

## Services and Persons Served

- In Fiscal Year 2024, SCCMHA served 7,608 persons in Saginaw County.
- The Michigan Mental Health Code defines service populations, including persons with developmental disabilities, adults with serious mental illness and children with severe emotional impairments. SCCMHA is also responsible for people with co-occurring substance use disorders.
- SCCMHA became a Certified Community Behavioral Health Clinic (CCBHC) Demonstration site in 2022, allowing the agency to expand eligibility to individuals with mild and moderate mental illnesses and those with substance use disorders that are primary who are Medicaid, Medicare, or commercially insured, as well as those underinsured or uninsured.
- Services are provided to persons served, through an individualized person-centered or family-centered planning process, with guiding principles of recovery, consumer choice and voice, and trauma informed care. SCCMHA provides services and support through a variety of community clinical and support programs and evidence-based practices.
- Key services provided or purchased include: 24/7 Crisis Intervention Service and Mobile Response & Stabilization Service and when-needed admission to local and state psychiatric care, psychiatry, nursing and a variety of clinical treatment and ancillary health services (OT, PT, RDN, SLP); case management and supports coordination; individual and group psychotherapy, specialized residential services; community living supports and skill building services; respite services; supported employment; housing services with targeted low income rent subsidies; a consumer-run drop-in center; psychosocial rehabilitation services; applied behavioral analysis; peer support; and recovery coaching.

## Governance, Regulation and Public Policy

- SCCMHA is a local, independent, governmental agency serving Saginaw County, with status as a state-certified Community Mental Health Services Program (CMHSP) and has been a mental health authority under contract with the Michigan Department of Community Health, since October 1, 1997, when the organization separated from county government.
- Since January 2014, SCCMHA became part of the regional 21-county PIHP, Mid-State Health Network (MSHN), one of 10 such PIHPs in Michigan, holding the MDHHS Medicaid Contract for the 12 founding Community Mental Health Services Programs (CMHSPs) that define the geographic region. MSHN manages the network providing specialty substance use disorder services across the region.
- SCCMHA is governed by a 12-member Board of Directors, appointed by the Saginaw County Board of Commissioners. The SCCMHA Board composition complies with specifications of the Michigan Mental Health Code, and one-third of the Board members have lived experience themselves or through their family members.
- SCCMHA must meet all obligations of the Michigan Medicaid Specialty Supports and Services Program as specified in the Michigan Mental Health Code and MDHHS Contract, including services to persons served, and administrative, policy and regulatory management.
- The vision statement of SCCMHA is *A belief in potential, a right to dream, an opportunity to achieve* – core corporate values include, consumer potential, excellence, accountability, respect, cultural competency, integrity, public

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stewardship, collaboration, customer service philosophy and effective communication.

- SCCMHA is headquartered at 500 Hancock Street, Saginaw, Michigan 48602; main telephone is (989) 797-3400 and website address is [www.sccmha.org](http://www.sccmha.org). SCCMHA has seven (7) other locations.

## **Financial and Workforce Information**

- Funding includes prepaid, capitated funding from Medicaid and Healthy Michigan, to cover medically necessary services for eligible enrollees; CCBHC funding for a set of coordinated, integrated, and comprehensive services to all persons with any mental health illness or substance use disorder diagnosis; State General Fund revenue to cover uninsured persons eligible for services and state hospital services including forensic services; categorical state funds for special populations; HUD funds that support low-income housing subsidy; various special project grants from MDHHS; federal grants; philanthropic grant sources; and local match funds from the County of Saginaw.
- SCCMHA operates both provided services directly and contracts with a large and diverse number of service providers, which together define the SCCMHA Service Network to ensure a comprehensive service array required by state and regional contracts to meet the needs of residents in the greater Saginaw County community.
- SCCMHA employs over 350 staff members and contracts with over 200 different organizations, programs, and individuals. The SCCMHA Network employs close to 1,900 people.
- The annual budget for SCCMHA for fiscal year 2025 is approximately \$130+ million dollars.

## **Workforce Training and Special Projects, Protections and Responsibilities**

### **Training and Continuing Education Department:**

- SCCMHA provides Mental Health First Aid (MHFA) training to individual members of the public and community groups in the greater Saginaw region. SCCMHA delivers the both Adult MHFA and Youth MHFA – through 5 certified instructors. To date, SCCMHA has trained 2,375 persons in Mental Health First Aid.
- SCCMHA provides the MDHHS required 73 hours of Specialized Group Home/Community Living Supports training monthly and in 2024, 349 network staff members were trained for this vital role delivered in residential settings and to individual consumers in their own homes. In 2024, SCCMHA Continuing Education held 27 professional/clinical trainings for over 150 clinical providers. These courses offered opportunities to acquire: 374 Social Work CEUs; 191 MCBAP credits; and 199 Child Diagnostic credits. These trainings included topics ranging from Motivational Interviewing, Adult Needs and Strengths Assessment Reliability, MDHHS Mandated Reporting, Level of Care Utilization System, Pain Management, and Whole Person Care training. The SCCMHA Continuing Education Department also offered 15+ sessions of professional training to staff of local clinical community partner agencies outside the SCCMHA Network.

### **Office of Recipient Rights:**

- The SCCMHA Office of Recipient Rights (ORR) is responsible for ensuring the rights of persons served are preserved and protected as per Chapter 7 of the Michigan Mental Health Code. Anyone can make a complaint on behalf of themselves, their family member, or a concerned community member. Contact (800) 258-8678 or Michigan Relay 711.
- Last year, SCCMHA ORR investigated 239 allegations and, of these, substantiated 114. SCCMHA ORR provided face-to-face training to 147 staff working in the SCCMHA Network and provided online training for 2,091 people working in the SCCMHA Network. SCCMHA ORR visited 123 service sites as annually required to ensure ORR compliance and consumer knowledge about how to file complaints.

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**Family Support Subsidy Program:**

- SCCMHA administers the Michigan Family Support Subsidy Program (FSSP) to help families pay for special expenses that a family has when caring for children under the age of 18 years with special needs, as identified by Michigan Public school system as having special education eligibility of Severe Cognitive Impairment, Severe Multiple Impairment or Autism Spectrum Disorder, and also receiving ASD Special Education. Eligible families have taxable incomes of less than \$60,000/year. FSSP payments are just over \$300/month. Interested family applicants should call (989) 498-2277. Last year, SCCMHA processed 31 new applications with 126 Saginaw County families receiving Support Subsidy payments monthly, as of Dec. 31, 2024.

**Nursing Home Preadmission Screenings and Annual Resident Reviews (PASARR):**

- SCCMHA provides federally required Preadmission Screenings and Annual Resident Reviews for all people being reviewed for placement in the 11 short- and long-term skilled nursing facilities and discharge collaboration with 4 hospitals in Saginaw County. Anyone being admitted to or residing at a skilled nursing facility will receive specialized evaluation at several levels to determine appropriateness for placement and at level of care transitions. Last year, SCCMHA provided 16 Preadmission Screenings and 66 Annual Resident Reviews.