

Annual Message 2017

The Saginaw County Community Mental Health Authority Board, administration and network enthusiastically share this FY 2017 Annual Progress Report. The SCCMHA board operated and contracted network provided a wide array of services and supports to some of the most vulnerable persons in Saginaw County and their families to promote recovery, self determination, community inclusion and quality of life.

You will find contained in the report the 2017 “Dashboard” which at a glance communicates the demographic descriptors of the persons served, a summary of our revenue sources and expenses for 2017. The “Network Services Providers” tab will inform through a listing all of the service providers that comprised the FY 2017 SCCMHA Network.

Three major projects are each featured with their own tabs and content representing transformational activity in our network to better serve consumers. The first is “Trauma Informed Care” which includes information on the related training of our clinical workforce in both trauma treatment and accommodations for secondary trauma survivors; together along with training to the community to help a wide variety of stakeholders become trauma informed has been a game changer in meeting both consumer and community needs.

In addition, the tab on “System of Care” (SOC) will inform readers about accomplishments and outcomes stemming from the two consecutive federal grants from the Substance Abuse and Mental Health Services Administration (SAMHSA) awarded to SCCMHA that commenced in 2010 and is ending this coming September. The SOC work in Saginaw has been transformational for service delivery to children, youth and families over the last eight years. The System of Care journey in Saginaw has been a joint venture that has included essential partnerships with the Family Division of the 10th Circuit Court in Saginaw County, the local office of the Michigan Department of Health and Human Services, law enforcement, local schools, a host of other community service providers and most importantly the voices of youth and families in all that we do.

Another project that has been highlighted in the report involves our work to “Improve the Front Door Experience” at our Central Access and Intake. Improvements of one type or another have been underway for years, but 2017 saw the activation and coordination of a number of improvements coming together, informed by customer and family voices to both add staff positions called Family Guides and to move the availability of intake appointments to same day / next day. The result being; greatly improved response time in addressing consumer and family needs, family to family support for service entry and service choices, and improved customer engagement and activation.

The “Special Project” tabs will inform readers on a host of other special projects that are grant funded and are well worth the read not just because the projects themselves are interesting and work to address specific Saginaw needs but also because the funders chose SCCMHA to lead them.

Under the “Evidence Based Practices” tab readers will find a list of all of the different evidenced based programs and practices, specific to the major populations of persons served and their clinical presentation that the SCCMHA Network provided in FY 2017. The practices provided represent a significant SCCMHA investment in workforce training, and monitoring to fidelity of each model. The improvement in treatment outcomes; however, has made the return on investment really worth it.

In closing we wish to thank all of our staff members, contracted providers, community stakeholder partners and community friends of SCCMHA. It is through their support, commitment, talents and enthusiasm that we derive our success.