

**SAGINAW COUNTY COMMUNITY MENTAL HEALTH AUTHORITY
ENDS COMMITTEE MEETING MINUTES
MARCH 27, 2023 – 5:15 p.m.
ROOM 190/191**

PRESENT: Tracey Raquepaw, Joan Williams, Deb Nagel, Jill Armentrout

ABSENT: Steve Fresorger

GUESTS:

STAFF: Sandra Lindsey, Ashley Wilcox, Jennifer Kreiner, Isabelle Reinbold

I. OPENING PROCEDURE

Jill Armentrout, Chair of Ends Committee, called the meeting to order at 5:21 p.m. A quorum was established, and verification of posting was determined.

II. PUBLIC PARTICIPATION

There was no public participation.

III. 2022 ADULT CONSUMER SATISFACTION SURVEY REPORT

Holli McGeshick, Quality and Medical Records Supervisor presented the 2022 Adult Consumer Satisfaction Survey Report. The following was noted:

- SCCMHA Quality Department administered in June 2022
- Overview of Process
- Methodology & Return Rate (2,492 surveys distributed by mail and 374 completed - 15% return rate)
- Respondents were asked to score using 5-Point Likert scale (from 1 to 5)
- Overall Survey Results
- Comments
- This report was reviewed and approved by SCCMHA Quality Governance Council and results posted to SCCMHA website at:
<https://www.sccmha.org/about-us/quality/consumer-outcomes.html>
- Quality Improvement Opportunities
- Summary Brochure of Survey Results

The Committee was able to ask questions / make comment. See document for details.

Motion made by Tracey Raquepaw and supported by Deb Nagel to receive and file the 2022 Adult Consumer Satisfaction Survey Report and recommend to the Full Board for approval. Motion Carried.

IV. 2022 CCONSUMER SATISFACTION SURVEY REPORT

Holli McGeshick, Quality and Medical Records Supervisor presented the 2022 Adult Consumer Satisfaction Survey Report. The following was noted:

- SCCMHA Quality Department administered in June 2022
- Overview of Process
- Methodology & Return Rate (1,253 surveys distributed by mail and 130 completed – 10% return rate)

- Respondents were asked to score using 5-Point Likert scale (from 1 to 5)
- Overall Survey Results
- Comments
- This report was reviewed and approved by SCCMHA Quality Governance Council and results posted to SCCMHA website at:
<https://www.sccmha.org/about-us/quality/consumer-outcomes.html>
- Quality Improvement Opportunities
- Summary Brochure of Survey Results

The Committee was able to ask questions / make comment. See document for details.

Motion made by Tracey Raquepaw and supported by Joan Williams to receive and file the 2022 Youth Services Satisfaction Survey Report and recommend to the Full Board for approval. Motion Carried.

V. IMPLEMENTATION OF SUBSTANCE USE DISORDERS AND TREATMENT / MEDICATION FOR ADDICTION TREATMENT (MAT)

Jennifer Kreiner, Chief of Health Services presented on Implementation of SUD and Treatment / Medication for Addiction Treatment (MAT). The following was noted:

- Addiction as a Chronic Disease
- Individuals with Select Medical Conditions Who Receive Treatment / Treatment Gap
- ASAM Definitions of Addiction
- Problems Caused by Addiction / Drug Overdose Deaths
- Opiate/Opioid Addiction/Deaths
- Fentanyl
- Prevention/Reducing Stigma
- Power of Language
- References

The Committee was able to ask questions / make comment. See document for details.

Motion made by Tracey Raquepaw and supported by Joan Williams to receive and file the Implementation of SUD and Treatment / Medication for Addiction Treatment (MAT) Report as presented. Motion Carried.

VI. OTHER ITEMS OF IMPORTANCE

VII. ADJOURNMENT

With no other business a motion was made by Deb Nagel with support from Joan Williams to adjourn this meeting at 6:01 p.m. Motion carried.