SAGINAW COUNTY COMMUNITY MENTAL HEALTH AUTHORITY CITIZENS ADVISORY COMMITTEE MEETING AUGUST 5, 2021 6:00 p.m. Minutes

Due to the COVID-19 Public Health Emergency this CAC Meeting was held virtually by Zoom conference.

- **PRESENT:** Ann Finta, Cheryl Nelson, Joan Williams, Arletta French, Deb Nagel, Sally Weber, Jim Nesbit, Lisa Sawyer, Tony Krasinski, Lyn Bradfield, Vicki Mikolajski
- **ABSENT:** Eileen Vescio-excused, Tracey Roat-excused, Maggie Davis-excused
- **STAFF:** Sandra Lindsey, Linda Tilot, AmyLou Douglas, Colleen Sproul, Tony Navarre, Ryan Mulder

GUESTS:

I. CALL TO ORDER

Ann Finta, Chair called the meeting to order at 6:01 p.m. Verification of the public posting was acknowledged and a quorum was established.

Ann welcomed everyone to tonight's meeting. Review and Acceptance of the Minutes of June 3, 2021.

Motion by Arletta French and supported by Vicki Mikolajski to approve the minutes of June 3, 2021 as written. Motion carried.

II. 2020 SCCMHA QUALITY REPORT & PLAN

Linda Tilot presented the 2020 Quality Report and Plan for the Ends Committee. The following was reviewed:

- Executive Summary
- Shift from Elective to Urgent
- Implement Crisis Resources Management (CRM)
 - o Fairness
 - Duty to care
 - Duty to steward resources
 - Transparency
 - Consistency
 - Proportionality
 - Accountability
- Plan, Do, Study, Act: (PDSA) & Quality Assurance during COVID-19

AmyLou Douglas briefly presented the 2020 Quality Plan as well. The following was reviewed:

- Michigan Mission Based-Performance Indicator System's Indicators 2 & 3
- New Quality Coordination Positions
- Development of a Business Intelligence Unit
- Power BI Reporting

Sandy thanked Linda and AmyLou for their assistance with putting together this year's report and plan.

Motion made by Lisa Sawyer and supported by Arletta French to receive and file the 2020 QUALITY REPORT & PLAN. Motion Carried.

III. WITHIN OUR REACH: CONCRETE APPROACHES TO BUILDING A WORLD CLASS PUBLIC MENTAL HEALTH SYSTEM IN MICHIGAN

Sandra Lindsey reviewed the CMHA flyer 'Within Our Reach: Concrete Approaches to Building a World Class Public Mental Health System in Michigan. This is the latest infographic that combats some of the BH system proposals that are being discussed in Michigan Legislature (Shirkey in Senate and Whiteford in House). Sandy recommends that you follow instructions on any action alerts from CMHAM.

Motion made by Vicki Mikolajski and supported by Arletta French to receive and file the Within Our Reach: Concrete Approaches to Building a World Class Public Mental Health System in Michigan. Motion Carried.

IV. PROMOTING INTEGRATION OF PRIMARY AND BEHAVIORAL HEALTH CARE (PIPBHC) YEAR TO DATE DATA PRESENTATION

Colleen Sproul, Chief of Health Services & Utilization Management presented the Certified Community Behavioral Health Centers (CCBHC) Update. The following was reviewed:

- Enrollment
- 6-Month Reassessment
- Discharges
- Sites Specific Measures

Motion made by Lisa Sawyer and supported by VM to receive and file the PIPBHC Year to Date Data Presentation. Motion Carried.

V. CERTIFIED COMMUNITY BEHAVIORAL HEALTH CLINICS (CCBHC) ADVISORY COUNCIL – UPDATE [NOV / FEB / MAY / AUG]

Colleen Sproul, Chief of Health Services & Utilization Management presented the Certified Community Behavioral Health Centers (CCBHC) Update. The following was reviewed:

CCBHC Year One Progress toward Annual Goals

- Enrollment in Services
- Infrastructure, Development, Prevention and Mental Health Promotion Indicators (collaborating, screenings, trained on practices, advisory councils with consumers and/or family members (secondary consumers)

State Demonstration CCBHC Grant

- Working on Policies
- Tools at front door (asking right questions)
- Tracking Enrollment

Motion made by Lisa Sawyer and supported by VM to receive and file the CCBHC Advisory Council Update. Motion Carried.

VI. NEW BUSINESS

A. MSHN Citizen's Advisory Council Update See page 21 and 22 in tonight's packet. Citizens Advisory Committee Meeting Minutes August 5, 2021 Page 3 of 4

B. Future CAC Agenda Items

If the CAC has any other subjects they would like to see covered, they are encouraged to send their ideas to Ryan. Recommendations as of today's meeting include:

- MRSS Follow up
- CHAP
- CMU Co-Location Project
- Transition Aged Youth TAY Program
- School-based Mental Health
- Client Health Self-Management Project
- STARS Rides for Wellness

C. FY 2022 Public Hearing – 10/07/21

Sandy noted that the date of the FY 2022 SCCMHA Public Hearing is Thursday, October 7, 2020 at 5:30 PM. It will be held in person at Hancock but also virtually via Zoom. The hearing posting and Zoom Conference Info will be sent out closer to the date of hearing.

VII. OLD BUSINESS

A. Attendance Log

The Attendance Log was reviewed by the Citizens Advisory Committee.

Motion by Vicki Mikolajski and supported by Arletta French to approve the Attendance Log. Motion carried.

B. Membership

The Membership Log was reviewed by the Citizens Advisory Committee. It was noted there are still CAC vacancies:

1. Community

Sandy and noted that they still would like to recruit an individual or a parent of a child with SED, Primary SUD diagnosis. This is still a work in progress though.

Motion by Arletta French and supported by Lyn Bradfield to approve the Membership Log. Motion carried.

VIII. CEO REPORT – SANDRA LINDSEY

Sandy noted that we just completed our MSHN Audit last week (compliance in standards of delegated managed care, program specific non-waiver standards, program specific relative to waiver programs). It appears SCCMHA did pretty well at least based on preliminary findings. In the next 30 days we will likely receive the written report from MSHN.

SCCMHA continues to prepare for CCBHC Certification on October 1, 2021.

The new Service Billing Codes and Modifiers were received from MDHHS. Team of SCCMHA was put together to sort through the service code changes (updating of system, change screens on SENTRI EHR, training of staff) all within the next 8 weeks. It is creating a lot of time challenges on the calendar.

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> CMHSP/PIHPs in State of Michigan are also participating in development of Michigan Crisis and Access Line or MiCAL program in connection with the new National 9-8-8 Crisis Line that is upcoming. Currently there are pilots in Oakland and UP for crisis lines at present. State has also decided to advance the CRM for customer relations activities platform as well (portals for transfer of PHI between CMHSP / PIHPs / Complaints received from legislature / Contract Compliance / Certifications of CMHSPs / Children Diagnostics, etc.). Trainings are going on for all of this functionality. With everything else we have going on this is going to be a big challenge.

> Standard Costing Plan for PIHP and CMSHP Services. Expects all of us across the state to break down costs all the same (which is a big change) and at the service code level. There is a lot of heavy lifting to make this possible.

Strategic Plan and FY 22 Operating Budget is being put together for Public Hearing.

Annual Progress Report has been released and will be mailed to each of your homes ASAP.

IX. OTHER INFORMATION

No September meeting.

X. ADJOURNMENT

Motion by Tony Krasinski and supported by Lisa Sawyer to adjourn the meeting at 7:43 PM. Motion carried.