

**SAGINAW COUNTY COMMUNITY MENTAL HEALTH AUTHORITY
ENDS COMMITTEE MEETING MINUTES
MARCH 23, 2026 – 5:15 p.m.
ROOM 190**

PRESENT: Maria Vela, Tracey Raquepaw, Joan Williams, Susan McCauley, Jacob Kern

VIRTUAL:

ABSENT: Jaime Huffman, Jill Armentrout

GUESTS:

STAFF: Sandra Lindsey, AmyLou Douglas, Ryan Mulder

I. OPENING PROCEDURE

Tracey Raquepaw, Board Chair called the meeting to order at 5:21 p.m. A quorum was established, and verification of posting was determined.

II. PUBLIC PARTICIPATION

There was no public participation.

III. QUALITY IMPROVEMENT PROGRAM, FY 25 REPORT & FY 26 PLAN

AmyLou Douglas, Chief Information Officer | Chief Quality and Compliance Officer presented the Quality Improvement Program, FY 25 Report & FY 26 Plan for the Ends Committee. The following was noted in the presentation:

- Quality Improvement Program (Mission/Vision/Values/Leadership/Committees)
- Quality Improvement Annual Goals
- QIP Domains, Committees & Reports (6):
 - Accessibility – getting in door, receiving services, etc.
 - Accountability – regulatory, billing, etc.
 - Best Practices – evidence-based practices
 - Outcomes – whole-person care, coordination of care with GLBHC, etc.
 - Safety – not employee safety, metrics and incident reporting, develop trends, etc.
 - Service Deliver – providing highest quality of care for individuals served
- SCCMHA FY 2026 Annual Quality Plan / Quality Improvement Plan / Domain Goals
 - Goals, Success/Barriers, Status, Date of Completion, Recommendations for next year
- Community Needs Assessment for CCBHC & Findings → Goal / Plan
- Board Dashboards upcoming hopefully within next 12 months (committee asked to give thought on what data you would like included)

Motion made by Susan McCauley and supported by Joan Williams to receive and file the Quality Improvement Program, FY 25 Report & FY 26 Plan and recommend to full Board for Approval. Motion Carried.

IV. OTHER ITEMS OF IMPORTANCE

V. ADJOURNMENT

With no other business a motion was made by Joan Williams with support from Susan McCauley to adjourn this meeting at 6:04 p.m. Motion carried.