

**SAGINAW COUNTY COMMUNITY MENTAL HEALTH AUTHORITY
ADVISORY COMMITTEE MEETING**

MARCH 4, 2021 6:00 p.m.

Toll Free Number: (877) 336-1831 / Access Code: 9525591#

AGENDA

Due to the COVID-19 Public Health Emergency this CAC Meeting will be held virtually by telephone.

I. CALL TO ORDER

Roll Call

Verification of Public Notice

Review and acceptance of Minutes for February 4, 2020 _____ **PG03**

Additions to Agenda

Public Participation

Welcome Guests

II. 2020 YOUTH SERVICES SATISFACTION SURVEY REPORT _____ PG11

Presented by Holli McGeshick, Quality Projects & Systems Coordinator

III. 2020 ADULT CONSUMER SATISFACTION SURVEYS REPORT _____ PG21

Presented by Holli McGeshick, Quality Projects & Systems Coordinator

IV. 2020 PROVIDER AUDIT PERFORMANCE REPORT _____ PG35

Presented by Monique Taylor-Whitson / Jennifer Keilitz

V. 2020 EVENT VERIFICATION REPORT _____ PG38

Presented by Monique Taylor-Whitson / Jennifer Keilitz

VI. NEW BUSINESS

A. MSHN Citizen's Advisory Council Update – February 2021 – No Meeting

B. Future CAC Agenda Items

C. COVID-19 Vaccination Access / Genoa Pharmacy Waiting List _____ **PG53**

VII. OLD BUSINESS

D. Attendance Log _____ **PG54**

E. Membership _____ **PG55**

VIII. CEO REPORT – SANDRA LINDSEY

IX. OTHER INFORMATION

A. Press Release 'Free, Confidential Mental Health Support and Counseling for Healthcare Frontline Workers' – 01/12/21 _____ **PG56**

B. Pres Release 'COVID-19 has increased the Demand for More Care. We are Responding with More Hours' – 02/09/21 _____ **PG57**

C. Press Release 'HealthSource Board Announces New President & Chief Executive Officer' – 02/15/21 _____ **PG58**

X. ADJOURNMENT

Public Participation Welcomed and Encouraged!

If you are unable to attend this meeting, please contact
Ryan Mulder at (989) 797-3501.