

# United in Purpose

**2024-2025**  
Summary  
Annual Report

## Building a Stronger Community, Together



Dear Staff Members, Network Providers and Community Partners,

I am happy to share our *2024/25 Annual Report* of accomplishments and achievements, though its issuance this year is much later than usual. The delay has been the result of our need to manage

more time-sensitive projects and requirements this year. Like previous annual reports, the arts and charts contained in this report provide data and our active Service Network Listing from FY 2024.

Speaking of new requirements in this year, I wish to thank all of the clinical providers of children/youth and family services in both our board-operated and network services as well as Central Access and Intake and Utilization Management staff for their participation after decades of the use of the CAFAS and PECFAS Assessments on moving to the use of the new MichiCANS Screening and Assessment Tools, as required by MDHHS. These new tools are now in use not just by the 46 CMHSPs across the state like SCCMHA, but also by all of MDHHS local child welfare staff. The cooperation of staff involved across the network was so very much appreciated, as I know making the change to these clinical tools was a heavy lift.

I would also like to thank everyone involved in our successful recertification as a Certified Community Behavioral Health Clinic (CCBHC) for 2025, a requirement of our status as one of the CCBHC sites and a part of the MDHHS CCBHC Demonstration to the federal government through the Substance Abuse and Mental Health Service Administration (SAMHSA). The next CCBHC undertaking is the move to Direct MDHHS Payment and Reporting for FY 2026, which is no small administrative undertaking. This change will move reimbursement and the related reporting for the thousands of people enrolled in CCBHC in Saginaw County from the MidState Health Network (PIHP) to MDHHS.

Though workforce shortages have persisted in many areas at SCCMHA and at our contracted network agencies, we have seen significant improvements over last year. However, the continued rising demands for behavioral health services cannot be overstated. We have welcomed and trained new

staff in every department while maintaining our mission to serve persons served and their families in as timely a fashion as was possible.

We also took on and completed several capital improvements at our facilities this year, such as a complete remodel of the Hancock Building second floor Community Support Services suite. Our partners at Genoa Pharmacy engaged in their own remodel and reduction of their leased square footage space, which allowed us to create a new Outpatient Therapy Suite on the first floor.

Our IT department has made several hardware and software upgrades, added robust cyber security controls and cyber security staff training. We saw the voluminous amount of data stored in our warehouse converted into even more data dashboards created to meet the needs of staff providing direct service as well as to staff working in administrative functions by the Business Intelligence unit.

At the Albert & Woods Center, we replaced the old water tower/chiller, which was way past its usable life, with a new modern air-cooled system that can run all year round to assist building temperatures. In addition, there were smaller improvement projects at the A&W building to help divide training rooms and spaces for more flexibility of audience size. The Human Resources suite in the building was also renovated to create more space for the addition of new staff positions and efficiency.

In this year filled with triumphs and challenges, my deepest appreciation to our board, management team, staff members, contracted network providers and many other agency partners for their accomplishments to remain focused on our core mission of helping people gain service access, achieve their desired treatment goals and outcomes and promoting the value of mental health through community events and combating stigma.

Thanks, and sincere regards,



**Sandra M. Lindsey**  
Chief Executive Officer

# Receiving the BWell Champion Award

Saginaw County Community Mental Health Authority (SCCMHA) was named one of three BWell Champion Award recipients at the BWell Summit held at Saginaw Valley State University (SVSU) on April 11, 2025.

SCCMHA, CMU Medical Education Partners, and SVSU received the awards for their contributions to BWell Saginaw's efforts in addressing health concerns in Saginaw County.

BWell Saginaw selected SCCMHA for the award due to the efforts made in developing a resource directory for mental health services, as well as an anti-stigma video messaging campaign.

Thanks go out to Colleen Sproul, Monique Taylor-Whitson and Lauri Brown from SCCMHA, Michelle Colton and Erica Fields from Great Lakes Bay Health Centers, Jill Hogenson from Child and Family Services, Melvin McDowell and Tony Moten from

McDowell Healing Arts Center and Jacqueline List from List Psychological Services for their time and insight into the root causes and barriers to accessing behavioral health services in Saginaw County.

Thanks as well to Andrew Ferguson of SCCMHA, the videographer for the anti-stigma video productions, which are all posted to both the SCCMHA and the BWell websites. SCCMHA was honored to be one of the recipients of this award.



# MRSS and CrisisConnect Rolls Out

Saginaw County Community Mental Health Authority's Mobile Response & Stabilization Services (MRSS) launched a campaign in Saginaw County in April 2025, highlighting the availability of the service and its expansion to 24 hours a day, seven days a week.

The campaign included two billboards, which were displayed on M-84 (Bay Rd.) and on I-675, near the Dow Event Center.

In addition, MRSS had a bus wrap ad on one of the STARS buses, and a radio ad which ran on Cumulus broadcast stations, WIOG and WHNN. MRSS is a team of mental health professionals trained to assist those in need through a mental health crisis, over the phone, virtually or in-person.

MRSS is an available service 24 hours a day, seven days a week, and can be reached at **(989) 272-0275**.

To further connect law enforcement to our crisis response teams, Saginaw County Community Mental Health Authority (SCCMHA) presented the CrisisConnect program during a series of countywide trainings with various law enforcement agencies.

The training sessions saw staff from SCCMHA talk to officers from all of the police departments in Saginaw County and other first responders, to better inform them of the services provided by SCCMHA that may help law enforcement in dealing with situations having to do with behavioral health conditions and to help them connect citizens to services as well.

CrisisConnect is a packaged kit of resources created to give officers tools to help Saginaw County citizens in a behavioral health crisis.

These kits consist of iPhones and iPads with preloaded contact information and apps to connect to MRSS, as well as SCCMHA's Crisis Intervention Services (CIS), a resource guide, and interpretive language services. The kits also have business cards with a dedicated law enforcement phone line, a tear-off notepad with information for other county resources that can be shared with residents, and other helpful tools for officers in the field.





# Meet Our Newest Board Members

Three new members were sworn in to the Saginaw County Community Mental Health Authority (SCCMHA) Board of Directors in January 2025. Jaime Huffman, Jacob Kern and Susan McCauley join the Board, while Cherie Long, Deb Nagel and Kathleen Schachman announced their departure.

Jaime Huffman joins the Board as a resident of Saginaw and a current professor of nursing at Saginaw Valley State University. Huffman hopes to serve the community in raising mental health awareness in the county and advocating for those in need of assistance.

Jacob Kern is a Saginaw native, previously working as a Recovery Coach Supervisor with Tri-Cap. Kern

plans to use his previous experience working with substance use and mental health services to help enact change in Saginaw County.

Susan McCauley was born and raised in Saginaw, recently retiring as the Health Unit Manager of the Saginaw Correctional Facility. McCauley hopes to use her previous experience working with a population of incarcerated individuals with mental health issues, to inform and

move behavioral healthcare in the community forward.

Huffman, Kern and McCauley join the 12-person Board, governing SCCMHA and its mission to provide behavioral healthcare to Saginaw County and its residents, as directed by the Michigan Mental Health Code.

We would like to extend our sincere appreciation to Cherie, Deb and Kathleen for their time and service with the SCCMHA Board of Directors.



Jaime Huffman



Jacob Kern



Susan McCauley

## Board of Directors

(Fiscal Year 2025)



Tracey Raquepaw  
Chairperson



Jill Armentrout



Mike Cierzniwski



Lisa Coney



Jaime Huffman



Jacob Kern



Susan McCauley



John Pugh



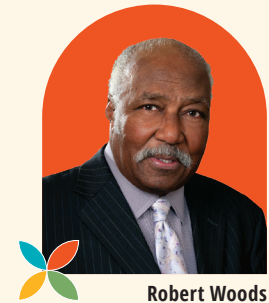
Maria Vela



Joan Williams



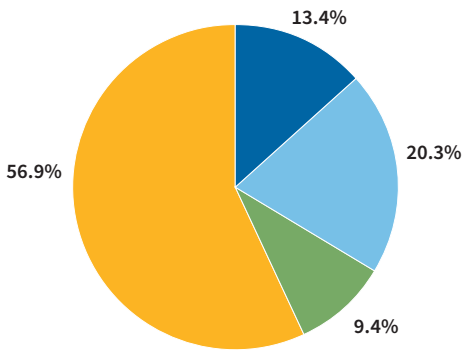
Cynthia Winiecke



Robert Woods

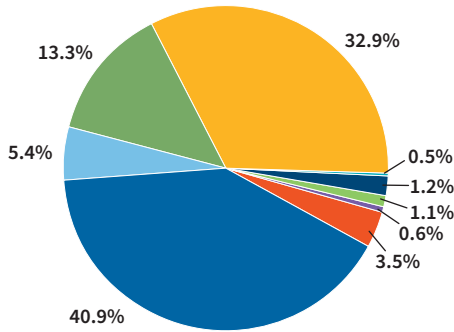
# 2024 Financial & Service Information

**Number of Persons Served: 7,608**



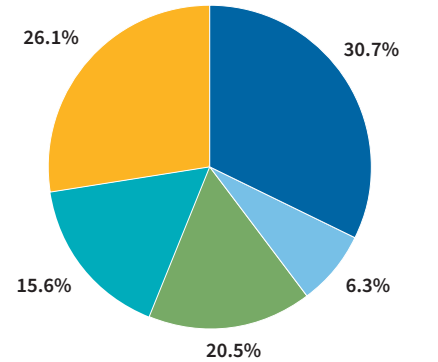
- Adults w/ Mental Illness: **4,331**
- Children w/ Intellectual and Developmental Disabilities: **712**
- Children w/ Serious Emotional Disturbances: **1,542**
- Adults w/ Intellectual and Development Disabilities: **1,023**

**Revenue: \$133,893,267**



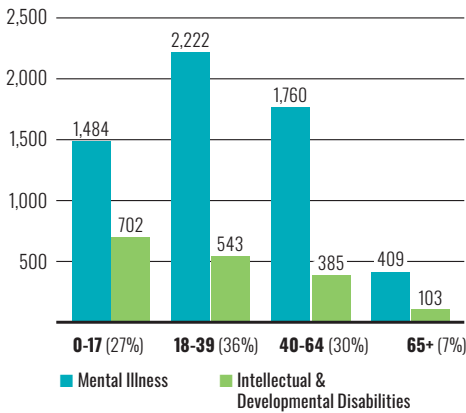
- Medicaid: **\$54,766,433**
- BHH: **\$618,968**
- Healthy Michigan: **\$7,296,106**
- Autism: **\$17,869,649**
- CCBHC: **\$44,013,727**
- Other: **\$4,686,507**
- Local: **\$778,961**
- Grants: **\$1,511,480**
- General Fund: **\$2,351,436**

**Expenditures: \$119,341,336**

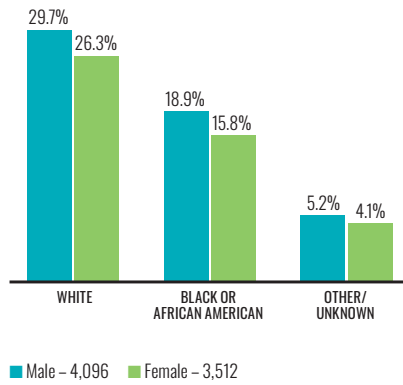


- Adults w/ Mental Illness: **\$31,127,670**
- Adults w/ Intellectual and Development Disabilities: **\$36,672,960**
- Children w/ Serious Emotional Disturbances: **\$8,475,710**
- Children w/ Intellectual and Developmental Disabilities: **\$24,516,204**
- Other Programs: **\$18,548,792**

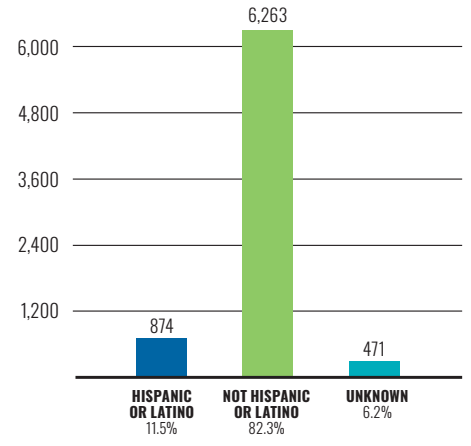
## Age Range & Primary Disability



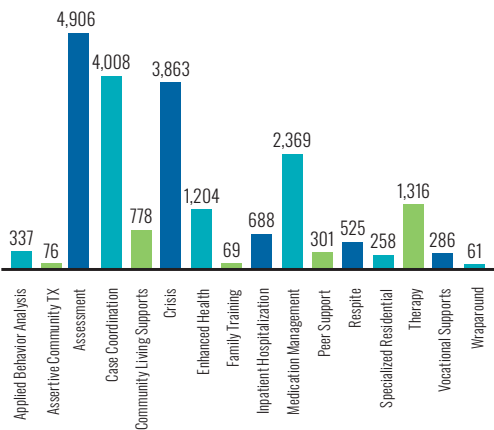
## Sex Assigned at Birth & Race



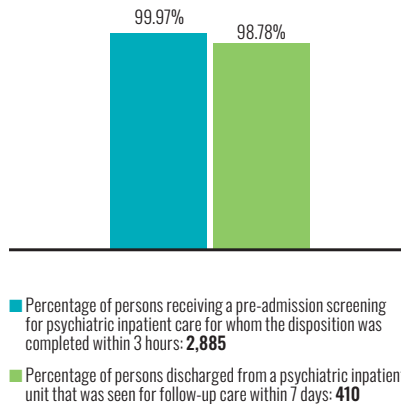
## Ethnicity



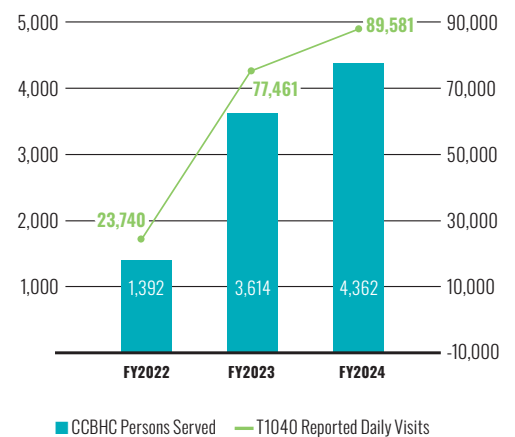
## Persons Served by Service Type



## Access Timeliness Performance Indicators



## CCBHC Served in Relation to No. of T1040s



# Recertified as CCBHC by MDHHS



The Michigan Department of Health and Human Services (MDHHS) completed the process for the Certified Community Behavioral Health Clinic-Demo (CCBHC-D) recertification process in late August 2024, recertifying Saginaw County Community Mental Health Authority (SCCMHA) as a CCBHC for Fiscal Year 2025.

Certification ensured that we met a specific list of national behavioral health standards established by the Substance Abuse and Mental Health Services Administration (SAMHSA) and adopted by MDHHS to be recognized as a CCBHC, for services to adults and children/youth with behavioral health disorders. Certification allows for additional funding to assist with providing these services to those in need, including those with more mild and moderate conditions.

Changes that needed to be met by SCCMHA for recertification saw the implementation of a 24-hour available mobile crisis intervention service, provided by the Mobile Response and Stabilization Services (MRSS) unit as of March 2024. In addition, SCCMHA needed to meet the standards of an outpatient substance use disorder program. SCCMHA is working with Saginaw Psychological Services, a historic SCCMHA network provider to provide this service to CCBHC enrollees.

A total of 1,399 new persons were enrolled for service in CCBHC during FY2024 and 992 new persons have been enrolled this fiscal year through June 2025, with additional persons being added each week. As we include more of our network providers in our efforts, the enrollment will expand dramatically this next year. SCCMHA is one of 33 CCBHC sites in Michigan, included in the MDHHS CCBHC Demonstration to SAMHSA which will run through 2027.

## SCCMHA offers the following evidence-based practices as a part of the CCBHC certification:

- Applied Behavior Analysis
- Assertive Community Treatment (ACT)
- Beyond Trauma
- Cognitive Behavioral Therapy (CBT)
- Cognitive Behavioral Therapy for Hoarding
- Competitive Integrated Employment
- Development, Evaluation, Complexity and Implementation in Public Health Improvement (DECIPHER)
- Dialectical Behavior Therapy (DBT)
- Eye Movement Desensitization and Reprocessing (EMDR)
- Health Home
- Infant Mental Health
- Integrated Dual Disorder Treatment (IDDT)
- Medicated Assisted Treatment (MAT)
- Mindfulness/Meditation
- Mobile Response and Stabilization Services (MRSS) as part of "Air Traffic Control" Crisis Model with MiCAL
- Motivational Interviewing (MI) for adults, children and youth
- Parent-Child Interaction Therapy
- Parent Management Training – Oregon (PMTO) and/or Parenting through Change (PTC)
- Parent Support Partners (PSP)
- Peer Support Services (PSS)
- Permanent Supportive Housing (PSH)
- Psychosocial Rehabilitation (PSR)
- Screening, Brief Intervention and Referral to Treatment (SBIRT)
- Seeking Safety
- Supported Employment (IPS, Individual Placement and Support)
- Transition Age Youth (TAY)
- Trauma Empowerment and Recovery Model
- Trauma-Focused Cognitive Behavioral Therapy (TF-CBT)
- Youth Peer Support (YPS)
- Wraparound
- Zero Suicide

## Outreach Extended to Over 100 Events

To reach the communities we serve, Saginaw County Community Mental Health Authority (SCCMHA) has worked toward attending more area events and resource fairs as part of our outreach plans in 2024-25.

In all, we have attended over 100 events large and small since January 1, 2024. We have been able to participate in functions such as:

- Walk A Mile in My Shoes Rally at the Michigan State Capitol, hosted by Community Mental Health Association of Michigan
- Walk for Hope 5K at Saginaw Valley State University, hosted by Barb Smith Suicide Resource and Response Network
- Great Lakes Bay Pride Festival at Jolt Event Park, hosted by Great Lakes Bay Pride

- Saginaw Spirit Mental Health Awareness Game, hosted by the Saginaw Spirit and Barb Smith Suicide Resource and Response Network
- Strides Toward Wellness 5K at the YMCA, hosted by BWell Saginaw
- Saginaw County Senior Picnic at Haithco Park, hosted by Saginaw County Commission on Aging
- And many others



We are grateful to have had the opportunities to reach those we serve and connect the public with our resources and look forward to finding new ways to help our community.



# Network Service & Support Providers 2025

## Specialized Residential Services Providers

Alternative Community Living, Inc. d/b/a Hope Network New Passages  
 Angel's Place Corporation  
 Bay Human Services, Inc.  
 Beacon Harbor Homes, Inc.  
 Beacon Specialized Living Services, Inc.  
 Brightside Living, LLC Mistywood  
 Central State Community Services Inc.  
 Flatrock Manor, Inc.  
 Frances Specialized Residential  
 Hope Network Behavioral Health Services  
 Hope Network Southeast  
 Hope Network West Michigan  
 Hope Shores 2  
 Independent Living Solutions, LLC  
 Kneaded Angels, Inc.  
 Krasinski AFC  
 LoveJoy Community Services  
 Lutheran Child & Family d/b/a Wellspring Lutheran Services  
 Pal's Place, LLC  
 Pine Rest Christian Mental Health Service  
 ResCare Premier  
 Resident Advancement Inc.  
 Select Residential Solutions  
 St. Louis Center  
 Sunnyside Home  
 The Prosperity House AFC  
 Valley Residential Services, Inc.

## Community Living Support (CLS) Per Diem Providers

Flatrock Manor, Inc.  
 JubeJu Co., Inc.  
 Lutheran Child & Family d/b/a Wellspring Lutheran Services

## Community Living Support (CLS) Providers

APS Employment Services  
 Ascension St. Mary's Guardian Angel Respite & Adult Day Services  
 HOME - Helping Others Means Everything, LLC  
 Matthew Miller  
 Mercy Plus Healthcare Services  
 V.O.I.C.E.

## Respite Services

APS Employment Services  
 HOME - Helping Others Means Everything, LLC  
 Mercy Plus Healthcare Services  
 MyMichigan Saginaw Guardian Angel Respite & Adult Day Services

## Health Services Providers

Gage Consulting for Challenging Behavior, LLC  
 Game Changer Pediatric Services, LLC  
 Grounded Therapy Network LLC  
 Guardian Angel Respite & Adult Day Services  
 Guided Grace  
 Mercy Plus Healthcare Services  
 Paramount Rehabilitation Services  
 SCCMHA Enhanced Health Services  
 SCCMHA Family Support Subsidy

## Autism Service Providers

ABA Pathways  
 Acorn Health, LLC d/b/a Autism Centers of Michigan  
 Autism of America, LLC  
 Autism Systems, LLC  
 Bay Human Services, Inc.  
 Children's Therapy Corner  
 Flourish Services, LLC  
 Game Changer Pediatric Services, LLC  
 Mercy Plus Healthcare Services

Paramount Children's Therapy Services  
 SCCMHA Autism Program  
 Spectrum Autism Center  
 WGC ASD Eligibility Determination

## Inpatient Providers

Beaumont Behavioral Hospital  
 Bronson Behavioral Hospital  
 Cedar Creek Hospital  
 Forest View Hospital  
 Harbor Oaks Hospital  
 Havenwyck Hospital  
 HealthSource Saginaw  
 Henry Ford Behavioral Hospital  
 McLaren Bay Regional  
 Memorial Healthcare Hospital  
 Mercy Health Partners d/b/a Trinity Health Muskegon  
 MyMichigan Health  
 Neuropsychiatric Hospitals, LLC  
 Pine Rest Christian Mental Health Services

Samaritan Behavioral Center  
 StoneCrest Center

## Children's Outpatient Clinic Service Providers/Children's Case Management

Child & Family Services of Saginaw  
 McDowell Healing Arts Center  
 Saginaw Psychological Services, Inc.  
 SCCMHA Family Services Unit  
 SCCMHA Transitional Aged Youth  
 SCCMHA Wraparound Units  
 Westlund Guidance Clinic

## Crisis Service Providers

Alternative Community Living, Inc. d/b/a Hope Network New Passages  
 APS Employment Services  
 Healthy Transitions  
 North Shores CRU  
 SCCMHA Centralized Access Intake  
 SCCMHA Crisis Intervention Services  
 SCCMHA Mobile Response & Stabilization Services

## Adult Outpatient Clinic (OPC)/Case Management (CSM)/Assertive Community Treatment (ACT)/Support Coordination Services (SCS)/Independent Facilitation (IF) Service Providers

Case Management of Michigan  
 Child & Family Services of Saginaw  
 Hope Network  
 Hope Network New Passages  
 McDowell Healing Arts Center  
 Saginaw Psychological Services, Inc.  
 SCCMHA Community Supports Services  
 SCCMHA Health Home  
 SCCMHA OBRA/PASARR Unit  
 SCCMHA Self Determination  
 SCCMHA CSM-I/DD Services  
 Training & Treatment Innovations  
 WGC SVRC Therapy

## Fiscal Intermediaries

GT Independence  
 Stuart Wilson CPA, P.C.

## Clubhouse/Employment/Skill Building Services/Drop-In Center

SCCMHA Community Ties North  
 SCCMHA Community Ties South  
 SCCMHA Housing Resource Center  
 SCCMHA Supported Employment  
 SVRC Industries, Inc.  
 TTI Bayside Clubhouse  
 TTI Friends for Recovery Center

## Pharmacy

Genoa Healthcare, L.L.C.

## Limited English Proficiency

Communications Access Center for the Deaf and Hard of Hearing  
 Interpretalk  
 V.O.I.C.E. - Voice for the Hearing Impaired  
 Voices for Health



SAGINAW COUNTY COMMUNITY MENTAL HEALTH AUTHORITY

500 Hancock Street  
 Saginaw, MI 48602  
 800.258.8678 or 989.797.3400  
 sccmha.org

**24-Hour Crisis Hotline 989.792.9732 or 800.233.0022**