

**SAGINAW COUNTY COMMUNITY MENTAL HEALTH AUTHORITY
CITIZENS ADVISORY COMMITTEE MEETING
MARCH 5, 2026, 6:00 PM
Minutes**

PRESENT: Ann Finta, Maggie Davis, Duke Peltier, Deb Nagel, Lesia McAfee, Vicki Mikolajski, Jim Nesbit, Lisa Sawyer

ABSENT: Cheryl Nelson-excused, Tracey Roat-excused, Lyn Bradfield-excused, Bridgett Townsend-unexcused

STAFF: Sandra Lindsey, Jenna Brown, AmyLou Douglas, Ryan Mulder

GUESTS:

I. CALL TO ORDER

Jim Nesbit, Vice Chair called the meeting to order at 6:08 p.m. Verification of the public posting was acknowledged, and a quorum was established.

Ann welcomed everyone to tonight's meeting. Review and Acceptance of the Minutes of February 5, 2026.

Motion made by Vicki Mikolajski and supported by Maggie Davis to approve the minutes of February 5, 2026, as written. Motion carried.

II. 2025 YOUTH SERVICES SATISFACTION SURVEY REPORT

Jenna Brown, Quality Improvement Program Coordinator presented the Youth Services Satisfaction Survey Reports for the Ends Committee. The following was noted:

Youth Services

- SCCMHA Quality Department administered in June 2025
- Overview of Process
- Methodology & Return Rate (1,455 surveys distributed by mail and 80 completed – 5% return rate)
- Respondents were asked to score using 5-Point Likert scale (from 1 to 5)
- Overall Survey Results
- Comments
- This report was reviewed and approved by SCCMHA Quality Governance Council and results posted to SCCMHA website at:
 - <https://www.sccmha.org/about/quality.html>
 - Quality Improvement Opportunities

Sandy wondered if persons served should receive a customized letter from service provider (i.e. TTI, SPS, etc.) and also SCCMHA and be signed by both entities. Maybe this would assist with our return rate. We may need to work with our provider network to assist in this endeavor. Sticker: proud member of SCCMHA provider network cling.

The Committee was able to ask questions / make comments. See document for details.

Motion made by Deb Nagel and supported by Vicki Mikolajski to receive and file the FY 2025 Youth Services Satisfaction Survey Report. Motion Carried

III. 2025 ADULT SERVICES SATISFACTION SURVEY REPORT

Jenna Brown, Quality Improvement Program Coordinator presented The Adult Consumer Satisfaction Survey Reports for the Ends Committee. The following was noted:

- SCCMHA Quality Department administered in June 2025
- Overview of Process
- Methodology & Return Rate (2,790 surveys distributed by mail and 339 completed – 12% return rate)
- Respondents were asked to score using 5-Point Likert scale (from 1 to 5)
- Overall Survey Results
- Comments
- This report was reviewed and approved by SCCMHA Quality Governance Council and results posted to SCCMHA website at:
- <https://www.sccmha.org/about/quality.html>
- Quality Improvement Opportunities

The Committee was able to ask questions / make comments. See document for details.

Motion made by Deb Nagel and supported by Vicki Mikolajski to receive and file the FY 2025 Adult Consumer Satisfaction Survey Reports. Motion Carried

IV. 2025 SAGINAW COUNTY CCBHC COMMUNITY NEEDS ASSESSMENT SURVEY RESULTS

AmyLou Douglas presented the 2025 Community Needs Assessment Survey Results for the Ends Committee. The following was noted:

- Executive Summary
- Methodology
- Service Area Description & Service Sites
- Survey Findings
 - SUD are a Top Community Need
 - Access Friction throughout Saginaw County
 - Equity Gaps in Access and Outcomes
- Stakeholder Input
 - Input from Stakeholders on Access Friction
 - Input from Stakeholders on SUD Treatment Needs
 - Input from Stakeholders on Equity Gaps

- Current Strengths & Challenges at SCCMHA
- Appendix A, B, C
- <https://www.sccmha.org/about/quality.html>

The Committee was able to ask questions / make comments. See document for details.

Motion made by Ann Finta and supported by Deb Nagel to receive and file the FY 2025 Community Needs Assessment Survey Results. Motion Carried

V. CERTIFIED COMMUNITY BEHAVIORAL HEALTH CLINICS (CCBHC) ADVISORY COUNCIL – UPDATE [FEB / MAY / AUG / NOV]

No Report.

VI. NEW BUSINESS

A. MSHN Citizens Advisory Council Update

See page 25-26.

B. Future CAC Agenda Items

If the CAC has any other subjects they would like to see covered, they are encouraged to send their ideas to Ryan. Recommendations as of today's meeting include:

- MRSS Follow-up
- CMU Co-Location Project
- Transition Aged Youth TAY Program
- School-based Mental Health
- Client Health Self-Management Project
- STARS Rides for Wellness
- Zero Suicide (Mary Baukus has given an update / orientation)
- Veterans Navigators
- Service Delivery / Barriers
- Community Inclusion / Respite
- Mental Health Court Update
- Updated First Responders Guide **NEW TOPIC**

VII. OLD BUSINESS

A. Attendance Log

The Attendance Log was reviewed by the Citizens Advisory Committee.

Motion by Deb Nagel and supported by Ann Finta to approve the Attendance Log. Motion carried.

B. Membership Log

The Membership Log was reviewed by the Citizens Advisory Committee. It was noted there are still three (3) vacancies:

Three (3) Community

Motion by Deb Nagel and supported by Vicki Mikolajski to approve the Membership Log. Motion carried.

VIII. CEO REPORT – SANDRA LINDSEY

PIHP RFP Litigation

This continues. Hearing on April 13, 2026 with Judge Yates. Email from senior state officials this week for conversations with CMHSP/PIHPs on system reform. They did not answer any questions.

Groups focused on CMH Redesign

Sandy and a few of her most senior colleagues are meeting with Bob Sheehan.

Conflict Free Access & Planning

MDHHS continues with this post RFP.

IX. OTHER INFORMATION

A. March is Developmental Disabilities Awareness, National Social Work, Women's History Month & World Down Syndrome Day [21st]

X. ADJOURNMENT

Motion by Deb Nagel and supported by Maggie Davis to adjourn the meeting at 7:15 PM. Motion carried.