parentis if they can be located. If they cannot be located, the minor shall be turned over to the protective services program of FIA.

If the local CMH determines the minor is suitable for hospitalization, the minor shall be admitted to a hospital <u>and</u> the parent, guardian, or person acting in loco parentis is notified immediately.

### Hospital Responsibility When An Emergency Admission Is Made

- The evaluation by the hospital must begin immediately after admission, and must be examined by a child psychiatrist within 48 hours.
- 2. If this evaluation determines the minor is not suitable for hospitalization, the minor shall be released into the custody of his parent, guardian, or person in loco parentis <u>and</u> shall be referred to the local CMH to determine if the minor is in need of mental health services. If mental health services are needed, CMH will provide those or refer the minor to another agency for services.
- If the minor is not suitable for hospitalization and the hospital cannot locate the parent, guardian or person in loco parentis, the hospital director shall obtain direction from the probate court.

12

### **Pick Up Orders for Minors**

### PICK UP ORDER FOR MINORS

The purpose of this order is to allow for police transportation of a minor who is deemed appropriate for admission to a facility and is unable to be transported by parents, mental health professionals, or other lay persons due to the child's mental status. This aberrant mental status may indicate that the minor is a danger to himself or others, or his judgement is so impaired that he could become such a danger during a transport.

In most instances, this aberrant mental status has been determined by a clinician in the Children's Diagnostic and Treatment Unit at SCCMHA, or by another equally qualified mental health professional that is functioning in the local CMH pre-admission screening unit. Consideration of the need for a pick up order should include the professional mental status and a statement of need issued by the adult(s) who is responsible for the care of the minor.

When a person responsible for a minor determines that a minor needs to be evaluated, and that person cannot persuade the minor to go for the evaluation, the person responsible may seek assistance from law enforcement. In this situation, the officer will have the opportunity to assist the parent in persuasion of the minor to be cooperative, or, if the minor is deemed appropriate, will take the minor into police custody and provide the necessary transportation for the evaluation at the local CMH pre-admission screening unit. At this point the officer is functioning as a peace office, and as a result of the officer's personal observation, believes a minor is requiring treatment and the minor presents a serious danger to himself or others.

13

# 2.6 Individuals with Intellectual and Developmental Disabilities

### **Purpose**

The purpose of this procedure is to provide a standard admitting procedure for individuals with intellectual and developmental disabilities when psychiatric inpatient care is medically necessary. The mental health code provisions for this type of admission are different than for the general population; they provide special protections and recognize that the unique behavioral concerns associated with intellectual and developmental disabilities are not a form of mental illness even though mental illness might be a co-occurring condition. Developmental disabilities include but are not limited to cognitive impairment, cerebral palsy, multiple sclerosis, autism spectrum disorders, pervasive developmental disorders, and head/brain injury prior to the age of 21.

### Applies to

Covenant HealthCare, Department of Health and Human Services (DHHS), HealthSource Saginaw (HSS), McLaren Bay Region (MBR), Parents and Guardians, Saginaw County Community Mental Health Authority (SCCMHA), Saginaw County Probate Court, Saginaw County Child Protective Services (CPS) and St. Mary's of Michigan

### Updated by

Lori Denter (SCCHMA), Jennifer Dillard (DHS), Nancy Johnson (SCCHMA), Patrice Lanczak (Covenant), Beth Miller (Saginaw County Probate Court), Lynne Price (HSS), Nancy Szczepanik (HSS) and Kristie Wolbert (SCCMHA)

### **Policy**

It is necessary to determine if the individual has a parent or legal guardian prior to the assessment process. Issues that appear behavioral in nature should be addressed by the treatment team and may not warrant a psychiatric hospitalization. Chronic behavioral issues that present danger to self or others may require a judicial admission which is facilitated by the treatment team during regular business hours whenever possible. HealthSource Saginaw accepts individuals with intellectual and developmental disabilities depending on functional abilities. HealthSource requires that children who are developmentally delayed must be functioning at the level comparable to an 8 year-old for admission due to the vast difference in level of independent functioning, language skill, self-care, and cognitive ability.

Admission criteria would be based on acute symptoms of mental illness or change in mental status.

### **Procedures**

**Action 1:** Complete an assessment to determine an appropriate admission. Each referral should be assessed in regard to the individual's ability to be safe on the unit and benefit from the program.

**Responsible Party:** SCCMHA Crisis Intervention Services (CIS) Staff, Emergency Department (ED) Staff, Medical Staff

Action 2: If the individual has a guardian, the person and the guardian must both sign for voluntary admission. If under 18, it is considered a voluntary admission with the signature of a parent or guardian — Involuntary admission follows standard petitioning process if the individual is an adult.

Responsible Party: SCCMHA CIS Staff, ED Staff, Medical Staff

**Action 3:** If psychiatric inpatient care is not deemed to be the appropriate level of treatment, SCCMHA may contact the Center for Positive Living and request a consultation from the crisis team.

Responsible Party: SCCMHA CIS Staff, Clinical Program Director

### 2.7 Substance Use and Co-Occurring Disorders

### **Purpose**

The purpose of this procedure is to facilitate a single integrated assessment of persons with co-occurring substance use and mental health disorders. SCCMHA and Mid-State Health Network (MSHN) both require all treatment providers to have the capacity to provide integrated dual disorder care. Neither patients nor providers should be required to submit to two sequential single faceted assessments in order to determine the most appropriate level or type of care for acute treatment needs.

### Applies to

Saginaw County Community Mental Health Authority (SCCMHA), Mid-State Health Network (MSHN) and HealthSource Saginaw (HSS)

### Updated by

Nancy Johnson (SCCMHA), Amy Murawski (SCCMHA)

### **Policy**

A comprehensive evaluation will be completed at the time of the preadmission screening assessment to determine the primary and secondary diagnosis. The goal will be an integrated approach in either a Substance Use Disorder (SUD) or psychiatric treatment setting which address both conditions. The Individuals information will be entered into the CareNet system.

It should be noted that all SUD treatment in Michigan is voluntary. An individual who is currently on a court order for mental health treatment may have substance use disorder treatment listed on the alternative treatment order as part of co-occurring treatment.

### **Scenarios**

- Individuals with a primary diagnosis of a substance use disorder with commercial insurance needing subacute detox will be referred to Pathways or other suitable provider. Poly substance dependence may be present however, alcohol, opiates, and/or prescription drug dependence is necessary. An individual who presents in an emergency department with a blood alcohol of greater than .1 can be admitted to a chemical dependency unit as long as the individual is medically stable for transfer.
- Individuals with commercial insurance may also independently seek treatment at other centers. Refer to either Pathways, or other providers in that individual's insurance network. If the individual's insurance does not cover services — refer to MSHN provider network for referral to their substance use disorder provider partners.
- Individuals with a primary diagnosis of a substance use disorder who have Saginaw County Medicaid or no insurance should be referred to SCCMHA Central Access and Intake (CAI) department during business hours or the Crisis

Intervention (CIS) department after hours. If it is after business hours, refer to Pathways who provides face-to-face screening 24/7. If Pathways are not able to provide service, the central intake staff will contact the appropriate service provider, or the Individual can be referred to the SCCMHA CAI department.

- Individuals with commercial insurance who present with other chemical addictions such as cocaine, crack, or marijuana may be referred to any agency on the Substance Use Disorder Provider List shown on the next page or may contact their commercial insurance customer service representative for an assessment for level of care needed.
- Individuals with Medicaid or no insurance presenting for other chemical addictions may be referred to any agency listed on the Substance Use Disorder Treatment Provider List during normal working hours directly. If after hours, the Individual can contact the provider directly or seek assistance from CIS.

### **Procedures**

Action 1: Individuals who present in the Emergency Department (ED) or at SCCMHA Crisis Center (voluntary or involuntary) who meet the criteria for admission into a mental health unit may also experience acute or chronic substance use secondary to their mental health diagnosis. The clinician evaluating the individual should communicate any current or historical use as part of the intake admission process. Staff should verify or establish a CareNet record.

**Responsible Party:** SCCMHA Crisis Intervention Service (CIS) Staff, ED Staff, Medical Staff, HSS Pathways Central Intake Staff

**Action 2:** Individuals who are dually diagnosed and present in crisis should be assessed to determine which needs are primary at the present time. An individual must have a blood alcohol level of less than .1 to be admitted to an inpatient mental health unit.

Responsible Party: SCCMHA CIS Staff, ED Staff, Medical Staff, HSS Pathways Central Intake Staff

**Action 3:** If the individual has private/commercial insurance and symptoms of mental illness are primary, a referral should be made to inpatient psychiatric. Information regarding the presence of a significant chemical dependency should be communicated to ensure proper treatment interventions.

Responsible Party: SCCMHA CIS Staff, ED Staff, Hospital Social Worker, Medical Staff, HSS Pathways Central Intake Staff

**Action 4:** If an individual admitted to HealthSource White Mental Health Center appears to be primary chemical dependence, a <u>HealthSource Saginaw Pathways Chemical Dependency Center Inquiry/Assessment form will be done and a transfer made without discharging the individual into the community. When there is no bed</u>

available at Pathways, the Individual may contact suitable providers or contact CAI or CIS for assistance.

Responsible Party: HHS Pathways Central Intake Staff, CAI, CIS

Action 5: An individual admitted to HSS Pathways who appears to have primary psychiatric issues that are not a result of the detox process will be assessed for transfer to HSS White Mental Health Center without discharge to the community. When an individual with Saginaw Medicaid or no insurance needs a transfer between units, SCCMHA CIS should be contacted to authorize payment for psychiatric admission.

**Responsible Party:** SCCMHA CIS Staff, HSS Pathways Central Intake Staff, Ambulance Service

**Action 6:** The clinician should verify with the individual, and communicate with the unit, if the individual is on Methadone, or Suboxone, or Vivitrol. A distinction should be determined if it is a management of pain or opiate addiction.

**Responsible Party:** SCCMHA CIS Staff, Hospital Social Worker, HSS Pathways Central Intake Staff

### **Exhibits:**

- 1. Saginaw County Substance Use Disorder (SUD) Treatment Provider List
- 2. SCCMHA Substance Use Referrals
- 3. HealthSource Saginaw Pathways Chemical Dependency Center Inquiry/Assessment

### Saginaw County Substance Use Disorder (SUD) Treatment Provider List

**DOT Caring Centers**, Inc.: 6840 Midland Road, Freeland, MI 48623. Phone: (989) 692-2160, Fax: (989) 692-2165. Services offered: Detox, Residential. Medicaid provider. Website: http://www.dotcaringcentersinc.com. Recipient Rights Advisor: Kim Murphy. English, interpreter service provided.

**DOT Caring Centers**, Inc.: 3190 Hallmark Court, Suite 1, Saginaw, MI 48603. Phone: (800) 822-7464, Fax: (989) 790-5027. Services offered: Outpatient, Peer Recovery, Recovery Support. Medicaid provider. Website: http://www.dotcaringcentersinc.com. Recipient Rights Advisor: Kim Murphy. English, interpreter service provided.

**HealthSource Saginaw:** 3340 Hospital Road, Saginaw, MI 48603. Phone: (989) 790-7783, Fax: (979) 964-5008. Services offered: Residential. Medicaid provider. Website: www.healthsourcesaginaw.org/Behavioral.aspx. Recipient Rights Advisor: Patty Reynolds. English, interpreter service provided.

Holy Cross Services: Kairos Healthcare (Queen of Angels): 3400 S. Washington, Saginaw, MI 48601. Admissions Phone: 844-4KAIROS (844-452-4767), Office Phone: (989) 755-1072, Fax: (989) 755-1401. Services offered: Adult Women Outpatient, Adult Women Specialty, Adult Women Residential/Detox, Adolescent Outpatient, Adolescent Detox. Medicaid provider. Website: www.HolyCrossServices.org. Recipient Rights Advisor: Mary Kronquist. English, interpreter service provided.

Holy Cross Services: Kairos Healthcare (Fayette): 1321 S. Fayette Street, Saginaw, MI 48602. Admissions Phone: 844-4KAIROS (844-452-4767), Office Phone: (989) 792-8000, Fax: (989) 792-8445. Services offered: Adult Men Outpatient, Adult Men Residential/Detox. Medicaid provider. Website: www.HolyCrossServices.org. Recipient Rights Advisor: Mary Kronquist. English, interpreter service provided.

**Professional Psychological & Psychiatric Services**: 1600 N. Michigan Ave, Suite 503, Saginaw, MI 48602. Phone: (989) 755-8225, Fax: (989) 755-8221. Services offered: Outpatient. Medicaid provider. Website: www.pppshealthcare.com. Recipient Rights Advisor: Barbra Whiters. English, interpreter service provided.

**Sacred Heart Rehabilitation Center**: 301 East Genesee, Saginaw, MI 48607. Phone: (989) 776-6000, Fax: (989) 776-1740. Services offered: Early Intervention, Prevention. Medicaid provider. Website: http://www.sacredheartcenter.com. Recipient Rights Advisor: Tammy Murray. English, interpreter service provided.

**Saginaw Odyssey House:** 128 N. Warren Avenue, Saginaw, MI 48607. Phone: (989) 754-8598, Fax: (989) 754-5154. Services offered: Women's Specialty long-term Residential. Medicaid provider. Website: www.odysseyvillage.com. Recipient Rights Advisor: Ronald Brown. English, Interpreter service provided.

Saginaw Psychological Services: 2100 Hemmeter, Saginaw, MI 48603. Phone: (989) 799-2100, Fax: (989) 799-2637. Services offered: Outpatient, Women's Specialty. Medicaid provider. Website: http://www.sagpsych.com. Recipient Rights Advisor: Frances Erwin. English, interpreter service provided.

**Victory Clinical Services**: 500-508 Shattuck Road, Saginaw, MI 48604. Phone: (989) 752-7867, Fax: (989) 752-6830. Services offered: Outpatient Methadone. Medicaid provider. Website: http://www.victoryclinic.com. Recipient Rights Advisor: Kimberly Kile. English, interpreter service provided.

For questions, please contact: Jeanne L. Diver, MPA, MSHN Customer Services, Phone: (517) 657-3011, Toll Free: (844) 405-3094, jeanne.diver@midstatehealthnetwork.org

Dial 711 for the Michigan Relay Center for individuals with hearing-impairment, hard-of-hearing or speech-impairment.

### **SCCMHA Substance Use Referrals**

Substance Use Referrals compiled by: Saginaw County Community Mental Health • 500 Hancock St., Saginaw, MI. • 24 hour Crisis Line: 989-792-9732

FACIUTY	PHONE	HOURS	COUNTY	COST/INSURANCE	OTHER INFORMATION
Pathways	989-790-7745	24 hours	Saginaw	Medicaid or Private Insurance	Sub Acute Detox
DOT Caring Centers	989-790-3366	24 hours with available staffing	Saginaw	Medicaid referred through TAPS, or private insurance	Substance Abuse/Mental Health Combination, Residential, Outpatient
Sddd	989-755-8225	Mon-Fri, 8:30 am - 5:30 pm	Saginaw	Medicaid or Private Insurance	Outpatient Treatment
Saginaw Odyssey House	989-754-8598	Mon-Fri, 9 am - 5 pm	Saginaw	No insurance required	Adult females who are pregnant or with children, residential
Flint Odyssey House 529 Martin Luther King Ave Flint, MI 48503	(810) 238-5888				Males and females
Mid State Health	517-253-7525				
Saginaw Psychological	989-799-2100	Mon – Thurs, 8 am – 8 pm; Fri 8 am – 6 pm	Saginaw	Medicaid or Private Insurance	Adult or adolescent outpatient and co- occurring outpatient treatment
Sacred Heart	989-776-6000	Mon-Fri, 8 am - 5 pm	Saginaw	Medicaid or Private Insurance	Outpatient treatment
Teen Challenge	989-249-8818	Mon-Fri, 9 am - 5 pm	Saginaw	No insurance required	Teens, adults one-year residential program, religious orientation
VA Emergency	989-497-2500,1500 Weiss	Mon- Fri, 8 am - 4:30 pm	Saginaw	Qualified veterans	N/A
Victory Clinic	989-752-7867 508 Shattuck	Mon- Fri, 6 am – 2 pm Sat, 6 am – 9 am	Saginaw	Medicaid, Medicare, Private insurance or pay, Block Grant	Methadone Detox
Celebrate Recovery	989-752-4769 989-249-8696	Weiss/Hemmeter location Old Town location	Saginaw	N/A	Teens, adults – faith-based transportation available
1016 Recovery	989-835-3466 220 Midland and Mt. Pleasant	9 am – 5 pm, after hours detox 989-775-0604 and 775-0604	Saginaw	Medicaid or Private Insurance	Adult residential

Unity Club — 989-752-9401 (Self-help for substance abuse).

Salvation Army — 6 to 12 month SA program based on a 12-step model — Men's program in Flint call 810-234-2678 X227 Intake/ Women's program in Romulus call 734-729-7842 Ridgeview Behavioral Hospital—1-800-282-5512 17872 Lincoln Hwy., Middlepoint, OH... serving someone with both Medicaid and Medicare (transportation provided). sparrow Hospital—517-364-7740 Lansing, MI Sub Abuse Detox Inpatient/outpatient. 18 yrs. + with most insurances accepted.

Page 58

# HealthSource Saginaw Pathways Chemical Dependency Center Inquiry/Assessment (page 1 of 2)

		Pathways Ch	Source Sagir nemical Depe IIRY/ASSESS	ndency Center	Program/Med	Dir. Sig/Date
Date:	Time	Clini	ician taking c	all/signature:		
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	□Patient □A	uthorized Representative	D.O.B.:		SS #:	
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Ethnicity: DN	ot Hispanic or Latino □H		etermined Rac	e:		patient? □Yes □No
Ethnicity: DN Insurance: If insurance is ide	ot Hispanic or Latino OH	dispanic or Latino □Und	etermined Rac Care	e: d #: orm.		
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### 2.8 Intoxicated Individuals

### **Purpose**

The purpose of this procedure is to facilitate a coordinated response to the medical condition of acute intoxication, providing both medical assessment and stabilization followed by residential detoxification or psychiatric admission if appropriate. SCCMHA and Mid-State Health Network (MSHN) support a network wide implementation of Integrated Care for Dual Disorders which includes the Evidence-Based Models of Motivational Interviewing and the Stages of Change assessment.

### Applies to

Covenant HealthCare, Department of Health and Human Services (DHHS), HealthSource Saginaw (HSS), McLaren Bay Region (MBR), Mid-State Health Network (MSHN), Saginaw County Community Mental Health Authority (SCCMHA), and St. Mary's of Michigan

### Updated by

Nancy Johnson (SCCMHA), Amy Murawski (SCCMHA)

### Policy

Acute intoxication shall be assessed in the emergency department, and treated as a medical condition first. Following the resolution of the acute intoxication an individual may seek sub-acute detox directly from the available providers. Blood alcohol does not have to be below .1 for admission to a chemical dependency unit. It is important to note that an individual should not be released from the emergency department with a blood alcohol greater than .08 if there is any possibility of that person operating a motor vehicle.

An individual who is intoxicated and seeking treatment for alcohol dependence may contact Pathways or any provider in the MSHN approved network during business hours. Screens can also be completed by SCCMHA Central Access and Intake (CAI) by telephone or face to face for intake/assessment and determination of financial responsibility, or after hours contact should be made with Crisis Intervention Services (CIS). Services are documented in CareNet. Transportation to Pathways may be by private vehicle or taxi. An individual who has been accepted for chemical dependency treatment may be transported by ambulance service if determined necessary by the emergency department physician. The financial responsibility for the ambulance transport will be the responsibility of the individual. SCCMHA staff may assist with transportation via taxi.

### **Procedures**

Action 1: When an individual presents in a non-medical setting and the person appears to be under the influence — staff address the presence of alcohol use through assessment and referral for medical clearance.

Responsible Party: SCCMHA CIS Staff

Action 2: An individual who is present in the emergency department and seeking treatment for alcohol dependence may call Pathways or other providers from the emergency department when they are stable enough for transport. The hospital or Crisis staff may contact Pathways or other providers with initial information; however, the individual must participate in the interview. The receiving agency may request labs and medical clearance may be faxed as part of the process.

Responsible Party: SCCMHA CIS Staff, Emergency Department (ED) Staff

**Action 3:** An individual who is petitioned while they are intoxicated or for behavior that occurred while intoxicated should be reassessed when their blood alcohol is below .1. If the person does not meet criteria for admission, an attempt should be made to notify the petitioner that the petition will not be supported by a clinical certification. Referrals for follow up treatment will be provided.

Responsible Party: SCCMHA CIS Staff, ED Staff

### 2.9 Returning Individual Following Medical Treatment

### **Purpose**

The purpose of this procedure is to ensure continuity of care for patients in transition from a psychiatric unit to a medical inpatient unit for treatment of a physical health condition. Following the procedure should ensure that the proper legal documents accompany the individual or are secured prior to the individual returning to the psychiatric unit.

### Applies to

HealthSource Saginaw (HSS), McLaren Bay Region (MBR) and Saginaw County Community Mental Health Authority (SCCMHA)

### Updated by

Bridget Cashin (MBR), Nancy Johnson (SCCMHA), Lynne Price (HSS), Nancy Szczepanik (HSS) and Jennifer Whyte (MBR)

### **Policy**

An individual who is *voluntarily* admitted to a mental health unit and leaves for treatment in the emergency department can be transferred back to the unit upon completion of the emergency medical treatment. If the individual who is admitted *involuntarily* to a mental health unit is transferred to an emergency department for medical care, it is important to know their discharge status. The mental health nurse will consult with the emergency department staff to discuss an estimated length of stay to determine if discharge from the unit is appropriate.

Regardless of whether an admission is voluntary or involuntary — census count occurs at midnight. If they are transferred to the emergency department and are there at midnight, a determination must be made as to whether the course of treatment will be brief and they can be transported back to the mental health unit without being formally discharged.

### **Procedures**

Action 1: If the individual is in the emergency department for an extended period or admitted to a medical floor and is discharged by the mental health unit, a new formal voluntary admission will occur. The admitting unit will take a new intake and get acceptance from the covering psychiatrist. Discharge time can be negotiated. Staff should be aware that the mental health unit census is determined at midnight.

Responsible Party: Mental Health Unit Intake Staff, Medical Staff

Action 2: If there is an expectation of payment by SCCMHA for hospital days generated through this readmission, a pre admission screen and authorization must be generated by the SCCMHA Crisis Intervention Services (CIS). If the individual is covered by a commercial insurance, the process may be completed by the mental health unit, medical facility, and individual. If the individual is the financial

responsibility of another county Community Mental Health (CMH), that county needs to be contacted for authorization prior to re-admittance.

Responsible Party: SCCMHA CIS Staff, Mental Health Unit Intake Staff, Medical Staff

Action 3: If the individual who is admitted involuntarily to a mental health unit is transferred to an emergency department for medical care, it is important to determine if the unit has discharged the individual. If they have been discharged, the status of their court documents must be determined prior to re-admitting the individual.

- If they have been petitioned and have one certification and are discharged from the mental health unit, a new petition and certification must be completed.
- If they are petitioned and have two certifications but have not had a deferral conference with an attorney, a new petition and certification must be completed.
- If they have deferred, a demand for hearing must be completed prior to re-admittance. If they have had a hearing and are on a valid order, a non-compliance must be completed prior to admission.

Responsible Party: SCCMHA CIS Staff, Mental Health Unit Intake Staff, Medical Staff

**Action 4:** The Community Education Representatives and/or nurse manager from the mental health unit will meet with Nancy Johnson, CIS supervisor, monthly to review the documentation of staff regarding admission referrals, delays and denials. Wait times, patterns and trends will be reviewed to address problems and barriers.

Responsible Party: SCCMHA CIS Supervisor, HSS Staff, MBR Staff

### **SECTION 3**

# Follow Through and Completing the Process

### 3.1 Financial Responsibility

### **Purpose**

The purpose of this policy is to avoid delays in processes due to questions of which agency is responsible for payment for care. Saginaw County Community Mental Health Authority (SCCMHA) is financially responsible for voluntary or involuntary admissions of Saginaw County residents who have active Saginaw County Medicaid or Medicaid that is assigned to another County but the individual has an independent residence in Saginaw County. SCCMHA is also financially responsible for individuals placed by SCCMHA in dependent living situations in other counties and who's Medicaid may be changed to that county.

### Applies to

Covenant HealthCare, HealthSource Saginaw (HSS), McLaren Bay Region (MBR), Saginaw County Community Mental Health Authority (SCCMHA), Corizon Health, Inc. – Saginaw County Jail, Saginaw Meadows Crisis Residential Unit (CRU) and St. Mary's of Michigan

### Updated by

Nancy Johnson (SCCMHA per Hospital Contract Language), Lynne Price (HSS), Michelle Primas (Corizon Health, Inc.), Paul Russell (Corizon Health, Inc.) and Jeanette Stoltenberg (Corizon Health, Inc.)

### **Policy**

Persons will be assessed for hospitalization based on clinical criteria without regard to ability to pay.

SCCMHA Crisis Intervention Staff (CIS) will authorize one day co-pay for active SCCMHA consumers who have Medicare, when contacted prior to the admission, and when authorization is given. Individuals who do not have insurance will have an "ability to pay" done while in the mental health unit, and that information will be forwarded to SCCMHA. A Medicaid application is completed whenever possible and appropriate.

### **Procedures**

The CIS will assess all persons in a uniform manner without regard to insurance or ability to pay. The hospital will assess the patient's ability to pay and facilitate coordination of benefits according to contract language.

**Out-of-County Residents:** Individuals who are residents of other counties who have Medicaid or no insurance are the financial responsibility of that county. The Community Mental Health (CMH) in that county needs to be contacted prior to admission and authorization for payment secured. Number of days authorized and the name of the staff person should be documented in the Electronic Medical Record.

Responsible Party: SCCMHA CIS Staff

Commercial or Private Insurance: Financial responsibility for individuals with commercial or private insurance is between the admitting unit and the individual. Some insurance companies require preauthorization which is the responsibility of the accepting unit. Some insurance companies require a face-to-face assessment prior to authorization. A mental health unit cannot refuse admission based on payment.

SCCMHA no longer pays co-pays or deductibles for private commercial insurances for involuntary or voluntary admissions, including Medicare co-pays.

Responsible Party: Hospital Social Worker, Mental Health Unit Staff

**Incarcerated Saginaw County Residents**: Financial responsibility for Saginaw County residents who are incarcerated in the Saginaw County Jail and meet criteria for admission in a mental health facility should be determined prior to admission.

- Individuals petitioned for admission by SCCMHA CIS staff are the financial responsibility of SCCMHA.
- Individuals identified by jail personnel or by a judicial authority are responsibility of the jail mental health current contract provider.

An effort should be made between the jail staff to notify SCCMHA CIS staff if there is indication the inmate status has changed upon admission to the mental health unit, i.e., PR/release/bond. With proper coordination, SCCMHA may be able to accept financial responsibility for individuals with Saginaw County Medicaid.

Responsible Party: SCCMHA CIS Staff, Corizon Health, Inc.-Jail Staff

**Veterans:** Veterans who have active Saginaw County Medicaid are the responsibility of SCCMHA. Saginaw County Veterans with no insurance may also be SCCMHA responsibility. Veterans Administration (VA) behavioral medicine should be contacted prior to evaluating the individual. The VA outpatient mental health clinic is contacted during business hours. Contact the administrator on duty after business hours. An attempt should be made to clarify an individuals' Veteran Service Benefit. The VA will make a determination if the episode is service connected. Individuals with veteran's benefits can also be placed directly to a VA medical facility that provides substance use disorder and mental health services.

Responsible Party: SCCMHA CIS Staff, VA Staff

#### 3.2 Admission Denials

#### **Purpose**

The purpose of this procedure is to ensure that every patient is afforded the opportunity to be hospitalized as close to home as possible. When a local psychiatric hospital denies admission, this procedure will be implemented to facilitate communication which might resolve questions relating to the clinical presentation or program capacity and thereby prevent the necessity of admission to a facility a greater distance from the patient's home.

#### Applies to

Covenant HealthCare, HealthSource Saginaw (HSS), McLaren Bay Region (MBR), Saginaw County Community Mental Health Authority (SCCMHA) and St. Mary's of Michigan

#### Updated by

Bridget Cashin (MBR), Nancy Johnson (SCCMHA), Lynne Price (HSS), Nancy Szczepanik (HSS) and Jennifer Whyte (MBR)

#### **Policy**

The Emergency Department (ED) staff or SCCMHA Crisis Intervention Services (CIS) staff may contact the nurse manager of either unit to facilitate reconsideration of the initial decision. A physician-to-physician consultation may also be indicated if a resolution has not been accomplished.

#### **Procedures**

When an individual is denied admission, the SCCMHA staff person is to document the reason for denial. If the situation can be remedied with reasonable accommodations, another intake can be presented — For example, the unit has the ability to move individuals, a discharge occurs, or medical clearance can be established.

If the emergency department or CIS staff feel further explanation or clarification may result in an acceptance, immediate action can include talking with the nurse manager or program executive, or medical director of the unit.

Management reviews all denials routinely the next business day and may seek additional information from CIS or the emergency department to try to clarify questionable delays or denials. Denials and Delays are reviewed at the Monthly Reconciliation Meeting (see section 3.4, Reconciliation of Referrals, for more information). An individual or advocate could also file a Recipient Rights complaint if they felt the denial was unjust or improper.

#### 3.3 Second Opinion Following Denial

#### **Purpose**

The purpose of this procedure is to define the communication steps necessary for facilitating a patient request for a second opinion following a denial for inpatient psychiatric care after an initial assessment. This request is a patient right established in the Michigan Mental Health Code and in the Michigan Medicaid Provider Manual. First Responders should be aware that this is a protection afforded by law and they should be prepared to advise patients that they have a right to seek a second opinion if they wish.

#### Applies to

Saginaw County Community Mental Health Authority (SCCMHA)

#### Developed by

Nancy Johnson (SCCMHA) and Dr. Anne M. Tadeo, Medical Director (SCCMHA)

#### **Policy**

For Saginaw County Residents, the Second Opinion is provided by SCCMHA. Upon completion of the assessment, the individual is informed that the admission request has been denied. The individual then is informed that they may submit a request for a second opinion. NOTE: The Michigan Mental Health Code indicates that when an individual seeking admission to a mental health unit is denied, the individual has a right to request for a second opinion.

#### **Procedure**

Action 1: SCCMHA Crisis Intervention Services (CIS) staff complete the <u>Request for Second Opinion Following Denial for Inpatient Admission</u> and attaches it to the prescreen document. The individual is given information and telephone numbers to contact SCCMHA in order to request for a second opinion. The individual can call or present at CIS (at 500 Hancock), the following business day.

Responsible Party: SCCMHA CIS Staff

Action 2: CIS staff will contact the assistant to the medical director to set up the appointment with either an agency psychiatrist or licensed PhD psychologist. The request begins when the individual contacts the agency. An individual who is assessed in the emergency department may present at 500 Hancock the next day, however, the agency has 72 hours to schedule and complete the request. This 72-hr time frame includes Saturdays, but excludes Sundays & Holidays.

Responsible Party: SCCMHA CIS Staff, SCCMHA Administrative Staff

Action 3: Upon completing the second opinion, the examiner will inform CIS staff of the disposition. When the denial is supported, CIS staff will assist the person in securing

services. When the examiner determines that the individual is appropriate for admission, CIS staff will make the necessary arrangements for admission. The examiner completes the request for second opinion form and it is returned to CIS.

Responsible Party: SCCMHA CIS Staff, SCCMHA Administrative Staff

#### **Exhibits:**

1. Request for Second Opinion following Denial for Inpatient Admission

#### Request for Second Opinion following Denial for Inpatient Admission

AGINAW COUNTY COMMUNITY MENTAL EAUTH AUTHORITY	Copy of Prescreen to be attached
	owing Denial for Inpatient Admission
	72 hours excluding Sunday)
Client name:	Case:
Date and time of hospital denial:	
CIS staff completing evaluation:	
Date and time consumer requested second	d opinion:
Evaluation completed at:	Covenant St. Mary's
Other (specify other):	
ECC/medical floor physician name:	
Which labs completed:	
Rational for denial of hospital admission:	
8	
Follow-up plan:	
Psychiatrist/Psychologist assigned:	
Outcome: Disagree with CIS deci	sion Agree with CIS decision
Psychiatrist/Psychologist signature:	
Revised 12/2013 meu	

#### 3.4 Reconciliation of Referrals

#### **Purpose**

The purpose of this procedure is to support a quality review function established by Saginaw County Community Mental Health Authority, HealthSource Saginaw and McLaren Bay Medical Center. This monthly review and reconciliation of data about the admission referrals which have been made by SCCMHA is used to identify if and where procedure variances have occurred. Discussion and analysis of procedure variance is used to identify need for either a situation specific correction or for procedural improvements.

#### Applies to

Covenant HealthCare, HealthSource Saginaw (HSS), McLaren Bay Region (MBR) and Saginaw County Community Mental Health Authority (SCCMHA)

#### Updated by

Bridget Cashin (MBR), Nancy Johnson (SCCMHA), Lynne Price (HSS), Nancy Szczepanik (HSS), and Jennifer Whyte (MBR)

#### **Policy**

A disposition on each referral to HealthSource Saginaw (HSS) and/or McLaren Bay Region (MBR) by SCCMHA Crisis Intervention Service (CIS) will be documented by CIS and the corresponding mental health unit. The outcome of the referral (accepted/denied), the time frames, and the reason for denial will be documented by each agency on their standard prescreen form.

#### **Procedure**

Meetings will occur at regularly scheduled intervals between SCCMHA, HSS, and MBR to reconcile the numbers, identify problems areas, document trends in admission, and identify possible solutions. Other agencies such as the medical hospital, ambulance service, law enforcement, and the Probate Court will be included in the problem solving and quality assurance component of this process. HSS census is faxed to CIS each business day. MBR will fax daily bed availability to CIS.

Action 1: Individual will be assessed to determine if criteria for admission is met.

**Responsible Party:** SCCMHA CIS Staff, Hospital Social Worker, HSS Staff, Covenant Staff, MBR Staff

Action 2: Upon completion of the prescreen, the disposition will be documented by CIS and the nurse completing the intake on the <u>SCCMHA Prescreening Timeliness</u> form, and the <u>HealthSource Saginaw White Pine Mental Health Center Inquiry/Assessment BM-MR 188</u> or the <u>McLaren Bay Region Behavioral Health Inquiry/Assessment MH-2552</u>.

Responsible Party: SCCMHA CIS Staff, Intake Nurse

**Action 3:** Delays in the time from point of acceptance to transport will also be documented on the above named forms.

Responsible Party: SCCMHA CIS Staff, Intake Nurse

**Action 4**: Computation of the data will be completed prior to the regularly scheduled meeting by the SCCMHA Crisis Administrative Coordinator for review.

Responsible Party: SCCMHA Crisis Administrative Coordinator

**Action 5:** HSS Community Education Manager, CIS Supervisor, and Unit Manager will meet on a regular basis to reconcile data, identify trends, and initiate problem solving.

**Responsible Party:** SCCMHA CIS Supervisor, HSS Community Education and/or Nurse Manager, Representative of MBR Unit Management

#### **Exhibits:**

- 1. SCCMHA Prescreening Timeliness
- 2. HealthSource Saginaw White Pine Mental Health Center Inquiry/Assessment BM-MR 188
- 3. McLaren Bay Region Behavioral Health Inquiry/Assessment MH-2552
- 4. Crisis Residential Unit Referral Form

#### SCCMHA Prescreening Timeliness (page 1 of 12)

SAGRAW COUNTY COMMENT MENTAL HALIH AUTHORITY	Prescre	ening Ti	imeline	ess			
Name:				Case	#:		
Date: Clinic	ian Name:				Clir	nician #:	
Voluntary ☐ Involuntary ☐	Negative Cer	t 🗆		County:			
Insurance: Medicaid	⁄ledicare □ H	lealthy M		Private □	VA 🗆	l None	
Disposition: Diversion	SA Referral 🗆	MH Ref	erral 🗆	ACCE	SS Referral	□ Nega	tive Cert 🗆
Was Crisis Residential called?	Yes 🗆 No 🗆			Phone/Co	ourtesy Scre	en: Yes□	No □
Probate Status: None   Defe	rral 🗖 (email day-staf	f) 60/90	order 🗆	l (email day-s	taff) 90/1 y	yr. order □ (e	email day-staff)
Intake Information		CR	TP	Health	Source	McLaren	Bay Region
Time Unit Called							
Staff Taking Intake							
Time Notified of Acceptance/De	enial						
Doctor Involved							
Court Signed Documents/Police	Pick-Up	☐ Yes	□ No	☐ Yes	s □ No	☐ Ye	s 🗆 No
Time Patient Can Be Transporte	d for Admission						
Medical Clearance Requested		☐ Yes			i □ No		s 🗆 No
Labs Requested		☐ Yes	□No	☐ Yes	i □ No	☐ Yes	s 🗆 No
If Labs Were Requested, Which	Ones	Reason	Time	Reason	Time		Time
Reason and time for Denial (Cho	oose from Below)	Keason	lime	Reason	lime	Reason	lime
Other Hospital Refusals Hospital	Physician	N	urse		Reason		Time
1.	1 Hydreidir		urse		neason		
2.							
3. 4.							
5.							
6.							
Reasons: (1) At capacity ⇒ al (7) Legal Issues (8) Violent/Dis (11) Ability to pay (12) Source (16) Beds available/insufficient (19) Organic Issues (Dementia,	ruptive behavioral of payment (13): staff (17) Beds av	issues (9 Substance railable/no	O) Comor Abuse O approp	bidities ⇒ I (14) Sexua riately train	ist (10) Pa Il orientatio ned staff (2	yment rate is: n (15) Nat 18)Commitn	sues ional origin nent status
Outcome: Where was Consume							
						Hospital label	if applicable
For admission to hospita  Time accepted:							-11
nine accepted:	Approximate tra	port till			-		

## HealthSource Saginaw White Pine Mental Health Center Inquiry/Assessment BM-MR 188 (page 1 of 2)

	ce Saginaw, Inc. Reviewed by:
	ntal Health Center
Physician: INQUIR	ASSESSMENT Program/Med Dir. Sig/Date
· · · · · · · · · · · · · · · · · · ·	PM
Name of Clinician Taking Call/Signature:	
□Voluntary □Involuntary, and if so: □Petition □1st Cer	□Demand □Non-Compliance On prior □Order?□Deferral
Patient's Full Name:	Referral Source (Full Name and Title/Relationship
	to Patient):
Age: D.O.B: MO DAY YR Home Phone:	
□Male □Female Marital □Single □Ma	ied Company Calling From (clarify if caller works for ED, CMH, etc.
Status: □Divorced □Wi	wed
Soc. Sec. #: County:	Phone:
Legal Street Address: P.O. Box	
City: State: ZIP	Previously been inpatient? ☐Yes ☐No
Primary Language: □English □Other	Within last 30 days? ☐Yes ☐No
Ethnicity: □Not Hispanic or Latino □Hispanic or Latino □Undetern	ned If yes, when: MR#:
Race:	Where:   Other
Employer:	
□Disabled □Retired Veteran: □Yes	□No
Primary Physician & Phone:	Currently active in outpatient treatment? ☐ Yes ☐ N
Contacted: □Yes □No	If yes, where?
Psychiatrist:	Last Appointment:
Spouse's Name:	Therapist:
Spouse's D.O.B.: Spouse's SS#:	Pending or Current Legal Status/Issues: ☐Yes ☐No
Family Member/Guardian/Conservator/Foster	If yes, add ADDITIONAL INFORMATION sheet with
Care/POA/Payee:	explanation
Mother's Name	Physician Consultation/Disposition:
SS#: D.O.B. Phone:	□Dr. Raval □Dr. Movva □Dr. Rao □Dr. H. Talasila
Father's Name	□Dr. V. Talasila □Dr. Parashar □Dr.  HSS Medical Consult Obtained □Yes □No
SS#: D.O.B. Phone:	Physician's Full Name:
Stepparent's Name SS#: D.O.B. Phone:	Date: Time:
SS#: D.O.B. Phone: Adult/Child Foster Care:	Provisional Diagnosis:
Contact Name: Phone:	Otisional Diagnosis.
Street Address:	Disposition and Status:
City: State: ZIP:	□Admission Pending □Admission Criteria Not Met
Primary Insurance:	□No Space □Not Panel Provider to Insurance
Card #:	☐General Info Only ☐Patient Refused Admission
Phone:	□Patient/Family Chose Another Facility
Subscriber's Name:	□Medical Condition Primary □Age Inappropriate
Subscriber's D.O.B.: SS#:	Other
Relationship to Patient:	
Employer: Phone:	Physician Admission Disposition:
Contact Person:	□Approved □Denied Date/Time:
# of Days Authorized:	——— Denial Reason:
Secondary Insurance:	—
Card #:	—
- ^	Peferral Source Natified of Disposition
Phone: Subscriber's Name:	Referral Source Notified of Disposition: Date/Time:
	Referred to:
Subscriber's D.O.B.: SS#:	neierieu to.

#### McLaren Bay Region Behavioral Health Inquiry/Assessment MH-2552 (page 1 of 2)

			SSESSMENT	Reviewed by:	:
				(Program Director's S	ignature/Date)
Call Date: Call Ti	me: A.M.	P.M. Time Re	ferral Source was	Notified of Disposition:	
Time Physician Called for Disposi		ed Time:	enied Time:	ETA of Patient:	
Name of Nurse Completing As		Voluntary Involuntary	☐ Petition ☐ ATO	☐ 1st Cert ☐ Deferment Date	
☐ Dr. Foster ☐ Dr. Kondap	aneni 🗆 🗈	Or. Syed	Reason Denied	:	
□ Dr. Ingram □ Dr. Lathia		Or. Tadeo			
			Referred To:		
			Provisional Diag	gnosis:	
Patient's Full Name:			Name of staff t	aking call:	Time:
Age: D.O.B. MO	DAY YR Hom		Name of Caller	:	Relationship To Patient:
☐ Male ☐ Female Marit	al Status: ☐ Sing	le	Company Callin		atterne
Soc. Sec. #			Phone:		
Address:			Other:		
Employer:	Veterar	n: 🗆 Yes 🗆 No			
Primary Physician & Phone:		Contacted: ☐ Yes ☐ No	Previously been	an inpatient?	☐ Yes ☐ No
Psychiatrist:		TE IES EINO	If yes, last time:		MR#:
Spouse's Name (if applicable):			When:		Where:
Spouse's D.O.B.:	Spouse's Soc. Sec. #:		Currently active	in outpatient TX?	□ Yes □ No
Insurance:			If yes, where:		Last Appt.:
Subscriber's Name:			Therapist:		
Subscriber's D.O.B.:			Legal Status:		
Relationship to Patient:					
Employer:	Phone	2:	Pre-Cert Prio Blue Care N	r To Admission:	800-482-5982
Primary:	Phone	2:	Health Plus Sanilac CM	H Access Center	800-555-5025 888-225-4447
Card #:			Priority Hea		800-673-8043
Contact Person:	# of D Autho	Days orized:	Other Psychia	atric Hospitals: ce - Saginaw	989-790-774
Secondary:	Phone		Mid-Michig Gratiot Me	an Medical Center - Mic dical Center - Alma	dland ' 989-839-3690 989-463-110
Card #:			Havenwyck Alpena Reg	Hospital - Auburn Hills ional Medical Center - A	800-401-2727 Alpena 989-356-7000
				AC	DDRESSOGRAPH
	545				

#### **Crisis Residential Unit Referral Form**

,		
		Arrival time to CRU:
		_ Social Security Number:
		e:
Presenting Problems: (n	nedical necessity for CRU services)	
*3		
Does this consumer hav	e a guardian? Y/N Verbal Consent: Y/	N Name and Number:
Is this consumer under	a court order (ATO, CSC Tether, etc.)?	Y/N
Is this consumer in an A		,,,,
Name of program and	,	
Name of program and	ase manager	
Does this consumer hav	e a substance abuse history? Y/N	
Name of substance abu	se treatment program:	
	e adaptive equipment? Cane, Walker,	
		essure, COPD, Heart Disease, Seizure Disorder, Asthma,
_		
Is the consumer coming	to CRU with any prescriptions for med	dications? Y/N
List medications:		
Do they have a three da	v supply? Y/N?	
	ompleting referral:	
o. means or one stant	ompound reterrain	
Number of days authori	zed	

# SECTION 4 Law Enforcement

#### 4.1 Transportation

#### **Purpose**

The purpose of this procedure is to facilitate appropriate transportation for inpatient admission when law enforcement is involved. Recognition of department jurisdiction and capacity are at the heart of this procedure which implements the Local Transportation Agreement.

#### Applies to

Ambulance Service, Covenant HealthCare, HealthSource Saginaw (HSS), Law Enforcement Agencies, McLaren Bay Region (MBR), Saginaw County Probate Court, Saginaw County Community Mental Health Authority (SCCMHA) and St. Mary's of Michigan

#### Updated by

Jennifer Brin (MMR), LaTecia Cirilo (Saginaw County Probate Court), Nathan House (Saginaw County Sheriff's Office), Nancy Johnson (SCCMHA), John McColgan (Prosecutor), Beth Miller (Saginaw County Probate Court), John Pelkki (Saginaw Township Police Department), Lynne Price (HSS), Sheri Short (Covenant) and Nancy Szczepanik (HSS)

#### **Policy**

Individuals taken into protective custody or simply transported for evaluation at an emergency department or Saginaw County Community Mental Health Authority (SCCMHA) are transported at the discretion of the responding law enforcement agency.

#### **Procedures**

Crisis Intervention Services (CIS) staff will facilitate transportation of the individual requesting law enforcement involvement or consultation. Voluntary placements can be transported by family, friends, or taxi. Involuntary placements will be transported by ambulance or law enforcement.

**Action 1:** Once disposition is determined, transportation is arranged.

Responsible Party: SCCMHA CIS Staff, Medical Staff

**Action 2:** A law enforcement agency that has indicated willingness to transport the individual to their residence or to the inpatient facility will be contacted. Reference the Saginaw County <u>Local Transportation Agreement</u>.

Responsible Party: SCCMHA CIS Staff

#### **Exhibits:**

Local Transportation Agreement

#### **Local Transportation Agreement**

#### LOCAL TRANSPORTATION AGREEMENT

Subsequent to a meeting held in September 2000 that included SCCMHA, Judge McGraw, the Prosecutor's office, local law enforcement agencies, Saginaw County's legal representative, representatives from local medical hospitals and Health Source Saginaw this is our current understanding of transportation of mental health patients.

In accordance with the Michigan Mental Health Code, individuals requiring transportation to the prescreening site will be transported by local law enforcement agencies. A valid CLINICAL CERTIFICATION and PETITION, a PETITION and SUPPLEMENTAL PETITION signed by the Judge, a signed DEMAND FOR HEARING or a copy of the INITIAL ORDER/CONTINUING ORDER item #15 properly checked may all serve to direct the law enforcement agency to transport the individual to the site of prescreen/admission.

Saginaw City Police Department will receive the transportation request for individuals residing within the city limits. Saginaw Township Police will be responsible for transporting residents of Saginaw Township. Saginaw County Sheriff department will be responsible for transporting all others.

#### **Transfers**

The financial responsibility for individuals requiring transfer from one inpatient unit to another inpatient unit is the responsibility of SCCMHA. SCCMHA can not take individuals into protective custody for the purpose of transport therefore, at the present time arrangements are secured through Medical Mobile Response. If the individual is inappropriate for MMR transfer due to a significant degree of danger, an ORDER FOR TRANSPORT is completed and the Judge will review and make a decision on an individual basis. A signed ORDER is then presented to the appropriate law enforcement agency.

#### 4.2 Order for Pickup

#### **Purpose**

The purpose of this procedure is to assist the law enforcement staff from the involved agencies/facilities when a Saginaw County resident has been petitioned through the Probate Court for admission to a mental health unit. Transports may include initial court ordered Application/Petition, Demand for Hearing, or Non-Compliance with an existing Probate Order for Mental Health Treatment.

#### Applies to

Ambulance Service, Covenant HealthCare, HealthSource Saginaw (HSS), Law Enforcement Agencies, McLaren Bay Region (MBR), Saginaw County Community Mental Health Authority (SCCMHA), Saginaw County Probate Court, Saginaw County Prosecutor's Office and St. Mary's of Michigan

#### Updated by

Jennifer Brin (MMR), LaTecia Cirilo (Saginaw County Probate Court), Nathan House (Saginaw County Sheriff's Office), Nancy Johnson (SCCMHA), John McColgan (Prosecutor), Beth Miller (Saginaw County Probate Court), John Pelkki (Saginaw Township Police Department), Lynne Price (HSS), Sheri Short (Covenant) and Nancy Szczepanik (HSS)

#### Policy

Staff from Law Enforcement agencies, Saginaw County Community Mental Health Authority (SCCMHA), Emergency Departments (ED), HealthSource Saginaw (HSS), and ambulance services will work together to ensure timely admission, enhance community safety and coordinate judicious use of County resources. The current standard in the Michigan Mental Health Code (MMHC) allows 10 days for the pickup of individuals subsequent to the filing and approval of court documents. Supplemental Petition to Application for Hospitalization and Order for Examination PCM 209.

All legal documents are completed by SCCMHA Crisis Intervention Services (CIS) staff, medical staff, and hospital social worker. The documents will be approved by a Probate Judge and filed with the Probate Court and Saginaw County Prosecutor's Office. Admission to a mental health unit will be secured prior to the filing of the legal documents. For the intent of this protocol, the mental health unit will be HSS but may include McLaren Bay Region (MBR) or other suitable facility.

SCCMHA CIS staff will verify the county of residence to be Saginaw and the pickup location of the individual to be either, Saginaw City, Saginaw Township, or another location within the County. When the admission and the legal documents are completed, CIS staff will coordinate delivery of a true copy of those documents in accordance with the <u>Local Transportation Agreement</u>. Individuals being transported to Caro Center will require an <u>Order for Transport PC47</u> signed by the

Probate Judge ordering transport by law enforcement to Caro Center, or other state facilities.

#### **Procedures**

SCCMHA CIS Staff will fill out the Petition Supplemental to read HSS or other suitable mental health facility. The Saginaw County Sheriff's Office has compiled a list of contacts in each law enforcement agency to assist with coordination of documents and transport. Although the MMHC allows 10 days, it is our goal to facilitate the law enforcement pickup in 48 hours whenever possible.

Action 1: Complete the legal documents, facilitate the admission to a mental health unit by a person or fax, and deliver the documents to the designated law enforcement agency. If the documents are faxed — a follow-through telephone call to the Shift Commander must be generated to confirm the documents were received.

Responsible Party: SCCMHA CIS Staff, Law Enforcement Shift Commander

Action 2: Mental health unit will designate a bed for the individual who is the subject of the law enforcement pickup. The bed will be held for 48 hours from the time verification is given that the legal documents are filed with the court and delivered to law enforcement. After 48 hours, contact should be made by the Crisis Staff with law enforcement for an update on the status of the pickup order. If the original hospital was unable to hold the bed after the 48 hours is up, and now unable to accommodate the person, court documents should reflect the mental health unit where the individual was admitted.

Responsible Party: SCCMHA CIS Staff, Intake Staff

Action 3: CIS and the mental health unit will communicate each morning on the status of the admission. CIS staff will update information in 24 hours as to whether or not the individual has been picked up for admission. If not, CIS will contact the assigned law enforcement agency and request updated information, informing them of the bed status.

Responsible Party: SCCMHA CIS will track each day's updated information on the <u>SCCMHA Transfer/Pending Information</u> form and the <u>SCCMHA Pickup Notification</u> to <u>Law Enforcement</u> form. The mental health unit will document status of the bed.

Action 4: After 48 hours CIS staff will inform the law enforcement agency on the status of the bed. If it is not possible for the bed to be secured and the individual is picked up, CIS staff will contact other facilities indicating the supplemental designated "other suitable facility." An amended supplemental can also be completed and sent to the court by fax to be recorded the next business day. Reference <a href="SCCMHA Communication with Law Enforcement">SCCMHA Communication with Law Enforcement</a> form.

Responsible Party: SCCMHA CIS Staff

#### **Exhibits:**

- 1. Supplemental Petition to Application for Hospitalization and Order for Examination PCM 209
- 2. Local Transportation Agreement
- 3. Order for Transport PC47
- 4. SCCMHA Transfer/Pending Information
- 5. SCCMHA Pickup Notification to Law Enforcement
- 6. SCCMHA Communication with Law Enforcement

## Supplemental Petition to Application for Hospitalization and Order for Examination PCM 209

STATE OF MICHIGAN PROBATE COURT COUNTY OF	APPLICATION FOR	AL PETITION TO RHOSPITALIZATION OR EXAMINATION	FILE NO.
In the matter of			
	PET	TITION	
	cation for Hospitalization (PCN ogist although I have made the		e to have the individual examined by a
b. a peace officer to take the named above for the ex	g unit designated by the comme ne individual into protective cua amination. Perjury that this petition has bee	stody and transport him/h	ces program. er to the preadmission screening unit at its contents are true to the best of my
Date		Signature of petitioner	
Attorney name (type or print)	Bar no.	Name (type or print)	
Address		Address	
City, state, zip	Telephone no.	City, state, zip	
	OR	RDER	
designated preadmission s  6. There does not appear to b  IT IS ORDERED:  7. The individual be examined  8. A peace officer shall take to preadmission screening ur	was not made to secu- e officer take the individual into creening unit for the examinat pe probable cause to take action d at the designated preadmiss	ure an examination. protective custody and it ion. on on this petition. ion screening unit. stody and immediately tre s presented for examinati	section 424 of the Mental Health Code.  mmediately transport him or her to the  ansport him or her to the designated on by  Date
Date	a the atracit access for the state of	Judge	Bar no.
USE NUTE: It this form is being filed in		his line - For court use only	ounty in the upper left-hand corner of the form.

#### **Local Transportation Agreement**

#### LOCAL TRANSPORTATION AGREEMENT

Subsequent to a meeting held in September 2000 that included SCCMHA, Judge McGraw, the Prosecutor's office, local law enforcement agencies, Saginaw County's legal representative, representatives from local medical hospitals and Health Source Saginaw this is our current understanding of transportation of mental health patients.

In accordance with the Michigan Mental Health Code, individuals requiring transportation to the prescreening site will be transported by local law enforcement agencies. A valid CLINICAL CERTIFICATION and PETITION, a PETITION and SUPPLEMENTAL PETITION signed by the Judge, a signed DEMAND FOR HEARING or a copy of the INITIAL ORDER/CONTINUING ORDER item #15 properly checked may all serve to direct the law enforcement agency to transport the individual to the site of prescreen/admission.

Saginaw City Police Department will receive the transportation request for individuals residing within the city limits. Saginaw Township Police will be responsible for transporting residents of Saginaw Township. Saginaw County Sheriff department will be responsible for transporting all others.

#### **Transfers**

The financial responsibility for individuals requiring transfer from one inpatient unit to another inpatient unit is the responsibility of SCCMHA. SCCMHA can not take individuals into protective custody for the purpose of transport therefore, at the present time arrangements are secured through Medical Mobile Response. If the individual is inappropriate for MMR transfer due to a significant degree of danger, an ORDER FOR TRANSPORT is completed and the Judge will review and make a decision on an individual basis. A signed ORDER is then presented to the appropriate law enforcement agency.

#### Order for Transport PC47

STATE OF MICHIGAN	ORDER	FILE NO	L.
PROBATE COURT	ORDER	The No	
SAGINAW COUNTY	For TRANSPO	ORT	
CIRCUIT COURT—FAMILY DIVISION			
n the matter of:			
L. Date of hearing:	Judge	e:	
			Bar no.
THE COURT FINDS that:			
2. This person is under a Court or	der for hospitalization at:		
and it appears he/she will need I	ong term care which can be	e provided at Kalamazo	o Psychiatric Hospital.
T IS ORDERED that:	shall tra	nsport	
rom	to		for treatment
rom	to		for treatment
			for treatment
under the Court order dated:			for treatment
under the Court order dated:			for treatment
Attorney name  City, state, zip		Date	
Attorney name Address City, state, zip	Bar no. Telephone no.	Date Judge of Probate	
Attorney name Address City, state, zip	Bar no.	Date Judge of Probate	3
Attorney name Address City, state, zip	Bar no. Telephone no.	Date Judge of Probate	
Attorney name  Address  City, state, zip	Bar no. Telephone no.	Date Judge of Probate	3
Attorney name  Address  City, state, zip	Bar no. Telephone no.	Date Judge of Probate	3
Attorney name Address City, state, zip  Do n	Bar no. Telephone no.	Date Judge of Probate	3
Attorney name Address City, state, zip	Bar no. Telephone no.	Date Judge of Probate	3
Attorney name Address City, state, zip  Do n	Bar no. Telephone no.	Date Judge of Probate	3
Attorney name Address City, state, zip  Do n	Bar no. Telephone no.	Date Judge of Probate	3

#### **SCCMHA** Transfer/Pending Information

	Transfer/Pending Information
Time:	Date:
Crisis Worker Completing T	ransfer/Pending:
Client's Name:	Case #:
Parent's Name:	County:
Caller's Name:	Call Back #:
Provider Out-Patient Servic □ Saginaw Psych  □ Jan	es: □ None □ CMH □ TTI □ ACT □ List □ Westlund e's Street □ Other
Current Location of Client:	☐ At Residence
	☐ Hospital (Medical Floor, ER Dept., Mental Health Unit)
	□ Whereabouts unknown
What has been Complete?	
	□ Prescreen
	☐ Petition (filed with Probate Court: Yes or No)
	<ul> <li>□ Demand for Hearing (filed with Probate Court: Yes or No)</li> <li>□ Non-Compliance (filed with Probate Court: Yes or No)</li> </ul>
	☐ Pick-up Order Delivered to: Sheriff Dept:
	Saginaw City:
	Saginaw Twp:
	☐ Entered into SENTRI
	□ Bed arranged at  □ Other (specify)
	Phone:
Contact Person for Client:	
	d:
	d:
Information to be transferre	ansfer/Pending:
Information to be transferre	
Information to be transferre	ansfer/Pending: Date:

#### SCCMHA Pickup Notification to Law Enforcement



#### NOTIFICATION TO LAW ENFORCEMENT FROM CRISIS INTERVENTION CENTER (989) 792-9732

Cons	sumer Name:
Addı	ess:
Pick	up Address:
Date	/Time Completed:
Polic	ee Department:
	client needs to be transported to:
Staff	
	ions:
	Please pick up the individual and transport directly to the psychiatric hospital
	Individual is to be picked up and transported to Covenant ER for medical clearance
	and then transported to the hospital named above
П	Include drug and alcohol screen
	Patient is to be picked up, transported to Covenant ER, and then taken by
	ambulance to the above named psychiatric hospital
П	Please ask Covenant staff to contact the mental health unit prior to the individual being
_	transported — Telephone #
Lega	al Documents Needed for Transport & Admission:
Othe	er Cautions for the Police:

#### **SCCMHA Communication with Law Enforcement**



## Communication From: Saginaw County Community Mental Health Authority

#### **Crisis Intervention Services**

PHONE: 989-792-9732 • Hosp. Fax: 989-583-4252 • Fax: 989-797-3477

### To: Saginaw City Police Department

Fax #: 759-1659

#### FYI--- Subject of Police Pick-Up Order:

	>
	Was picked up on:
	Pick-up order expired on:  Pick-up order was withdrawn
Pleas	se close out this request for <u>pick-up</u> with your officers.
From o	risis staff member:
	Notice:
	is message is intended only for the use of the individual or entity to which it is addressed, and may

contain information that is privileged, confidential, and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, or the employee or agent responsible for delivering the message to the intended recipient, you are hereby notified that any dissemination, distribution, or copying of the communications are strictly prohibited.

## 4.3 Individuals in Law Enforcement Protective Custody

#### **Purpose**

When Law Enforcement officers encounter an individual in the course of duty who appears to be mentally ill, they may choose to take that person into protective custody and transport them to the pre-admission screening site for an evaluation. The Michigan Mental Health Code has long provided for a Peace Officer's Application as a means of ensuring that a Law Enforcement Officer has authority to intervene in a crisis at a level other than arresting and charging a person with a crime. This procedure facilitates the care transition from this starting point.

#### Applies to

Ambulance Service, Covenant HealthCare, HealthSource Saginaw (HSS), Law Enforcement Agencies, McLaren Bay Region (MBR), Saginaw County Community Mental Health Authority (SCCMHA), Saginaw County Jail, Saginaw County Probate Court, Saginaw County Prosecutor's Office and St. Mary's of Michigan

#### Developed by

Nancy Johnson (SCCMHA) and Linda Tilot (SCCMHA)

#### Policy

The individual will be assessed with input from law enforcement, medical and mental health therapist. The disposition will be communicated to law enforcement.

The outcome may include involuntary or voluntary admission to a mental health unit. Diversion options may include voluntary admission to crisis residential treatment program, outpatient mental health or substance use disorder services, placement at a chemical dependency facility; a residential detox a medical admission might also result from the assessment. It is also possible the individual may be appropriate for lodging in the Saginaw County Jail.

#### **Procedures**

**Action 1:** Transport or arrange transportation through medical transport for the prescreen assessment.

**Responsible Party**: Law Enforcement

Action 2: Complete a Petition/Application for Hospitalization PCM 201.

Responsible Party: Law Enforcement, SCCMHA Crisis Intervention Services (CIS) Staff, Family Member, Medical Staff

Action 3: Complete a Clinical Certificate PCM 208 and medical clearance.

Responsible Party: Medical Staff

**Action 4:** Complete a prescreen assessment and coordinate admission if appropriate.

Responsible Party: SCCMHA CIS Staff, Mental Health Unit Staff

**Action 5:** If the individual receives a negative clinical certification or the petition is withdrawn, ensure those documents are forwarded to SCCMHA Administrative Coordinator.

Responsible Party: SCCMHA CIS Staff

Action 6: Coordinate follow-up services and provide resource referrals for services.

Responsible Party: SCCMHA CIS Staff, Emergency Department Staff

**Action 7:** Complete a <u>Saginaw CMH Crisis Follow-Up Plan</u> which includes the individual's signature. Provide the individual with a signed copy.

Responsible Party: SCCMHA CIS Staff

**Action 8:** If the individual is lodged in the Saginaw County Jail, ask them to sign a release of information to allow the results of the assessment to be shared with Jail staff.

**Responsible Party:** SCCMHA CIS Staff, Law Enforcement, Corizon Health, Inc. - Saginaw County Jail

#### **Exhibits:**

- 1. Petition/Application for Hospitalization PCM 201
- 2. Clinical Certificate PCM 208
- 3. Saginaw CMH Crisis Follow-Up Plan

#### Petition/Application for Hospitalization PCM 201 (page 1 of 2)

STATE OF MICHIG PROBAT	E COURT COUNTY	PETITION/APPLICATION FOR HOSPITALIZATION	FILE	NO.	
n the matter of					(-XX- four digits of SS
CourtORI	Date of birth	Place of birth		Race	Sex
Name (type or print)		, an adultspecify whether a relative, neig	hbor, peace of	ficer, etc.	because
I believe the individual n	named above ne	eds treatment.			
The field of the form the sec		h			
2. The individual was born	Date	, has a permanent residence	ce in		
County at					
Street address		City		State	Zip
and can presently be for	und at Address				
☐ This petition is for a p		found not guilty by reason of insanity in thi	is county.		
			,		
<ol><li>I believe the individual h</li></ol>	ias mental illnes	ss and			
that are substantia	iously physically supportive or nable to attend to	o those basic physical needs that must be	attended to	s or made signi in order to avoid	ficant threats
that are substantia  b. the individual is un in the near future,  c. the individual's jud result of this menta physical harm to see	iously physically supportive or able to attend to and has demon gment is so impal illness can be elf or others. (if to above are base	this expectation.  o those basic physical needs that must be strated that inability by failing to attend to t valied by the is unable to understand the neer reasonably expected, on the basis of composition is the only item checked, you must file this petition	attended to attended to hose basic pd for treatme etent clinical with the court b	in order to avoic obysical needs. ent. Continued b I opinion, to resu	ficant threats  I serious harr  pehavior as the lit in significant
that are substantia  b. the individual is un in the near future,  c. the individual's jud result of this menta physical harm to see	iously physically supportive or able to attend to and has demon gment is so impal illness can be elf or others. (if to above are base	f this expectation.  o those basic physical needs that must be strated that inability by failing to attend to the value of the strated that inability by failing to attend to the value of the strated that inability by failing to attend to the value of the strategy of the value of value of the value of th	attended to attended to hose basic pd for treatme etent clinical with the court b	in order to avoic obysical needs. ent. Continued b I opinion, to resu	ficant threats  I serious harr  pehavior as the lit in significant
that are substantia  b. the individual is un in the near future,  c. the individual's jud result of this menta physical harm to see	iously physically supportive or able to attend to and has demon gment is so impal illness can be elf or others. (if to above are base	f this expectation.  o those basic physical needs that must be strated that inability by failing to attend to the strated that inability by failing to attend to the saired s/he is unable to understand the need reasonably expected, on the basis of compities is the only item checked, you must file this petition and on doing the following acts and saying the following the following acts and saying the following acts are followed by the	attended to attended to those basic put of the fortreatme etent clinical with the court but following thin	in order to avoic obysical needs. ent. Continued b I opinion, to resu	ficant threats  I serious harr  pehavior as the lit in significant
that are substantia  b. the individual is un in the near future,  c. the individual's jud result of this menta physical harm to see	iously physically supportive or able to attend to and has demon gment is so impal illness can be elf or others. (if to above are base	f this expectation.  o those basic physical needs that must be strated that inability by failing to attend to the strated that inability by failing to attend to the strated she is unable to understand the need reasonably expected, on the basis of compities is the only item checked, you must file this petition and on the following acts and saying the fail to the following acts and saying the fail to	attended to attended to those basic put of the fortreatme etent clinical with the court but following thin	in order to avoic obysical needs. ent. Continued b I opinion, to resu	ficant threats  I serious harr  pehavior as the lit in significant

#### Clinical Certificate PCM 208 (page 1 of 2)

STATE OF MICHIGAN		EII E NO
PROBATE COURT COUNTY CIRCUIT COURT - FAMILY DIVISION	CLINICAL CERTIFICATE	FILE NO.
the matter of		
. TO THE EXAMINER: The following	is a statement that must be read to the	individual before proceeding with any questions
which needs treatment and we place. I am also here to dete	hether such treatment should ta	ng the court if you have a mental condition ake place in a hospital or in some othe ed or remain hospitalized before a cour rve and what you tell me.
I certify that on this date I read the abo	ove statement to the individual before ask	king any questions or conducting any examination
. I further certify that I, Name of examine	r (type or print) , personally e	examined Patient
at Name of place where examined and its a		
		continuing for minutes.
	der of thought or mood that significantly i	impairs judgment, behavior, capacity to recognize
mentally ill (has a substantial disorreality, or ability to cope with the continuous not mentally ill.  4. (if applicable) The person has convulsive disorder. mental processes weakened by rother (specify): been hospitalized involuntarily two and has rejected aftercare progra	rder of thought or mood that significantly in ordinary demands of life).  alcoholism. Other drug doeson of advanced years.	ependence. od immediately preceding the filing of the petitio
mentally ill (has a substantial disorreality, or ability to cope with the content of not mentally ill.  4. (if applicable) The person has convulsive disorder.  mental processes weakened by rough other (specify):  been hospitalized involuntarily two and has rejected aftercare program.  My diagnosis is:	rder of thought or mood that significantly in ordinary demands of life).  alcoholism. Other drug demands of advanced years.  or or more times within the two-year periors and treatment.	ependence. od immediately preceding the filing of the petition
mentally ill (has a substantial disor reality, or ability to cope with the content of not mentally ill.  4. (if applicable) The person has convulsive disorder. mental processes weakened by rough other (specify): been hospitalized involuntarily two and has rejected aftercare programs. My diagnosis is:	rder of thought or mood that significantly in ordinary demands of life).  alcoholism. Other drug demands of advanced years.  or or more times within the two-year periors and treatment.	ependence.  od immediately preceding the filing of the petition
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reality, or ability to cope with the content of not mentally ill.  4. (if applicable) The person has convulsive disorder. [mental processes weakened by rother (specify): been hospitalized involuntarily two and has rejected aftercare programs. My diagnosis is:	rder of thought or mood that significantly in ordinary demands of life).  alcoholism. Other drug do eason of advanced years.  or or more times within the two-year periors and treatment.	od immediately preceding the filing of the petition
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#### Saginaw CMH Crisis Follow-Up Plan



## Saginaw County Community Mental Health Authority Crisis Follow – Up Plan — 24-Hour Phone 792-9732

Client's Name	Sentri #			
Specific Stipulations				
I will not do anything to harm myself or others.				
I will talk to friends, family and / or support people about my concerns.				
I will call the crisis line at <b>792-9732</b> or have some one e	lse call for me as needed.			
I will go to the emergency room before hurting myself	or others.			
I will contact my therapist or case manager by				
I will contact my psychiatrist by				
I will take my medications as prescribed.				
I will stay with friends, relatives, and / or	until my mental health is stable			
Arrangements have been made for me to go to Crisis R ag designated time.	esidential Treatment Program. I will go there safely at			
Ido not have access to we apons.				
I will follow-up with	on			
prescribed by a doctor as well as over-the-counter drugs.  Frearms: It is best not to keep firearms in your home. If you  France: Keep all sharp objects locked in a drawer—Including	secure area. This includes medications that have bee must have firearms, keep them unloaded and locked-u items such as knives, razor blades, scissors, etc.			
Medications: Keep all medications stored and locked in a prescribed by a doctor as well as over-the-counter drugs. Firearms: It is best not to keep firearms in your home. If you sharps: Keep all sharp objects locked in a drawer—including Alcohol/Other Drugs: The consumption of alcohol, misus substances increase the risk of suicide. Do not use substance fully understand the above, was not coerced into signing, ag	secure area. This includes medications that have been must have firearms, keep them unloaded and locked-up, items such as knives, razor blades, scissors, etc. e of prescribed / over-the-counter drugs, and use of states.  The with the stipulations, and intend to be compliant.			
Medications: Keep all medications stored and locked in a prescribed by a doctor as well as over-the-counter drugs. Firearms: It is best not to keep firearms in your home. If you sharps: Keep all sharp objects locked in a drawer—Including Alcohol/Other Drugs: The consumption of alcohol, misuse substances increase the risk of suicide. Do not use substance fully understand the above, was not coerced into signing, ag	must have firearms, keep them unloaded and locked-unitems such as knives, razor blades, scissors, etc. e of prescribed / over-the-counter drugs, and use ess.  ree with the stipulations, and intend to be compliant.			
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Medications: Keep all medications stored and locked in a prescribed by a doctor as well as over-the-counter drugs. Firearms: It is best not to keep firearms in your home. If you sharps: Keep all sharp objects locked in a drawer—Including Alcohol/Other Drugs: The consumption of alcohol, misuse substances increase the risk of suicide. Do not use substance fully understand the above, was not coerced into signing, ag Client	must have firearms, keep them unloaded and locked-unitems such as knives, razor blades, scissors, etc. e of prescribed / over-the-counter drugs, and use ess.  Tree with the stipulations, and intend to be compliant.  Date  Date  Date  Date  Date			
Medications: Keep all medications stored and locked in a prescribed by a doctor as well as over-the-counter drugs. Firearms: It is best not to keep firearms in your home. If you sharps: Keep all sharp objects locked in a drawer—Including Alcohol/Other Drugs: The consumption of alcohol, misus substances increase the risk of suicide. Do not use substance fully understand the above, was not coerced into signing, ag Client  Dearent/Guardian/Staff  Clinician  Telephone number for follow-up call:	must have firearms, keep them unloaded and locked-unitems such as knives, razor blades, scissors, etc. e of prescribed / over-the-counter drugs, and use ess.  Tree with the stipulations, and intend to be compliant.  Date  Date  Date  Date  Date			
Medications: Keep all medications stored and locked in a prescribed by a doctor as well as over-the-counter drugs. Firearms: It is best not to keep firearms in your home. If you sharps: Keep all sharp objects locked in a drawer—Including Alcohol/Other Drugs: The consumption of alcohol, misus substances increase the risk of suicide. Do not use substance fully understand the above, was not coerced into signing, ag Client  Dearent/Guardian/Staff  Clinician  Telephone number for follow-up call:	must have firearms, keep them unloaded and locked-u items such as knives, razor blades, scissors, etc. e of prescribed / over-the-counter drugs, and use of states.  Tree with the stipulations, and intend to be compliant.  Date  Date  Date  Or  Or  Or  Or  Or  Or  Or  Or  Or  O			

Page 96

500 HANCOCK ST. • SAGINAW, MI • 48602 • PHONE: 989-792-9732 • HANCOCK FAX: 989-797-3477 • COVENANT FAX: 989-583-4252

#### 4.4 Jail Diversion, Inmate Transfer and Jail Holds

#### **Purpose**

The purpose of this procedure is to address the special considerations which need to be in place when an inmate or an individual in police custody with pending charges is evaluated and accepted for admission to a mental health unit and, to ensure continuous protective custody of the individual.

#### Applies to

Covenant HealthCare, HealthSource Saginaw (HSS), Law Enforcement Agencies, McLaren Bay Region (MBR), Saginaw County Community Mental Health Authority (SCCMHA) and St. Mary's of Michigan

#### Updated by

Jennifer Brin (MMR), LaTecia Cirilo (Saginaw County Probate Court), Nathan House (Saginaw County Sheriff's Office), Nancy Johnson (SCCMHA), John McColgan (Prosecutor), Beth Miller (Saginaw County Probate Court), John Pelkki (Saginaw Township Police Department), Lynne Price (HSS), Sheri Short (Covenant) and Nancy Szczepanik (HSS)

#### Policy

An inmate transported to Saginaw County Community Mental Health Authority (SCCMHA) for a scheduled injection or to the Emergency Department (ED) for medical treatment only, is in the physical custody of a deputy and, therefore, no "Jail Hold" is required. A person who is assessed and admitted to a mental health or medical unit may be under a Jail Hold Detainer. When a Detainer is initiated it will indicate the designated contact person and procedures to follow upon discharge and return to jail. The jail hold should be communicated to the unit and a copy of the <u>Saginaw County Sheriff's Department Detainer</u> is placed in the medical chart for reference.

#### **Procedures**

Police Hold vs. Jail Hold: When an individual is in police custody and is determined appropriate for admission prior to being lodged in the jail (in the custody of local law enforcement with pending charges) and is determined appropriate for inpatient psychiatric admission, the law enforcement agency will make the determination if they wish to place a police hold detainer for directions at discharge from the mental health unit.

Responsible Party: Law Enforcement, Mental Health Unit Staff

Jail Hold during business hours: During regular court business hours the presiding Judge may be contacted to modify the conditions of bond to include inpatient mental health admission. A jail hold detainer would still be placed in the medical chart at the unit. Prosecutor's office should be notified of any bond modification.

All jail inmate admissions are involuntary and must have the approval of the shift commander. A medical clearance in the emergency department is not necessary except in cases where there are potential or identified medical concerns.

Responsible Party: Law Enforcement, Mental Health Unit Staff and Saginaw County Judicial System

**Jail Diversion, pre booking:** A jail diversion can be done pre booking with the individual being released to the community if no warrant is being sought by the arresting agency.

**Jail Diversion, post booking:** An inmate or an individual in police custody may be admitted to the unit as part of a Jail Diversion. These individuals are "diverted" into a mental health unit to follow up with mental health services upon discharge. The diversion plan is agreed upon by the Judge and the bond is modified. Prosecutor's office should be notified of any Bond modification.

Individuals involved in the Saginaw County Mental Health Court will receive services through SCCMHA Community Support Forensic Team.

**Action 1:** An individual that has been working with a jail diversion specialist or mental health court is identified in behavioral health crisis by mental health, law enforcement, jail or court personnel.

Responsible Party: Law Enforcement, Mental Health Court, SCCMHA CIS Staff, SCCMHA Community Support Forensic Team, Corizon Health, Inc.- Saginaw County Jail, Saginaw County Judicial System, Saginaw County Prosecutor's Office

**Action 2:** An assessment by a qualified professional from CMH or the mental health provider at the jail will be completed. If the individual is appropriate for admission to an acute facility the proper documents including probate forms will be completed.

**Responsible Party:** SCCMHA CIS Staff, SCCMHA Community Support Forensic Team, Corizon Health, Inc. — Saginaw County Jail, Mental Health Unit Staff

**Action 3**: The appropriate judge or prosecutor assigned to the case will be consulted to ensure the individual can be transferred with the appropriate release and hold documents in place.

Responsible Party: Law Enforcement, Corizon Health, Inc.- Saginaw County Jail, Saginaw County Judicial System, Saginaw County Prosecutor's Office

**Action 4:** Efforts will be made to identify the source of payment or agency of financial responsibility.

**Responsible Party:** SCCMHA Community Support Forensic Team, Saginaw County Judicial System

Mental health professionals will work with probate court and law enforcement to ensure safe transport to the acute facility, which may include medical clearance at a local emergency department.

#### **Exhibits:**

1. Saginaw County Sheriff's Department Detainer

Saginaw County Sheriff's Department				
	*****	<b>DETAINER</b>	*****	
Prisoner's Name				
Date of Birth		Charge		
Dept. Placing HOLD _				
Date Hold Placed				
Contact Person			TX	
Additional Information				
Officer's Name				
			10202	

#### **SECTION 5**

# Collaborative Community Safety Outreach

#### 5.1 Saginaw County Care Alert

#### **Purpose**

Saginaw County Care Alert is a program that promotes the exchange of critical information between Saginaw County residents and families with First Responders. Information regarding an individual's disability, condition, special needs, behavior or limitations is provided in writing to be shared with First Responders in the event of an emergency. Information is provided voluntarily by the individual, parent or guardian. The amount and type of information can vary according to individual circumstances. Information is used to assist First Responders in the event of an emergency call to Central Dispatch 9-1-1.

#### Applies to

Law Enforcement, Central Dispatch, Saginaw County Community Mental Health Authority (SCCMHA), Saginaw County Central Dispatch 9-1-1, Saginaw County residents

#### Developed by

Nancy Johnson Saginaw County Community Mental Health Authority (SCCMHA), Mary Ellen Freyre, SCCMHA), Dave Kendziorski (Saginaw City Police Department), Randy Pfau (Saginaw County Central Dispatch 9-1-1), Lt. Miguel Gomez (Saginaw County Sheriff's Office.

#### Policy

Individuals, parents or guardians can complete an information packet which is then returned in writing or electronically to the Saginaw County Sheriff's Office. The informational packet is transferred to Saginaw County Central Dispatch. The information is kept on file. The information can then be shared with First Responders in the event Central Dispatch 9-1-1 dispatches First Responders to the premises in regard to the identified individual.

#### **Procedures**

Attaining an application packet: Individuals should complete the <u>Saginaw County Care Alert Assessment Form</u> and return it to the Saginaw County Sheriff's Office. The individual, parent or guardian can complete the packet in writing or electronically. Once the packet is returned to the Sheriff's Office, the information will be forwarded to Saginaw County Central Dispatch 9-1-1 to be kept on file. The Saginaw County Sheriff's Office will have a designated Deputy responsible for the transfer of information.

Responsible Party: Participant, family or guardian, Sheriff Deputy, Central Dispatch

**Action 1:** Individual, parent or guardian will complete the packet in writing or electronically and return it to the Saginaw County Sheriff's Office. The designated officer will process the application with Saginaw County Central Dispatch.

Responsible Party: Participant, family or guardian, Sheriff's Office

**Action 2:** Reasonable efforts should be made to keep the information current. The individual, parent or guardian can contact the Sheriff's Office or Central Dispatch with updates such as address or telephone number changes or can opt-out of the program at any time.

Responsible Party: Participant, family or guardian, Sheriff's Office, Central Dispatch

#### **Exhibits:**

- 1. Saginaw County Care Alert / Project Lifesaver Introductory Letter
- 2. Saginaw Care Alert / Project Lifesaver Brochure
- 3. Saginaw County Care Alert Assessment Form

#### Saginaw County Care Alert / Project Lifesaver Introductory Letter

#### Greetings and Welcome.

Attached you will find the information packet for both Project Lifesaver and the Saginaw County Care Alert Programs. Project Lifesaver and Care Alert provides the opportunity for First Responders to have vital information when an emergency situation occurs involving a Saginaw County Resident who is diagnosed with Alzheimer's or other disabling condition such as Autism Spectrum Disorder, Cognitive Impairment, physical disability or other condition. Project Lifesaver offers a devise in which tracking technology is in place for the search and rescue of individuals, as well as an information only option. The Care Alert program is an "information only" option. Individuals can choose which program best meets their objective.

Information Only: The individual, parent or guardian completes the packet. When the Central Dispatch 911 system is contacted for a call at the residence, the 911 operator is alerted that there is a Project Lifesaver/Care Alert information packet on file. Information is then used to assist First Responders in handling the situation in a manner that takes the individual's special needs into consideration.

<u>Project Lifesaver</u>: Upon completing the packet the individual, parent or guardian can elect to become involved in the aspect of the program that includes a device worn on the ankle or wrist to assist in search and rescue. There is a fee for this service; however, funding sources may be available. Agency case management services, grants, or local charities could be considered when you apply.

When completing the packet we encourage you to give as much information as possible in order to assist First Responders in the event of an emergency. However, you can leave questions blank if you do not wish to share that information. Participation in this program is voluntary and can be revoked at any time.

You will be asked to sign a release of information so that in the event of an emergency the information can be shared with First Responders.

You are asked to contact Project Lifesaver/Care Alert when there are significant changes such as change of address or contact telephone numbers. Attempts will also be made to keep the information updated yearly. You may be contacted by a representative working with the programs to assist in making any necessary changes. The release will allow for this process as well.

If you have any questions we encourage you to contact Deputy Charles Wehner at the Saginaw County Sheriff's Office at (989) 790-5441 or Lt. Miguel Gomez at (989) 790-5450.

By applying for Project Lifesaver/Care Alert, you acknowledge and agree that the programs are not intended to replace the care, monitoring, attention, and oversight to be provided to the individual with the disabling condition. You, on behalf of that individual, accept the use of the Project Lifesaver services and equipment and the Care Alert service with the understanding that those services and equipment are intended to be merely an additional and supplementary tool. Neither Saginaw County nor the Saginaw County Sheriff's Office make any warranties as to the use or reliability of those services or equipment.

You hereby release Saginaw County, the Saginaw County Sheriff's Office, and their officers, employees, and agents, from any and all liability relating to the performance or failure of the Project Lifesaver/Care Alert services or equipment, and you agree to indemnify them against any and all claims related to same.

#### Saginaw Care Alert / Project Lifesaver Brochure



# Project Lifesaver

search is time-intensive and often takes We hear stories too often: a vulnerable family member cannot be found. The too long; the outcome can be tragic.

highly detailed information packet. It includes

Saginaw Care Alert subscribers complete a information valuable to first responders -

particularly if first responders are not aware

of their special needs.

In an emergency situation, people with Saginaw Care Alert

disabilities are especially vulnerable,

be activated to help people find them in The size of a wristwatch, the device can responders to quickly locate the person wearers are found within an average of an emergency. GPS technology allows Children and adults who are enrolled transmitter around the wrist or ankle. wearing the device. Project Lifesaver in Project Lifesaver wear a small 30 minutes from notification.

Project Lifesaver is designed for people description should the wearer become responding to emergency calls. Central with key information such as physical Central Dispatchers to assist them in information to responders to any 911 dispatch to the subscriber's home. with Alzheimer's disease, autism, Dispatch can provide responders available to the Saginaw County lost. They can also provide vital dementia and other disabilities. The subscriber's information is

how he or she might respond to sirens or impairment and communication skills to nicknames, hiding places and notes on from the person's physical description, details of his or her disability or people in uniform.

there is a packet on file. Dispatchers then responders meet the special needs of the address, dispatchers will be alerted that If there is a 911 call at the subscriber's use the information to help first subscriber. Saginaw Care Alert is designed for people intellectual or developmental disability that would require special attention in with any type of physical, cognitive, an emergency situation.



You can apply for either Saginaw Care Alert or Project Lifesaver by contacting the Saginaw County Sheriff's Department: In person or by mail:



618 Cass St. Saginaw, MI 48602 By phone: 989-790-5456

### Saginaw County Care Alert Assessment Form

COMPLETE FORM AND TAKE OR MAIL TO THE SAGINAW COUNTY SHERIFF'S OFFICE 618 CASS STREET, SAGINAW, MI 48602	Last Name, First	Last Name, First Name of Participant		
	Date Form was Submitted			
	□New	□Update	□Remove	
Saginaw County Care A	lert Assessmo	ent Form		
In conjunction with the First Responder	s Guide for Behavior	al Interventions		
Search Manage Personal Data C		1		
This form is designed for Participant's/Care Givers useful to Search Teams, should the need arise. Pro allow Search Management Personnel the necessary	viding the informatio	n in advance of	the need will	
Participant:	****			
Address:				
City/State:				
Phone: Altern	nate phone:			
Address:				
Name of person filling out this form:				
Relationship to Participant:				
	ersona <mark>l Data</mark>			
Participant's Po				
	Female Race			
Participant's Porticipant's P				
Birthday: □ Male □				
Birthday:				
Birthday:		7 7 7 1		
Birthday:				

# 5.2 Project Lifesaver

## **PENDING**

# 5.3 Saginaw County Joint Investigation Protocol for Child/Abuse Neglect Cases

#### **Purpose**

The Saginaw County Joint Investigation Protocol is provided by the Governor's Task Force. It is a tool that provides description and detail of the assigned responsibilities for each professional and agency representative when intervening on identified cases of child abuse and neglect.

Preventing and prosecuting child abuse and neglect cases are priorities for the Saginaw community. Successful prevention and prosecution require the cooperation of the various community agencies responsible for these activities.

#### Applies to

Law Enforcement, Prosecutor's Office, Department of Health and Human Services (DHHS), Child Protective Services (CPS), County Child Advocacy Center (CAC), Medical Facilities, Emergency Departments (ED)

#### Developed by

John McColgan (Saginaw County Prosecutor's Office), Sheriff William Federspiel (Saginaw County Sheriff's Office), Chief Don Mawer (Saginaw County Police Chief's Association), Lt. Dave Simon and Lt. Pat Darrow (Michigan State Police — Tri-City Post), Shelly Marner (DHHS)

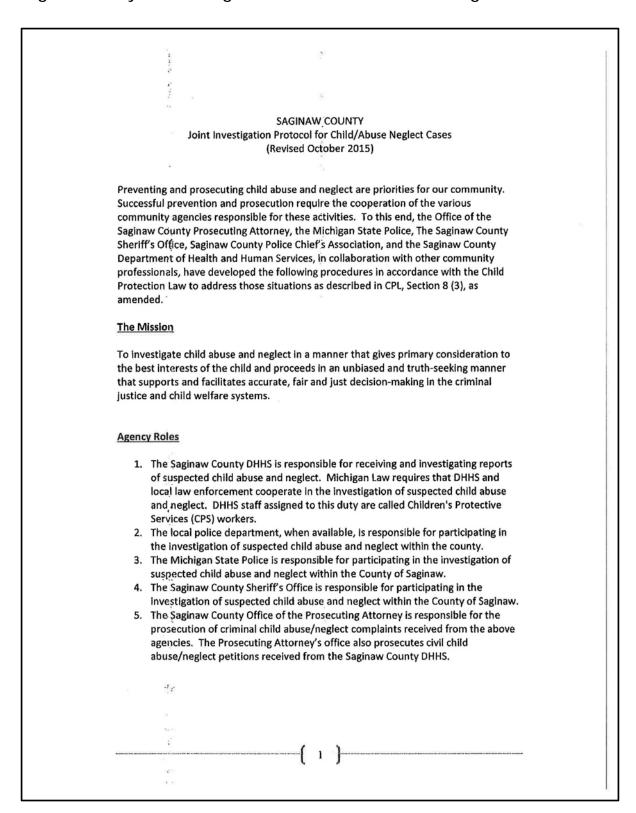
**Policy:** The office of the Saginaw County Prosecuting Attorney, The Saginaw County Department of Health and Human Services, the Great Lakes Bay Region Child Abuse/Neglect Council, and local Law Enforcement agencies have developed procedures, to be used in conjunction with all existing protocols, in accordance with the Child Protection Law to address those situations as described in CPL, Section 8 (3), as amended.

**Procedures:** Procedures are described in the <u>Saginaw County Joint Investigation</u> <u>Protocol for Child/Abuse Neglect Cases (Revised October 2015)</u> on the following pages.

#### **Exhibits:**

1. Saginaw County Joint Investigation Protocol for Child/Abuse Neglect Cases

#### Saginaw County Joint Investigation Protocol for Child/Abuse Neglect Cases



#### **Definitions**

"Child" means any person who has not yet attained 18 years of age.

"Child Abuse" means harm or threatened harm to a child's health or welfare by a parent, legal guardian, or any other person responsible for the child's health or welfare, or by a teacher or teacher's aids, that occurs through non-accidental physical or mental injury; sexual abuse; sexual exploitation; or maltreatment.

"Child Neglect" means harm or threatened harm to a child's health or welfare by a parent, legal guardian, or any other person responsible for the child's health or welfare, that occurs through negligent treatment, including but no limited to, the failure to provide adequate food, clothing, shelter, or medical care.

"Coordinated Investigative Team (CIT)" is comprised of the CPS worker, law enforcement investigator, and the prosecutor assigned to the case.

"Non-parent adult" means a person 18 years of age or older and who, regardless of the person's domicile meets all of the following criteria in relation to a child over whom the Court has taken jurisdiction under section 2(b) of Chapter XII a of 1939 PA 288; MCL 712A.2:

- Has substantial and regular contact with the child,
- Has a close personal relationship with the child's parent or with a person responsible for the child's health or welfare,
- iii.) Is not the child's parent or a person otherwise related to the child by blood or affinity to the third degree.

"Sexual abuse" means engaging in sexual contact or sexual penetration as those terms are defined in section 520a of the Michigan penal code, 1931 PA 328, MCI 750.520a, with a child.

"Sexual exploitation" includes allowing, permitting, or encouraging a child to engage in prostitution, or allowing, permitting, encouraging, or engaging in the photographing, filming, or depicting of a child engaged in a listed sexual act as defined in section 145c of 1931 PA 328: MCL 750.145c.

"Severe physical injury" means brain damage, skull or bone fracture, subdural hemorrhage or hematoma, dislocation, sprains, internal injuries, poisoning, burns, scalds, severe cuts, or any other physical injury that seriously impairs the health or physical well-being of a child.

#### Goals

- To provide safety, protection, specialized treatment and ongoing support for child victims, their family members and other caregivers.
- To ensure that child abuse/neglect cases are promptly, properly, effectively, and efficiently investigated and managed.
- To improve and maintain cooperation and coordination between the agencies responsible for the management of child abuse/neglect cases.
- To ensure that all professionals covered by this protocol are properly trained and committed to applying that training in order to obtain successful investigating outcomes.
- To recognize that the investigative process is also traumatic to a child who has suffered abuse/neglect and to implement procedures and practices to minimize the ongoing traumatic impact of the process.
- To ensure that forensic interviews are conducted in a neutral manner, are factfinding in nature, and are coordinated within and between agencies to avoid multiple interviews of the child/victim.

#### Reporting Requirements and Procedures

To contact Michigan Department of Human Services Centralized Intake (CI):

All complaints must be reported to Centralized Intake at 1-855-444-3911, 24 hours a day, seven days a week.

If abuse/neglect alleged to have occurred within 72 hours of the report:

When a child presents to an emergency department of a hospital or other medical facility based upon a report of child abuse or neglect alleged to have occurred within the preceding 7.2 hours, the medical facility will immediately notify CPS and law enforcement and may proceed with an examination. The ER or hospital may medically clear the child and have an examination conducted by a SANE (Sexual Abuse Nurse Examiner) at another location. The medical facility's reporting procedures must be in compliance with the requirements of the Michigan Child Protection Law, including but not limited to completing a DHS-3200, and submitting it to DHS within the required reporting period.

Upon receiving a report of child abuse or neglect alleged to have occurred within the preceding 72 hours, CPS and law enforcement will contact each other and arrange to schedule a joint interview of the victim to be held at the CAN Council GLBR of Saginaw County Child Advocacy Center (CAC). Either LE or CPS will contact the CAC to arrange the interview. The interview shall be held immediately or within 24 hours. A complete forensic interview will be conducted by the CAC interviewer, unless unavailable or

mutually agreed upon by all parties. Then the interview shall be conducted by either a CPS worker or a law enforcement officer trained in the Forensic Interview Protocol. The other person will observe the interview and provide guidance to the interviewer as needed.

If abuse/neglect alleged to have occurred more than 72 hours prior to the report:

When a child presents to an emergency department, medical facility, or law enforcement based on a report of abuse or neglect that is alleged to have occurred more than 72 hours prior to the initial report of the incident, the child shall be referred to CI immediately. A medical evaluation will be conducted as deemed appropriate. The person receiving the initial report must immediately follow all reporting procedures within the requirements of the Michigan Child Protection Law, including but not limited to completing a DHS-3200, and submitting it to DHS within the required reporting period.

A joint CAC forensic interview will be scheduled as required under CPS policy for face to face contact. If the allegations are sexual abuse or physical injury and the perpetrator will have access to the victim, the interview will be conducted that day. If the perpetrator will not have access, then the interview may be held up to 72 hours later. Steps will be taken to assure the safety of the child (children) before the balance of the protocol is implemented.

Other physical abuse, sexual abuse, or exploitation of a child:

When the alleged physical abuse, sexual abuse, or exploitation of a child is perpetrated by an individual who is not a parent, legal guardian, or other person responsible for the child's health and welfare, CPS and/or CI will refer the complaint to law enforcement, but may not participate further in the ongoing investigation. The roles, goals, and procedures for the investigating law enforcement agency and the assigned prosecutor remain as stated in this protocol for all cases where there is physical abuse, sexual abuse or exploitation of a child.

#### **Coordinated Investigative Team Procedures**

**CPS and Law Enforcement Investigations** 

1:

Section 8(3) of the Michigan Child Protection Law provides:

In conducting its investigation, the department shall seek the assistance of and cooperate with law enforcement officials within 24 hours after becoming aware that 1 or more of the following conditions exist:

- (a) Abuse or neglect is the suspected cause of a child's death.
- (b) The child is the victim of suspected sexual abuse or sexual exploitation.

- (c) Abuse or neglect resulting in severe physical injury to the child requires medical treatment or hospitalization. For purposes of this subdivision and section 17, "severe physical injury" means an injury to the child that requires medical treatment or hospitalization and that seriously impairs the health or physical well-being of a child.
- (d) Law enforcement intervention is necessary for the protection of the child, a department employee, or another person involved in the investigation.
- (e) The alleged perpetrator of the child's injury is not a person responsible for the child's health or welfare.
- (f) The child has been exposed to or had contact with methamphetamine production.

When CPS receives a report of suspected sexual abuse as defined in Section 8(3) of the Child Protection Law, CPS shall:

- 1. Immediately notify the appropriate designated law enforcement agency.
- Notify the Office of the Prosecuting Attorney Immediately, or on the next business day, if the report is received outside of normal business hours.

Each police agency should establish written procedures addressing:

- The receiving and processing reports of child sexual abuse or physical abuse after normal business hours, on holiday and on weekends.
- Procedures for immediate notification to CPS when an initial report of suspected child abuse or neglect is received by a law enforcement agency.
- 3. Procedures for scheduling a CAC interview.

The role of the assigned Prosecutor

The Saginaw County Prosecuting Attorney or designee shall:

- Provide legal counsel on issues relative to the investigation of child abuse/neglect cases.
- 2. Facilitate training for prosecutors assigned to child abuse/neglect cases.
- Establish and follow consistent practices for the review, charging, plea negotiation and disposition of child abuse and neglect cases.

#### **General Principles and Practices**

Investigative Objectives

- 1. An investigation should, whenever possible, include:
  - A. A forensic interview of all children in the household
  - B. Witness interviews

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- C. Collection and preservation of the evidence
- D. Crime Scene examination and preservation
- E. Suspect interview
- CPS and law enforcement will coordinate their investigation and case management to ensure that:
  - A: Investigations are conducted in a manner that minimizes trauma for the victim/child(ren)
  - B. Investigations are conducted in an unblased, professional manner that supports accurate and fair decision making, including but not limited to:
    - Making a determination as to whether or not the child was abused or neglect by a person responsible for the child's health and welfare.
    - Making a determination as to whether or not the child is in need of immediate protection from the alleged abuser
    - Iii. Making an initial determination as to whether there is probable cause to believe that a crime has been committed and that the alleged abuser committed the crime.

#### The CIT

- 1. The CIT is comprised of at least one individual from CPS, the law enforcement agency with jurisdiction over the case, and the Office of the Prosecuting Attorney.
- 2. Other professionals, including but not limited to medical, psychlatric or mental health personnel may be invited, if warranted by the facts.
- Open communication between members is necessary throughout the investigative process.
- CPS and law enforcement must maintain the confidentiality, as required by law, of any information obtained and shared during the course of the coordinated investigation. This includes, but is not limited to, the complaint source.
- Reports resulting from the completion of medical, psychiatric or psychological examinations will be shared with the members as allowed by confidentiality laws.
- All member agencies will provide to all other member agencies the names and contact phone numbers for the primary and back-up contact persons for each agency. Lists shall be updated immediately as changes occur.

Responsibilities Specific to Particular Member Agencies

Section 8(5) of the Michigan Child Protection Law provides in relevant part that:

"Involvement of law enforcement officials under this section does not relieve or prevent the department from proceeding with its investigation or treatment if there is reasonable cause to suspect that the child abuse or neglect was committed by a person responsible for the child's health or welfare."

The designated law enforcement member and CPS member shall consult with the Prosecuting Attorney member whenever necessary during the investigative process.

The designated law enforcement member shall be responsible for:

- 1. The collection and retention of all evidence.
- Arranging for an immediate medical examination when the abuse or neglect is alleged to have occurred within 72 hours of when the initial report is received, if the report is received by law enforcement.
- Consult with other members to determine if a medical examination is necessary if the alleged abuse or neglect occurred more than 72 hours before the initial report was received.

The designated CPS member shall be responsible for:

- Identifying the needs of the victims and their families and make referrals to community agencies in order to meet those needs.
- Arranging for an immediate medical examination when the abuse or neglect is alleged to have occurred within 72 hours of when the initial report is received, if the report is received by CPS or it is requested by law enforcement.
- Consult with other members to determine if a medical examination is necessary if the alleged abuse or neglect occurred more than 72 hours before the initial report was received.

Medical Personnel Involvement – Sexual Abuse Nurse Examiner (SANE) or Medical Examiner:

- If the initial report of suspected child abuse or neglect is received by medical personnel, the person receiving the report <u>shall</u>:
  - a. Make an immediate verbal complaint to CI.
  - Completed and submit a DHS-3200 within 72 hours of filing the verbal complaint.
- Once CPS and/or law enforcement have been notified by medical personnel of the suspected abuse or neglect of a child, the members shall request that medical personnel follow these procedures:
  - a. Physical examination of a child
    - Is conducted by specially trained medical personnel
  - ii. When sexual abuse Is suspected, is conducted In accordance with the standardized sexual assault protocol (MSP Forensic Science Division Michigan Medial Forensic Examination Record) Including but not

limited to culturing all appropriate areas of the body, and the collection and testing of blood and other fluids, if found.

- Includes a rape kit when sexual abuse is suspected to have occurred within 72 hours of the initial report.
- iv. Results are carefully and thoroughly documented utilizing body maps and photographs.
- b. Child Interview for the Purpose of the Medical Diagnosis and Treatment
  - Is conducted by the person who will complete the examination
  - ii. Is conducted outside of the presence of the parent or caretaker
  - Is thoroughly and carefully documented, including verbatim statements made by the child related to abuse or neglect.
- Consultation with and/or referral to expert in the area of child abuse should be considered in unusual, extreme, or especially complex cases.

#### Conclusion

Each member agency has specific responsibilities with regard to the investigation, assessment, medical or therapeutic treatment, and prosecution of suspected child abuse and neglect. Each member agency agrees to support the concepts, philosophies and practices as outlined in this document. On occasion, exceptions to the procedures found in this Protocol may be necessary. Such exceptions shall be granted by the agreement of the member agencies that are involved in the investigation.

Open communication, cooperation and collaboration are critical to the successful implementation of this protocol. The multi-disciplinary approach will serve to enhance the individual and collective efforts of the member agencies toward the unified goal of protecting the children of our community by aggressively pursuing the prosecution of individual's who perpetrate child abuse and neglect.

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*	Declarations of Agreement and Support
	The Team Member Agencies of Saginaw County, through the signatures below, declare
	their agreement with, support of, and commitment to the Saginaw County Joint Investigative Protocol for Child Abuse and Neglect cases.
	John McColgan, Prosecuting Attorney Saginaw County Prosecuting Attorney's Office
	Sheriff William Federspiel Saginaw County Sheriff's Office  5/3//6  Date
,	Chief Don Mawer Saginaw County Police Chief's Association
	FRC 3/3/16
	Lt. Pat Darrow (for F/Lt Dave Simon)  MSP TrI-City Post
	Spirainer 5/3/14
	Director Shelly Marner, Saginaw County  Department of Health and Human Services
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## 5.4 Saginaw Hoarding Task Force

#### **Purpose**

In 2015, the Saginaw County Hoarding Task Force convened to develop local expertise and collaborative protocols to support persons diagnosed with hoarding disorder. This policy and procedure highlights the role of first responders and others in the identification of and intervention(s) with persons with hoarding disorder residing in Saginaw County. Hoarding disorder conditions in residences where found in Saginaw create unique community health and safety risks for residents, as well as home visitors and first responders. The Saginaw Hoarding Task Force is promoting awareness, community education, identification of home sites, clinical treatment and home interventions, and community collaboration.

#### Applies to

Saginaw County First Responders including law enforcement agencies, fire departments, Mobile Medical Response and Central Dispatch 9-1-1, housing code officials, various home visitors; including the Michigan Department of Health and Human Services (MDHHS) staff, members of the Saginaw Hoarding Task Force and their organizations and affiliates.

#### Updated by

Ginny Reed (SCCMHA), Nancy Johnson (SCCMHA), Vurlia Wheeler (SCCMHA), Sarah Denman (SCCMHA), Randy Pfau (Saginaw County 9-1-1), Chris Van Loo (Saginaw Fire Department) and Angelic Zizumbo (Saginaw Township)

Policy

Efforts will be made by first responders, Saginaw Hoarding Task Force members and others to identify residential sites and persons with hoarding disorder residing in Saginaw County in order to offer support and interventions and reduce risk for residents and first responders. Hoarding disorder does not abate without evidence-based interventions. Persons who have been identified as having hoarding disorder will be offered clinical treatment and interventions. Various funding sources may be utilized. Persons who refuse treatment will be re-offered treatment in a 90-day follow up. For all persons, in treatment or not, focus will be on harm reduction and mitigation of risk in the home setting, as well as overall improvement in safety and health.

#### **Procedures**

Community Awareness & Education: First Responders, Saginaw Hoarding Task Force members, and others referenced in this policy will encourage public awareness and use of the task force website, <a href="www.hoardingtaskforcesaginaw.org">www.hoardingtaskforcesaginaw.org</a> for general information, and will also promote requests for available community education and training on hoarding disorder. In addition to information available on the website, business cards and brochures for community agencies, families, friends and neighbors are also available for distribution in the community. General home safety and fire prevention are aspects of the education efforts.

Address Registration & Wellbeing Checks: First Responders, Saginaw Hoarding Task Force members, and others referenced in this policy, when not limited by privacy restrictions, will promote the registration of addresses identified with hoarding conditions in Saginaw County, including voluntary registration by persons with hoarding disorder for their own safety. First Responders and other officials are requested to identify known or encountered addresses with relevant information to Central Dispatch 9-1-1. 9-1-1 will manage address registrations, including the confirmation of suspected sites and deployment of law enforcement as needed relative to hoarding sites, including wellbeing checks when requested or indicated. Others - family, friends, and neighbors - may request an address registration or verification anonymously. Address registration promotes identification of the prevalence in Saginaw County, provides advance safety information for first responders and aids in identifying persons with hoarding disorder who are in need of treatment, interventions, and support. The Saginaw County 9-1-1 Premise Hazard Request Form is available for download from the website. Calls will also be accepted at the 9-1-1 non-emergency number 989-797-4580.

Clinical Intervention & Support: As noted on the website, clinical treatment referrals may be made to the Saginaw Community Care HUB at 989-498-2266. As funding is available, persons will be offered treatment, and re-offered in 90 days if refused. Hoarding treatment is a specific evidence-based model of gradual home clean out with associated supports, generally a 6-month long process. Persons who refuse treatment or who are not covered by funding for treatment can still be encouraged to improve safety and health in their home through harm reduction strategies.

**Housing Officials Collaboration:** Housing code officials and landlords can play a valuable role in supporting persons with hoarding disorder to make changes that will reduce the risk of housing loss or eviction. Housing code staff and landlords can be an important part of the clinical treatment team and/or can promote harm reduction action steps and general home safety for impacted citizens and tenants.

#### **Exhibits:**

1. Saginaw County 9-1-1 Premise Hazard Request Form

#### Saginaw County 9-1-1 - Premise Hazard Request Form

#### SAGINAW COUNTY 911 - PREMISE HAZARD REQUEST FORM

PREMISE HAZARD TYPE (MEDICAL/ALARM/HOARDING): Click here to enter text.

ADDRESS: Click here to enter text.

CITY: Click here to enter text. APT#: Click here to enter text.

COMMON PLACE (BUSN NAME): Click here to enter text.

OWNER NAME (OPTIONAL): Click here to enter text.

OWNER PHONE NUMBER (OPTIONAL): Click here to enter text.

EMERGENCY CONTACT INFO: Click here to enter text.

REPORTING NAME/AGENCY: Click here to enter text.

COMMENTS (BE AS SPECIFIC AS POSSIBLE): Click here to enter text.

EXPIRATION DATE (REVIEW EVERY 12 MONTHS): Click here to enter text.

Note: If no expiration date is entered, audit of records will be done in October. Any unvalidated records will be purged the following January.

Please email this completed form to Randy Pfau at 9-1-1 at <a href="mailto:refau@saginawcounty.com">refuze to referal source</a>. address registration and contact information of referral source.

Rev. 4/25/17



# SECTION 6

# **Appendix**

## 6.1 Interpretation Services

**Covenant Healthcare** — Cyra com VRI (video remote interpreter). We use VOICE when a person who has a visual and hearing impairment or is intellectually disabled and hearing impaired.

**Department of Health and Human Services** — Uses various providers Statewide based on the consumer need.

**HealthSource Saginaw** — Sign-language interpreters are arranged through V.O.I.C.E. (989-497-7111), Shannah Thelen (989-640-5733) or Communication Access Center (810-239-3112). Language interpreters are arranged through Language Services Associates/InterpreTALK (866-560-7907).

**Mid-State health Network (MSHN)** — Dial 711 for the Michigan Relay Center for individuals with hearing-impairment, hard-of-hearing or speech-impairment.

Mobile Medical Response (MMR) — Language Line Solutions 1-800-752-6096.

St. Mary's of Michigan — <u>Auxiliary communication aids</u>, i.e., Telecommunication Device for the Deaf/TDD/TTY. V.O.I.C.E. for the Hearing Impaired will be utilized if certified American Sign Language interpreters are needed. They can be reached at (989) 497-7111 or by the emergency pager (989) 284-5182. <u>Cyracom interpretation services</u> are to be used exclusively for ALL CLINICAL SITUATIONS by calling 1-800-481-3293.

Saginaw County Central Dispatch — Language Line, 800 523-1786.

**Saginaw County Community Mental Health Authority** — InterpreTALK Language Services Associates (866-560-7907) and Sign-language interpreters are arranged through VOICE (989-497-7111) for people who are deaf or hearing impaired.

**Saginaw County Sheriff's Office** — Sign-language interpreters are arranged through Voice (989-497-7111).

**Saginaw Township Police Department** — ISpeak Language Identification Flashcard found at http://www.lep.gov/ISpeakCards2004.pdf

# 6.2 Emergency Contact Information

CONTACT	OFFICE	CELL	OTHER	EMAIL
Corizon Health, Inc. – Saginaw County Jail				
eanette Stoltenberg, Health Services	989-790-5463		810-241-3870	jeanette.stoltenberg@corizonhealth.co
Covenant HealthCare Emergency Care Cente	r			
Patrice Lanczak, Co-Manager	989-583-6259			planczak@chs-mi.com
Dr. Matthew Deibel, Medical Director	989-583-6625			mdeibel@gmail.com
Sheri Short, Nurse Manager	989-583-3447		989-258-0442 (pager)	sshort@chs-mi.com
lealthSource Saginaw	7,000,000,000,000		, ,	
Dr. Kaushik Raval, Medical Director	989-493-0488		989-201-2539 (pager)	k.j.raval@gmail.com
lurse Manager	989-790-7743		P.M. spvr. 989-746-5039	Adol. NM 989-790-7714
Mark Puckett, Program Director	989-790-7738			mpuckett@hss-mi.org
aren Borruso. Therapist Supervisor	989-790-7858			kborruso@hss-mi.org
lobile Medical Response	000 100 1000			KDOTTG50@1135 TIII.OIG
Seneral Number	989-758-2911		request on-call admin	n/a
ennifer Brin, Operations Manager	989-907-2058	989-280-8446	request on-can admin	
		909-200-0446	888-232-6664 x2450	jbrin@mobilemedical.org
teve Myers, Director of Patient Access	800-232-6261		000-232-0004 X2430	smyers@mobilemedical.org
IcLaren Bay Region	000 004 0040	000 440 000	000 004 2044 (**********	heidest soch - Constant
ridget Cashin, Director	989-894-3910	989-443-9621	989-894-3911 (unit)	bridget.cashin@mclaren.org
ennifer Whyte, Nurse Manager	989-894-5978		989-929-1641 (pager)	jennifer.whyte@mclaren.org
aginaw City Police Department	*** ***			
avid Kendziorski, Lieutenant	989-759-1297			dkendziorski@saginaw-mi.com
obert Ruth, Chief of Police	989-759-1269		Central Dispatch after 5 pm	rruth@saginaw-mi.com
n Duty Supervisor	989-797-4580			n/a
entral Dispatch	989-797-4580			n/a
lon-Emergency	989-759-1288			n/a
aginaw County Community Mental Health A	uthority			
lancy Johnson, CIS Supervisor	989-797-3546	989-284-6142	989-929-0515 (pager)	njohnson@sccmha.org
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Pam Truran	989-293-7111			truranp@mich.gov
Saginaw County Jail				, 0
Paula Lounsbury, Jail Complex Administrator	989-790-5448		989-274-2625	plounsbury@saginawcounty.com
Saginaw County Probate Court and 10 <sup>th</sup> Judio	Television and televi	Family Division		p. can de la constant
Patrick J. McGraw, Presiding Probate Judge	989-790-5325	Talling Division		pmcgraw@saginawcounty.com
Barbara Meter, Probate Judge	989-799-4110			bmeter@saginawcounty.com
Saginaw County Prosecutor's Office	000 100 4110			Smotor & Sugmun South y. South
ohn A. McColgan Jr., Prosecutor	989-790-5330	989-714-5357	989-222-2768 (pager)	jmccolgan@saginawcounty.com
Randy L. Price, Assistant Prosecutor	989-790-5330	303-7 14-3337	303-222-2700 (pager)	
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andy Pfau, Deputy Director		989-274-2632		rpfau@saginawcounty.com
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ohn R. Pelkki, Lieutenant	989-791-7212		911 after hours	jpelkki@saginawtownship.net
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aginaw Valley Medical Control Authority				
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t. Mary's of Michigan Emergency Departmer	nt			
r. Steve McLean, Medical Director	989-793-7220	989-714-6170		smclean@stmarysofmichigan.org

Updated July 2016

Saginaw County Fi	rst Responder's Guide for Behavioral Interventions
Mic	higan Mental Health Code
http://legislature	e.mi.gov/doc.aspx?mcl-act-258-of-1974
The First Respond	er's Guide for Behavioral Interventions
me mat kespond	can be found at
	www.sccmha.org

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