Policy and Procedure Manual Saginaw County Community Mental Health Authority		
- Entertainment Material,	Customer Service and	
Information, and News	Recipient Rights	
Effective Date:	Date of Review/Revision:	Approved By:
September 7, 1997	3/19/03, 1/25/08, 7/13/09,	Sandra M. Lindsey, CEO
	6/19/12, 6/14/14, 11/27/16,	
	6/1/18, 1/8/19, 2/11/20,	
	2/9/21, 5/10/22	
	Supersedes:	Responsible Director:
	06.02.24.00	Tim Ninemire, Director of
SAGINAW COUNTY COMMUNITY MENTAL HEALTH AUTHORITY		Customer Services &
		Recipient Rights
		Authored By:
		Tim Ninemire
		Additional Reviewers:
		None

Purpose:

The purpose of this policy is to ensure the rights of consumers receiving mental health services from Saginaw County Community Mental Health Authority (SCCMHA) to have access to entertainment material, information, and news.

Policy:

It is the policy of SCCMHA to assure consumers of mental health services are not discriminated against in having access to entertainment material, information, and news unless specified in their Individual Plan of Service.

Application:

This policy applies to all consumers of SCCMHA including the Service Provider Network.

Standards:

- M1) Consumers shall not be prevented, at their own expense, from acquiring reading, written or printed material, or from viewing or listening to television, radio, recordings, or movies for reasons of, or similar to, censorship except under circumstances outlined in this policy.
- M2) A provider may limit access to entertainment materials, information, or news only if such a limitation is specifically approved in the resident's individualized plan of service. A provider shall document each instance when a limitation is imposed in the resident's record.

- M3) The limitations/restrictions will be removed when they are no longer clinically justified.
- M4) Minor consumers have the right to access material not prohibited by law unless the legal guardian of a minor or Loco Parentis object to this access.
- M5) There may be general program restrictions to access material by a provider, but in no circumstances when it conflicts with an individual's rights as defined in the Constitution of the United States or the Bill of Rights.
- M6) This policy provides a process addressing a consumer's interest in and for a daily newspaper; See Procedure #4 below.
- M7) This policy allows for the person in charge of the plan of service to attempt to persuade the parent/guardian of a minor to withdraw their objections as referenced in Standard M4. See Procedure #5 below.
- M8) The policy describes the process for residents to appeal the denial of their right to this material; See Procedure #3 below.
- M9) Restrictions for the benefit of a group are not allowed and must be addressed in each Individual Plan of Service; See Procedure #1 below.

Definitions:

Assigned Support Staff: Case Manager, Support Coordinator, or Therapist assigned to work with a SCCMHA consumer. The Case Manager, Support Coordinator, or Therapist may be a SCCMHA staff person or a member of the SCCMHA Service Provider Network.

Loco Parentis: A person or institution that assumes parental rights and duties for a minor.

Entertainment material, information, and news: Printed material, viewing or listening to television, radio, recordings, or movies

References:

Michigan Mental Health Code 330.1708 Administrative Rules 330.7139

Exhibits:

None

Procedure:

ACTION RESPONSIBILITY

1) Limitations may be imposed upon a consumer's right to access entertainment material, information, or news if the need to do

RESPONSIBILITY

1) Assigned Support Staff

so is indicated in the assessment during the Person-Centered Planning process. The limitation(s) will be documented in the clinical record. Restrictions for the benefit of a group are not allowed and must be addressed in each Individual Plan of Service.

- 2) Limitations will be removed when they are no longer essential to achieve objectives which justified the restrictions or limitations. The removal of restrictions or limitations will be documented in the clinical record.
- 3) The consumer, their guardian, parent of a minor, or loco parentis will be notified they may file a Recipient Rights complaint if they feel the restrictions or limitations are not justified.
- 4) A consumer's interest in and for the provision of a daily newspaper will be assessed.
- 5) Attempts will be made to persuade a guardian, parent of a minor, or loco parentis to withdraw objections to material desired by the minor, when appropriate.

- 2) Assigned Support Staff
- 3) Assigned Support Staff
- 4) Assigned Support Staff
- 5) Assigned Support Staff