

**ENDS COMMITTEE MEETING
SAGINAW COUNTY COMMUNITY
MENTAL HEALTH AUTHORITY
FEBRUARY 22, 2021 – 5:00 pm
Toll Free Number: (877) 336-1831 / Access Code 9525591#
AGENDA**

- I. OPENING PROCEDURE**
- II. PUBLIC PARTICIPATION**
- III. 2020 YOUTH SERVICES SATISFACTION SURVEY REPORT**
Presented by Holli McGeshick, Quality Projects & Systems Coordinator
 - i. (Receive & File)**
 - ii. (Recommend to Full Board for approval)**
- IV. 2020 ADULT CONSUMER SATISFACTION SURVEYS REPORT**
Presented by Holli McGeshick, Quality Projects & Systems Coordinator
 - i. (Receive & File)**
 - ii. (Recommend to Full Board for approval)**
- V. 2020 PROVIDER AUDIT PERFORMANCE REPORT**
Presented by Monique Taylor-Whitson / Jennifer Keilitz
 - i. (Receive & File)**
 - ii. (Recommend to full Board for approval)**
- VI. 2020 EVENT VERIFICATION REPORT**
Presented by Monique Taylor-Whitson / Jennifer Keilitz
 - i. (Receive & File)**
 - ii. (Recommend to full Board for approval)**
- VII. OTHER ITEMS OF IMPORTANCE**
- VIII. ADJOURNMENT**