

SCCMHA Strategic Priorities 2014-2015

Strategic Priority 1: Focus on Consumer Services and Outcomes

Rationale: Supporting consumers to achieve their stated outcomes is our top priority. We are committed to helping customers imagine a better life. Our behavior, actions and utilization of the benefit will demonstrate our belief in the potential for growth and achievement of outcomes.

Strategic Goal 1.1:

Increase the Numbers of Persons Served Across All Populations (and Increase Access to Services)

- 1.1.1 Same Day / Next Day – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 1.1.2 Internal and External Messaging to Communicate Availability of Service (Access) – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 1.1.3 Expanding Referral Base – **CONTINUE STRATEGIC PLAN 2016 - 2019**

SUMMARY OF PROGRESS:

- PUBLICATION OF NEW CHILDREN'S NETWORK BROCHURE COMPLETE (2016)
- NEW SUPPORTS COORDINATION / CASE MANAGEMENT TEAMS ESTABLISHED, CASELOADS REDUCED (2016)
- NEW ENHANCED OUTPATIENT PANEL ESTABLISHED (2016)
- COMMUNITY HEALTH WORKERS / CLS SERVICES ESTABLISHED (2016)
- HOUSING ASSISTANCE PROJECT (2015)
- MLIVE ANTI-STIGMA / SERVICE PROMOTION ELECTRONIC CAMPAIGN (2016)
- INCREASED NUMBER OF CONSUMERS SERVED BY 500 (5,169 TO 5,669) IN 2015

Strategic Goal 1.2:

Expand the Expectation and Use of the Service Array Across All Populations

- 1.2.1 Educate Customers, Family Members & Guardians about the Service Array and connecting services to person centered planning to achieve outcomes (benefit information) – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 1.2.2 Educate the Workforce (clear procedure for mobilizing the benefit) – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 1.2.3 Improve adequacy of Service Array with special emphasis on Ancillary Health (what is missing: crisis stabilization, speech, PT, dietary, OT, recreational / music / art therapy, music, art, etc.) – **CONTINUE STRATEGIC PLAN 2016 - 2019**

SUMMARY OF PROGRESS:

- ADDED FULL TIME PHYSICAL THERAPIST TO STAFF (2015)
- ADDED FULL-TIME DIETICIAN TO STAFF (2015)

- ESTABLISHED CONTRACT AND FULL TIME OCCUPATIONAL THERAPIST (2015)
- COMMUNITY HEALTH WORKER TRAINING (2014, 2015)
- EXPANSION OF CONSUMER TRANSPORTATION PROGRAM (2014, 2015)
- CREATION OF ENTITLEMENTS OFFICE AT SCCMHA (2014)
- DEVELOPED STRATEGIES FOR HEALTHY MICHIGAN BENEFIT (2014, 2015)
- CREATION GET IT...KEEP IT...US IT CAMPAIGN FOR ENROLLMENT OUTREACH (2015)
- ESTABLISHED AUTISM BENEFIT FOR 0-6 (2014)
- EXPANSION OF AUTISM BENEFIT TO AGE 21 (2016)
- EXPANSION OF SUD PREVENTION LICENSE AT SCCMHA (2015)
- 24/7 SUD SCREENING FOR SUD SERVICES UNDER CONTRACT WITH MSHN (2016)
- CREATION OF HEALTH HOME AND WELLNESS CENTER AT SCCMHA (2015)
- EXPANSION OF SYSTEM OF CARE GRANT FOR SCHOOL BASED SERVICES (2015)
- CO-LOCATION OF BEHAVIORAL HEALTH SERVICES AT PEDIATRIC AND ADULT MEDICAL PRACTICES (2014, 2015)
- IMPLEMENTATION OF MED DROP PROGRAM SERVING THE SAGINAW COMMUNITY (2014)
- EXPANSION OF TRAUMA INFORMED SERVICES / MODELS (2015)
- CREATION OF AUTISM SPECIFIC CAMPS (2015)
- EXPANSION OF VARIETY OF RESPIT CAMPS FOR CHILDREN AND YOUTH (2015)
- EXPANSION OF MUTT SERVICES TO DAYTIME (2015, 2016)
- EXPANSION OF TELEPSYCHATRY FOR INCREASED ACCESS (2014, 2015)
- EXPANSION OF SUPPORTED EMPLOYMENT – SPECIFICALLY ADDING PEER SUPPORTS AND CREATION OF UNIQUE POSITIONS TO ALLOW FOR PAID WORK EXPERIENCE (2014, 2015)
- CREATION OF PARENT SUPPORT POSITION IN CENTRAL ACCESS/INTAKE (2014)
- RENOVATION OF CAI / CRISIS WITH INCREASED FOCUS ON ACCESS ENGAGEMENT AND DIVERSION (2014, 2015)

Strategic Goal 1.3:

Demonstrate Improved Consumer Outcomes

- 1.3.1 Introduce Adult Needs and Strengths Assessment (ANSA) Data to Program Evaluation – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 1.3.2 Continue to Effectively View and Use Child and Adolescents Functional Assessment Scale (CAFAS) and other Children's Outcome Measures to inform practice and service array – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 1.3.3 Identify SUD Outcome measures – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 1.3.4 Monitor At Risk Populations – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 1.3.5 Publications of Results to Stakeholders (including Consumers) on Outcome Data – **CONTINUE STRATEGIC PLAN 2016 - 2019**

SUMMARY OF PROGRESS:

- IMPLEMENTATION OF ANSA AS ADULT OUTCOME TOOL (2014)
- INTEGRATION OF ACCESS TO CAFAS / PECFAS THROUGH SENTRI (2015)
- ENHANCED ANALYTICS OF CHILDREN'S DATA TO INFORM DEVELOPMENT AND CARE (2014, 2015)
- CONTINUATION OF CAFAS AND OTHER CHILDREN'S OUTCOME TOOLS (2014, 2015)
- USE OF POPULATION HEALTH DATA TO INFORM CLINICAL DECISION MAKING (2015, 2016)
- IMPROVED SURVEILLANCE OF GROUP HOMES FOR HEALTH, SAFETY & SUPERVISION (2014)

- REVIEW OF PHYSICAL INTERVENTION DATA WITH AIM OF REDUCTION OF BEHAVIORAL TREATMENT PLANS (2014, 2015)
- DEVELOPMENT OF BEHAVIORAL CHAMPIONS SUPPORTING POSITIVE BEHAVIORAL SUPPORTS
- INTRODUCED HEALTHY HOME CURRICULUM TO MITIGATE ENVIRONMENTAL RISK FOR CONSUMER LIVING ENVIRONMENTS (2015)
- USE OF GENESITE TESTING TO INFORM PRESCRIBING PRACTICES (2015)
- SYSTEM OF CARE OUTCOME EVALUATION DATA PRESENTED AT COMMUNITY VENUES (2015)

Strategic Goal 1.4:

Improve Consumer Wellness

- 1.4.1 Educate Consumers, Families, Staff and Caretakers about Healthy Living and Disease Prevention – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 1.4.2 Educate Consumers, Families, Staff and Caretakers about Chronic Health Conditions and Symptom Management – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 1.4.3 The Medical Record will Demonstrate Improved Integration with Primary Healthcare – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 1.4.4 Tracking and Analyzing Key Health Indicators and Trends in sentri to Inform System Improvement – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 1.4.5 Publications of Healthcare Data to Stakeholders (including Consumers) – **CONTINUE STRATEGIC PLAN 2016 - 2019**

SUMMARY OF PROGRESS:

- DEVELOPMENT OF PLAN FOR IMPLEMENTATION OF MYSTRENGTH APP FOR USAGE BY CONSUMERS (2016)
- INCREASED INTERNAL MESSAGING TO STAFF ON WELLNESS ACTIVITIES (2014, 2015, 2016)
- IMPLEMENTATION OF ANNUAL WELLNESS PLAN (2014, 2015, 2016)
- INITIATION OF WELLNESS COMMITTEE INFORMED BY SENIOR LEADERSHIP SURVEY (2015)
- USAGE OF AHRQ'S 'QUESTIONS ARE THE ANSWERS' (2014)
- CONTINUATION OF ANNUAL WELLNESS FAIR INCLUDING CONSUMER PARTICIPATION (2014, 2015)
- FOCUS OF LEARNING LINKS PROGRAMMING ON WELLNESS (2014, 2015)
- ESTABLISHMENT OF TOBACCO FREE CAMPUSES AT ALL SCCMHA SITES (2014)
- ESTABLISHED PEER WELLNESS COACH POSITION IN HEALTH HOME AND WELLNESS CENTER (2015)
- IMPLEMENTATION OF PATH / WHAM (2014)
- HEALTH CONSULTATION BY WELLNESS COORDINATOR TO INDIVIDUALS AND TREATMENT TEAMS (2015)
- COMMENCED IMPLEMENTATION OF SAMHSA PBHCI GRANT (2015)
- EVALUTATION OF CONSUMER HEALTH LITERACY (2015)
- USAGE OF PAID CLAIMS DATA FROM CARE CONNECT 360 TO INFORM ON PARTICIPANTS FOR 2703 HEALTH HOME – 200 CONSUMERS ENROLLED (2016)
- IDENTIFICATION OF INDIVIDUALS WITH CHRONIC HEALTH CONCERNS IN ORDER TO IDENTIFY PRIORITY GROUPS FOR INTERVENTION (2015, 2016)
- TRACKING OF BASELINE HEALTH CARE DATA – A BMI, BLOOD PRESSURE, A1C, ETC. (2015, 2016)
- IDENTIFYING CONSUMERS WITHOUT DIABETES WHO MAY BE AT RISK FOR DEVELOPING DIABETES (2015)

- **CAPTURING OF ADMISSIONS / DISCHARGES / TRANSFERS THROUGH HEALTHCARE INFORMATION EXCHANGE TO IMPROVE CONSUMER TRANSITIONS OF CARE (2015)**

Strategic Priority 2: Enhancing Leadership and Succession Planning

Rationale: Recruit, mentor, and develop future leaders to ensure a trained, competent, and qualified workforce to become the future leaders of SCCMHA.

Strategic Goal 2.1:

Leadership CMH Training

- 2.1.1 Development of Basic Leadership Skills (Training Track) – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 2.1.2 Discussion with Leadership Team (What would have helped you when you started? What would help you now?) – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 2.1.3 Investigate Management Training Curricula and Opportunities Available – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 2.1.4 Identifying Future Leaders – **CONTINUE STRATEGIC PLAN 2016 - 2019**

SUMMARY OF PROGRESS:

- **LEADERSHIP TEAM MEMBERS ATTENDANCE OF NATIONAL COUNCIL'S MIDDLE MANAGEMENT ACADEMY (2015)**
- **CREATION OF EMPLOYEE ENGAGEMENT WORK GROUP LEAD BY CEO (2016)**
- **IDENTIFICATION OF NEED TO SURVEY MIDDLE MANAGEMENT ABOUT SUPERVISORY TRAINING NEEDS AND DRAFTED LEADERSHIP TEAM TRAINING (2016)**
- **ACTIVELY ENGAGING IN SETTING PRIORITIES FOR SUCCESSION PLANNING ACTIVITIES OF MANAGEMENT TEAM MEMBERS (2015, 2016)**

Strategic Goal 2.2:

Institutionalizing to Community Partners Ensure that there is not a shelf life with relationships made with Community Partners (predictable environment)

- 2.2.1 Review of all Primary Relationships (i.e. MOUs) with Key Community Partners – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 2.2.2 Facilitate Community Processes (inform up front, make other look good, step back) – **CONTINUE STRATEGIC PLAN 2016 - 2019**

SUMMARY OF PROGRESS:

- **PROVIDING ORIENTATION ON SYSTEM OF CARE TO NEW LEADERS AT LOCAL DHHS AND FAMILY COURT (2015)**
- **IMPROVEMENT OF RELATIONSHIPS WITH SAGINAW PUBLIC SCHOOL DISTRICT AS EVIDENCED BY CO LOCATION AT SCHOOLS (2015, 2016)**
- **DEVELOPMENT OF COMPREHENSIVE MOU WITH HEALTH DELIVERY INC FOR CO LOCATION AT 500 HANCOCK LOCATION (2015)**

- ESTABLISHMENT OF VENUE FOR DIALOGUE AND PLANNING WITH PUBLIC AND PRIVATE MENTAL HEALTH PROVIDERS IN SAGINAW COUNTY (2014, 2015)
- ESTABLISHMENT OF GRANT PARTNERSHIP WITH SAGINAW COMMUNITY FOUNDATION (SCF) TO ADDRESS CHILDHOOD OBESITY IN SAGINAW COUNTY (2016)
- IMPROVEMENT OF RELATIONSHIP WITH SAGINAW CITY POLICE INCLUDING BEHAVIORAL HEALTH TRAINING OF OFFICERS AT ROLL CALL AND TRAINING VIDEO (2015, 2016)
- LEAD COMMUNITY PARTNERS IN UPDATE TO FIRST RESPONDERS GUIDE FOR BEHAVIORAL HEALTH INTERVENTIONS (2016)
- DEVELOPMENT OF PARTNERSHIP WITH LGBTQI ADVOCATES TO INFORM CONSUMER CARE
- CREATION OF SUD PARTNER MOUs (2016)
- ESTABLISHMENT OF OPEN TABLE MODEL OF COMMUNITY PARTNERSHIPS WITH THE FAITH COMMUNITIES IN SAGINAW (2015, 2016)
- CONTINUATION OF LEADERSHIP FOR SAGINAW COMMUNITY AS A FACILITATOR, ADMINISTRATOR AND FIDUCIARY FOR MULTI STAKEHOLDER PROJECTS
- COMPLETION OF FIRST YEAR OF SAGINAW COUNTY MENTAL HEALTH COURT (2015)

Strategic Goal 2.3:

Recruitment

- 2.3.1 Paid Internship Opportunities for Key Disciplines (Autism, Psychology, etc.) – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 2.3.2 Development of Master & Apprentice Program for Directors / Supervisors (What do other CMHs do?). Documentation Management – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 2.3.3 Explore the adequacy of Clinical / Administrative Supervision – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 2.3.4 Explore where we recruit in order to expand a racial / culturally diverse workforce – **CONTINUE STRATEGIC PLAN 2016 - 2019**

SUMMARY OF PROGRESS:

- DEVELOPMENT OF FORMAL INTERNSHIP PROGRAM IN HEALTHCARE SETTING IS IN PROCESS (2016)
- ENHANCED TUITION REIMBURSEMENT PROGRAM FOR ADVANCED DEGREES OF STAFF (2016)
- RESEARCHED A FORMAL ONBOARDING PROGRAM AT SCCMHA (2016)
- CONTINUED ATTENDANCE AT RECRUITING FAIRS BY HR STAFF (2015, 2016)
- AS PART OF CULTURAL COMPETENCY / DIVERSITY PLAN TARGETED NEW RECRUITMENT VENUES TO ATTRACT THE ATTENTION OF MINORITY APPLICANTS (2015, 2016)

Strategic Priority 3: Enhanced Electronic Business Environment to Meet Major Agency Priorities

Rationale: Unify data systems for the purpose of obtaining a cohesive business management data system. Utilize tools for staff to be more efficient.

Strategic Goal 3.1:

SCCMHA Transitions to Meaningful Use Version of Sentri Software

3.1.1 Explore what has to be done in order for SCCMHA to be ready for SCCMHA to transition to the Meaningful Use version of Sentri Software Work group to help with identifying what needs to be done? Key personnel identified to assist with this transition (power users). – **CONTINUE STRATEGIC PLAN 2016 - 2019**

- ICD10
- DSM-5
- Meaningful Use (what are the behavioral health goals we would like to see implemented)
- Great Plains
- Informatics Workflows
- Investigate the possibility of e-prescribing products
- Patient Portal
- Integration of CA
- Integrated PHI Messaging System inside EMR

SUMMARY OF PROGRESS:

- **IMPLEMENTATION OF MEANINGFUL USE VERSION OF SENTRI (2015)**
- **TRANSITION TO ICD 10 – COMPLETE (2015)**
- **UPGRADED GREAT PLAINS TO A CURRENT VERSION (2015)**
- **UPGRADE OF REQLOGIC TO CURRENT VERSION (2015)**
- **MOVED TO PCE'S ELECTRONIC EPRESCRIBING MODULE (Internal Providers 2015, 2016 External Providers)**
- **TRANSITION TO SINGLE CARENET PLATFORM FOR MSHN (2015)**
- **INTEGRATION OF PHI MESSAGING SYSTEM IN SENTRI II (2015)**
- **IMPLEMENTATION OF BH TEDS IN SENTRI II (2016)**
- **REVISION OF DATA WAREHOUSE TO ACCOMMODATE DATA FROM SENTRI II (2016)**
- **UPDATING OF REPORTING SERVICES TO RELECT CHANGES TO NEW DATA WAREHOUSE (2016)**

Strategic Goal 3.2:

Future Expansion

- 3.2.1 Health Information Exchanges – HDI, St. Mary's, and Covenant might be partners in this area – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 3.2.2 Data Processing Capability to Accept External Data into our Warehouse – information coming in from MDCH or other partners – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 3.2.3 Interfaces to other Business Partners (HDI) – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 3.2.4 Improve web site to allow more functionality for expansion of roles – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 3.2.5 Interface with Mid-State Health Network – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 3.2.6 Social Media – **CONTINUE STRATEGIC PLAN 2016 - 2019**

SUMMARY OF PROGRESS:

- **IN PREPARATION FOR SENTRI II TRANSITION – HARDWARE PLATFORMS WERE EXPANDED FOR ADDITIONAL CAPACITY (2016)**
- **HDI SHARES ACCESS TO THEIR EMR WITH SCCMHA'S HEALTH HOME FOR CONSUMERS SERVED BY HDI AT SCCMHA'S HANCOCK CLINIC SITE. DIAGNOSIS, MEDICATIONS AND**

RECENT PROVIDER VISITS ARE DOCUMENTED IN EACH OTHER'S EMRs TO ACHIEVE CARE COORDINATION AND HEALTH CARE INTEGRATION FOR SCCMHA CONSUMERS WHO ARE PATIENTS OF HDI (2015)

- OVERHAUL OF SCCMHA WEBSITE (2015)
- USAGE OF PAID CLAIMS DATA FROM CARE CONNECT 360 TO INFORM ON PARTICIPANT FOR 2703 HEALTH HOME – 200 CONSUMERS ENROLLED (2016)
- CAPTURING OF ADMISSIONS / DISCHARGES / TRANSFERS THROUGH HEALTHCARE INFORMATION EXCHANGE TO IMPROVE CONSUMER TRANSITIONS OF CARE (2016)
- EXPANSION OF ACCESS TO CARENET FOR SCCMHA STAFF (2015)
- ADDITIONAL COMPUTER LABS AT HRC (2016)
- ESTABLISHED PRIVACY REVIEW TEAM (2015)
- IMPLEMENTATION OF TOOLS IN SENTRI II SO USERS HAVE ACCESS TO PHI ON A NEED TO KNOW BASIS ONLY (2015)
- IMPLEMENTATION OF STAFF E-BUSINESS RELATIONSHIP UTILIZATION (2015)
- INCREASED ACCESS TO YOUTUBE.COM FOR TRAINING / EDUCATION PURPOSES (2016)
- CREATION OF SYSTEM OF CARE FACEBOOK PAGE (2014)

Strategic Goal 3.3:

Addressing the Adequacy of the Current Phone System

3.3.1 Cost/benefit analysis of replacing current phone system – **CONTINUE STRATEGIC PLAN 2016 - 2019**

Examples of limitations to review:

- Tracking Access Performance Indicators
- Switchboard is limited by 2 lines coming into the agency

SUMMARY OF PROGRESS:

- IMPLEMENTATION OF NEW PHONE SYSTEM IN LIMITED LOCATIONS WHICH TRACK KEY PERFORMANCE INDICATORS SUCH AS NUMBER OF RINGS TO PICK UP, CALL DURATION, ETC. (2014)
- INCREASED DEPLOYMENT OF IP BASED PHONES (2014)
- ENHANCEMENT OF SWITCHBOARD FUNCTIONALITY TO INCLUDE ADDITIONAL INCOMING CALLS (2014)
- INCREASED WEBINAR USAGE BY STAFF FOR MEETINGS AND TRAINING (2016)

Strategic Goal 3.4:

Mobile Workforce

Mobile Workforce

3.4.1 Assess the need of mobile or use of other technology capabilities within each business function. – **CONTINUE STRATEGIC PLAN 2016 - 2019**

- Management Team
- Key Personnel
- Supervisors

- CAI/CIS Needs
- Clinicians in the field
- Paraprofessionals (Skill Building, Autism, etc.)

SUMMARY OF PROGRESS:

- **DEPLOYMENT OF MOBILE EQUIPMENT TO MANAGEMENT TEAM (2014)**
- **DEPLOYMENT OF MOBILE EQUIPMENT TO CAI UNIT (2015)**
- **DEPLOYMENT OF MOBILE TABLETS FOR CHW PERFORMING CLS (2015)**
- **DEPLOYMENT OF MOBILE TABLETS FOR INDIVIDUALS RECEIVING AUTISM / SKILL BUILDING SERVICES (2013)**

Strategic Priority 4: Diversifying and Expanding our Role in the Healthcare Landscape

Rationale: To maximize our partnerships in the Saginaw Health Care market implementing collaborative approaches to population health.

Strategic Goal 4.1:

Explore and Develop our Potential Roles in Healthcare

- 4.1.1 HUB – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 4.1.2 Children's Health Access Program (CHAP) – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 4.1.3 Community Health Improvement Plan (CHIP) – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 4.1.4 Clinical Healthcare Integration – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 4.1.5 Solidify our relationship with the Federally Qualified Health Plan (HDI) – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 4.1.6 Medical Home – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 4.1.7 ACO – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 4.1.8 Consultation Models – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 4.1.9 Medicaid Expansion – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 4.1.10 Medicare/Medicaid Dual Eligible Project – **CONTINUE STRATEGIC PLAN 2016 - 2019**

SUMMARY OF PROGRESS:

- **EXPANSION OF SAGINAW COMMUNITY CARE HUB (2014, 2015)**
- **COMPLETION OF READINESS ASSESSMENT FOR SIM (2015)**
- **COMPLETION OF READINESS ASSESSMENT FOR CCBHC (2016)**
- **LEADERSHIP REPRESENTATION AT MICHIGAN HEALTH IMPROVEMENT ALLIANCE (2014, 2015, 2016)**
- **ESTABLISHMENT OF CHILDREN'S HEALTH ACCESS PROGRAM (2015)**
- **LEADERSHIP OF BEHAVIORAL HEALTH ACTION COMMITTEE OF COMMUNITY HEALTH IMPROVEMENT PLAN OR CHIP (2014, 2015, 2016)**
- **COFOUNDER OF SAGINAW COUNTY ELIGIBILITY ACTION NETWORK OR SCEAN (2014)**
- **EXPANSION OF SERVICES TO ACCOMMODATE HEALTHY MICHIGAN ELIGIBLE INDIVIDUALS (2014, 2015, 2016)**

- EXPLORING RELATIONSHIPS WITH MEDICAID HEALTH PLANS FOR POPULATION HEALTH MANAGEMENT (2015, 2016)
- CREATION OF SUD COORDINATOR POSITION TO SUPPORT SUD INTEGRATION AT SCCMHA (2015)
- MODIFICATION OF 500 HANCOCK SITE TO EXPAND OUR HEALTH HOME AND A INTEGRATED HEALTH SERVICES (2015, 2016)
- CONTINUED PARTICIPATION / MARKETING OF SERVICES AT COMMUNITY HEALTH FAIRS (2014, 2015, 2016)

Strategic Goal 4.2:

Core Skills for Workforce on Physical Health

- 4.2.1 Develop training on specific health conditions – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 4.2.2 Expand medication training beyond the Case Management core training – **CONTINUE STRATEGIC PLAN 2016 - 2019**
- 4.2.3 Improve collaborative skills relative to medical health conditions – **CONTINUE STRATEGIC PLAN 2016 - 2019**

SUMMARY OF PROGRESS:

- IMPLEMENTATION OF TRAINING OF HOME MANAGERS FOR HYPERTENSION MANAGEMENT (2014, 2015, 2016)
- ESTABLISHMENT OF DIRECTOR OF HEALTH HOME AND INTEGRATED CARE POSITIONS (2014)
- ESTABLISHED THE ROLE OF NURSES / MEDICAL ASSISTANTS IN THE ROLE OF COMPLEX / CARE MANAGEMENT (2015, 2016)
- ESTABLISHMENT OF PEER HEALTH AND WELLNESS SPECIALISTS POSITIONS (2016)
- DEVELOPMENT OF INTERACTION WITH BEHAVIORAL / PRIMARY CARE THROUGH THE USE OF HUDDLES (2016)
- IMPLEMENTED TRAINING ON DEFIBRILLATORS FOR STAFF (2014)
- INCREASED FOCUSED MEDICATION TRAINING IN GROUP HOMES (2014, 2015, 2016)
- DEVELOPEMENT OF TRAINING AND CLINICAL COMPETENCY OF SKILL BUILD STAFF ON PROPER USE OF HOYER LIFT / GAIT BELTS / ETC. (2014)
- INCREASED FOCUS ON CHOKING / FALL PREVENTION AND GI HEALTH (2015, 2016)

Strategic Priority 5:

Improved Health and Quality of Life

Rationale: To provide dedicated efforts to support the overall wellness of key stakeholders.

Strategic Goal 5.1:

Health and Wellness

- 5.1.1 Improved health and wellness for Consumers and Families – **CONTINUE STRATEGIC PLAN 2016 - 2019**

- Education
- Impact chronic conditions
- Guidance for resources
- Integration
- Prevention

5.1.2 Workforce emphasis on the importance of wellness – **CONTINUE STRATEGIC PLAN 2016 - 2019**

- Education
- Access to resources
- Health and wellness information using internal communication tools
- Sponsoring or hosting motivational, healthy activities
- Availability of exercise room/equipment

5.1.3 Contribute to the overall health of the Saginaw Community – **CONTINUE STRATEGIC PLAN 2016 - 2019**

- Provide visible leadership in local wellness and initiatives
- Commit resources

SUMMARY OF PROGRESS:

- **IMPLEMENTATION OF FRIENDS FOR RECOVERY CENTER (2014)**
- **DISTRIBUTION OF HEALTH AND WELLNESS RESOURCES TO SUPPORT CONSUMERS (2014, 2015)**
- **IMPLEMENTATION AND INCLUSION OF CONSUMER DEFINED WELLNESS GOALS IN THE PCP (2015, 2016)**
- **COMMENCEMENT OF MENTAL HEALTH FIRST AID TRAINING FOR ADULTS AND CHILDREN – 1000 INDIVIDUALS TRAINED (2015)**
- **LEADERSHIP IN MULTICULTURAL TRAINING IN THE SAGINAW COMMUNITY VIA SYSTEM OF CARE GRANT (2014, 2015, 2016)**
- **DEPLOYMENT OF COMMUNITY HEALTH WORKERS IN THE SAGINAW COMMUNITY TO CONTRIBUTE TO THE OVERALL HEALTH OF THE SAGINAW COMMUNITY (2014, 2015, 2016)**
- **EXPANSION OF MOTIVATIONAL INTERVIEWING TO PARTNERS INCLUDING PHYSICAL HEALTH (2014, 2015)**
- **FOCUS OF LEARNING LINKS PROGRAMMING TO INCLUDE WELLNESS (2015)**
- **HOSTING OF WELLNESS ACTIVITIES FOR STAFF TO IMPROVE OVERALL HEALTHCARE (2014, 2015, 2016)**
- **USAGE OF POPULATION HEALTH DATA TO IDENTIFY PREVELANT CONSUMER HEALTH CONDITIONS OF CONSUMERS (2015)**
- **ESTABLISHED LINKS TO IMPORTANT HEALTHCARE INFORMATION AT STAFF ADP PORTAL (2016)**