

The Power of Partnerships



Where Partnerships Create Possibilities

Dear Staff Members, Network Providers and Community Partners,

I am happy to share our *2025-26 Annual Report* with you.

As I reflect on the past year, I am reminded that the strength of Saginaw County Community Mental Health Authority (SCCMHA) has never rested solely within our organization. It is found in the relationships we have built with our staff, contracted network providers, community organizations, healthcare partners, first responders, local government, schools, courts and state advocacy organizations. Together, these partnerships allow us to provide compassionate, person-centered care while navigating an increasingly complex and uncertain healthcare environment.

Today's public mental health system faces significant challenges. Demand for services continues to grow, while many of the individuals and families we serve are also experiencing housing insecurity, food insecurity and the rising cost of everyday living. At the same time, uncertainty surrounding Medicaid funding and continued discussions about the future structure of Michigan's public behavioral health system remind us that we cannot take today's resources for granted.

Yet, even amid uncertainty, I remain optimistic.

Here in Saginaw County, collaboration continues to make a meaningful difference. This year, we were proud to partner with the Saginaw County Family Division of the 10th Circuit Court and the local Michigan Department of Health and Human Services Child Welfare Office to support implementation of the county's first Early Childhood Court — an initiative focused on improving outcomes for our youngest children and strengthening families during some of their most challenging moments.

Likewise, our collaboration with Saginaw County first responders, Mobile Medical Response, the Probate Court, SCCMHA Crisis Services and many other community partners resulted in the fifth edition of the *Saginaw County First Responders Guide for Behavioral Health Interventions*. While the publication itself is an important resource, the process of bringing these partners together once again strengthened the relationships that help us better serve our community every day.

Strong partnerships also extend well beyond county lines. We remain grateful for the leadership and collaboration of the Community Mental Health Association of Michigan, whose advocacy, education and technical assistance continue to strengthen public behavioral healthcare throughout our state. We also appreciate our colleagues at MidState Health Network and the Region 5 Community Mental Health Service Providers. Their willingness to solve problems collectively and prepare together for the challenges ahead demonstrates the value of collaboration at every level.



Closer to home, I extend my sincere gratitude to every member of the SCCMHA team. Throughout another year of facility improvements, accreditation activities, evolving Medicaid requirements, technology enhancements, quality improvement initiatives and ongoing recruitment efforts, our staff continued to demonstrate professionalism and flexibility.

I also want to thank our contracted network providers for the exceptional services they deliver each day. Together, we provide individuals and families with greater access to specialized services and a continuum of care that no single organization could offer alone.

Finally, my sincere appreciation goes to our Board of Directors and Citizens Advisory Committee for their steadfast leadership and unwavering commitment to our mission.

On behalf of the Board of Directors and leadership team, thank you for your continued partnership, commitment and trust. Your dedication makes our mission possible, and together we are making a lasting difference in the lives of those we serve.

Sincerely,

Sandra M. Lindsey
Chief Executive Officer

Walk-a-Mile in My Shoes Rally at Michigan State Capitol in Lansing

Persons served and volunteers from Saginaw County Community Mental Health Authority (SCCMHA) attended the 2025 Walk-a-Mile in My Shoes Rally hosted by the Community Mental Health Association (CMHA) of Michigan on Wednesday, Sept. 17, 2025.

Over 50 persons served by SCCMHA, as well as staff and other volunteers, traveled to the State Capitol in Lansing to raise awareness for community behavioral health services, encouraging lawmakers to learn and do more for Michigan residents living with an intellectual or developmental disability, mental health challenges or substance use disorders.

The annual rally is attended by representatives from all over the state of Michigan who make statements on how their county's Community Mental Health (CMH) service providers help them, as well as an advocacy walk around the Capitol building.

"In times like this, it's important to make our voices heard by legislation that mental healthcare is vital to all who live in the state of Michigan," said Public Relations Specialist Andrew Fergerson. "SCCMHA is committed to fighting to ensure our persons served have all the resources they need to live their lives to the fullest."



CARF Accreditation Awarded

SCCMHA received notice that they were awarded another Three-Year Accreditation from the Commission on Accreditation of Rehabilitation Facilities (CARF) after their site visit on April 8-10. This is the eighth accreditation that CARF has awarded to SCCMHA.



This represents the highest level of accreditation that can be awarded to an organization and shows the organization's substantial accordance to the standards established by CARF. An organization receiving a Three-Year Accreditation has put itself through a rigorous peer review process. It has demonstrated to a team of surveyors during an on-site visit its commitment to offering programs and services that are measurable, accountable and of the highest quality.

CARF is an independent, nonprofit accrediting body whose mission is to promote the quality, value and optimal outcomes of services through a consultative accreditation process that centers on enhancing the lives of the persons served. Founded in 1966, the accrediting body establishes consumer-focused standards to help organizations measure and improve the quality of their programs and services.

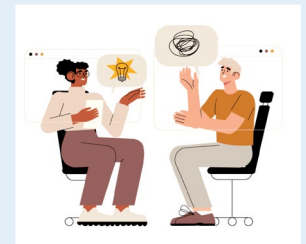
As quoted on the CARF Survey Report — "SCCMHA is applauded for serving with the highest level of scientific evidence in its clinical practice and having appropriate staff with credentials and privileges related to evidence-based practices. Staff members fully embrace the philosophy of SCCMHA, receive support from each other, and have formulated a cohesive entity."

The Three-Year Accreditation extends through May 31, 2029.

For a complete copy of the survey report, contact SCCMHA at (989) 797-3400.

BWell, SCCMHA and Other Partners Roll Out Mental Health Directory

BWell, SCCMHA, Great Lakes Bay Health Centers and Saginaw Child and Family Services have recently developed a mental health directory for Saginaw County individuals in search of local behavioral health services.



This directory provides an easily readable format to help those in need seek out services who don't know where to begin, giving such information as:

- Agency name
- Location
- Contact information
- Accepted insurance types

The directory can be found by scanning the QR code below or at bwellsaginaw.org/mental-health-substance-use/mental-health-directory



BWELL 
Saginaw

First Responder's Guide for Behavioral Interventions

SCCMHA and the Saginaw County Probate Court are proud to release *Saginaw County First Responder's Guide for Behavioral Interventions*.

This guide is a comprehensive handbook outlining a collaborative approach that includes community partners using best practices with the goal of safely and efficiently resolving a behavioral health crisis in Saginaw County and connecting individuals with follow-up services.

The First Responder's Guide provides shared principles and operational protocols to support consistent, equitable and effective crisis response across Saginaw County jurisdictions and agencies, while reducing duplication of resources.

Usage of the First Responder's Guide will assist agencies in helping individuals and families navigate these crises and connect with the necessary agencies to provide assistance in a safe and effective manner.

A memorandum of understanding was signed by community partners as recognition of a commitment to work together for the benefit of Saginaw County citizens.

According to SCCMHA Mental Health Supervisor Nancy Johnson, over the last 20 years, policies and protocols have evolved with community needs, as well as the inclusion of new programs and Saginaw County agencies.

"Individuals in a behavioral health crisis are the most vulnerable citizens in our community and a unified approach helps us to better understand each other's role," Johnson said.

Saginaw County Probate Court Honorable Patrick J. McGraw highlighted the importance of quality relationships amongst Saginaw County's community partners.

"The expertise of the Community Mental Health and the strong partnership of the courts, law enforcement and many of our other community partnerships allow us to produce a guide that is to the benefit of the most vulnerable citizens in our community," McGraw said.

***The Saginaw County First Responder's Guide for Behavioral Intervention* can be found on the SCCMHA website at <https://qr.link/5iXLf1>.**

SCCMHA's FY2025 Board of Directors



Tracey Raquepaw, Chairperson



Jill Armentrout



Mike Cierzniewski



Lisa Coney



Jaime Huffman



Jacob Kern



Susan McCauley



John Pugh



Maria Vela



Joan Williams



Cynthia Winiecke



Robert Woods

SCCMHA Early Childhood Court Partners with Hemlock High School for Artwork

As SCCMHA launched its Early Childhood Court, an effort was put forth to make the courtroom seem less intimidating to those who would be attending meetings and appointments. To assist with this, students from Hemlock High School created pieces of art based off a series of prompts to inspire their creations.

In all, nine canvas pieces of art were created to be hung and displayed at the Saginaw Juvenile Court at 3360 Hospital Road in Saginaw Township.

Hemlock Art Teacher RaeAnn Woodcock's students were given a list of words such as Stability, Hope, Love, Potential, Safety, Support and several others to create these pieces.

The pieces will be displayed at the courthouse for the next year, when another group of Hemlock High School students will create a set of new pieces.

SCCMHA and Hemlock High School hope to continue this partnership going forward.

The focus of the Early Childhood Court is to provide services to families with children ages 0-3 years who have become involved in the child welfare system. The goal is to increase the likelihood of reunification between

children and parents and reduce the potential for reentry in the child welfare system and foster care. Families will be working with an Infant Mental Health therapist through SCCMHA — an essential part of the Early Childhood Court team. The Infant Mental Health therapist will assist parents and their babies in developing secure attachments and assist parents in improving their parenting abilities and overall family relationships. Families will also be connected to other treatment providers and community resources based on the individual needs of the family and its members.



Findings from the Community Needs Assessment Survey

SCCMHA presented the results of their Community Needs Assessment survey following an effort to connect with the public, community partners and staff to gain a better understanding of behavioral health needs in the Saginaw County community.

The survey sought insight into the most pressing behavioral health disorders, knowledge about awareness and navigation to care access and treatment, what barriers are being experienced, as well as potential improvements in service access, delivery and partnerships.

Findings showed top needs of focus in the community to be substance use disorder treatment, accessibility to behavioral healthcare services, and equity gaps regarding poverty, unstable housing, transportation and stigma.

Access to care due to lack of insurance, high costs and limited availability of providers lead to underserved populations, as well as stigma and discrimination in marginalized communities.

Results from this survey will be crucial to SCCMHA's plans going forward on how to best meet these needs in the coming year.

A full report of the Community Needs Assessment survey can be found on our website at sccmha.org/userfiles/filemanager/sx63v0zad5x3ho478vfs/

SCCMHA Hires Hispanic Bilingual Outreach Worker

SCCMHA wants to make sure all communities are reached and represented, including our Hispanic population in Saginaw County. To help with that, SCCMHA recently employed Marilu Bueno as a Hispanic Bilingual Outreach Worker.

Marilu will go into the community to help with coordinating, collaborating and advocating for individuals in the Hispanic community to receive services by meeting people where they are.

In addition, by interfacing with people directly, Marilu will be able to complete an eligibility screen to determine what kind of services an individual might be best qualified to receive and support them through the Central Access and Intake process to begin receiving services.

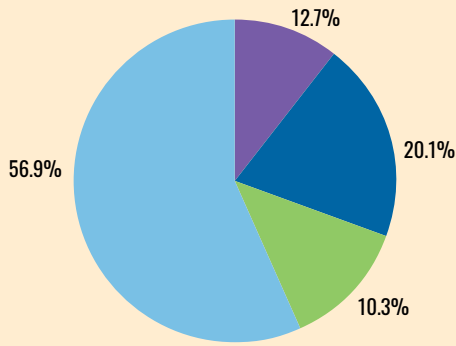
Marilu, a graduate of Kalamazoo College with a bachelor's degree in psychology, seeks to connect with the Hispanic community and let them know that she is available to help them with whatever they need for mental health services.

"I'm hoping to help dismantle mental health stigmas, and being able to talk with someone with a similar background makes it much easier for them to reach out and connect with those resources," Marilu said.



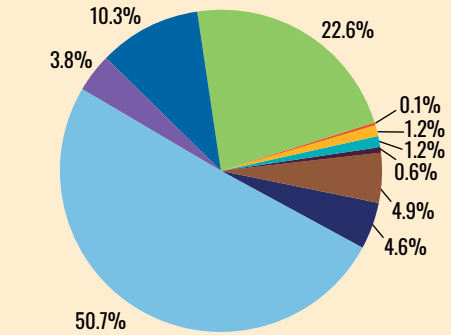
2025 Financial & Service Information

Number of Persons Served: 7,999



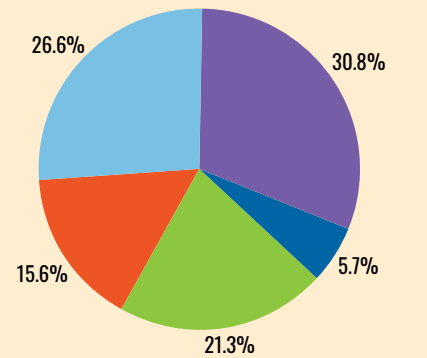
Adults w/ Mental Illness: **4,616**
 Adults w/ Intellectual and Developmental Disabilities: **1,026**
 Children w/ Serious Emotional Disturbances: **1,626**
 Children w/ Intellectual and Developmental Disabilities: **841**

Revenue: \$130,996,561



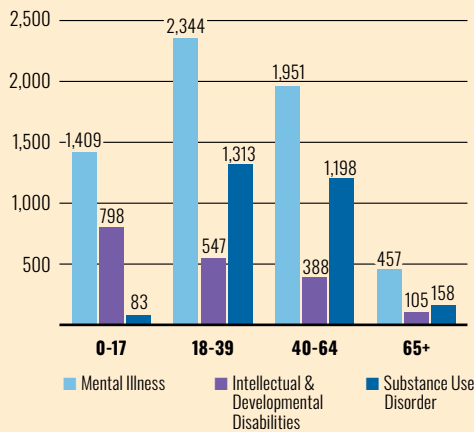
Medicaid: **\$66,457,357**
 Healthy Michigan: **\$5,028,290**
 Autism: **\$13,468,202**
 CCBHC: **\$29,546,031**
 BHH: **\$104,866**
 General Fund: **\$1,516,154**
 Grants: **\$1,613,685**
 Local: **\$778,961**
 Fund Balance Local: **\$6,439,271**
 Other: **\$6,043,744**

Expenditures: \$130,996,561

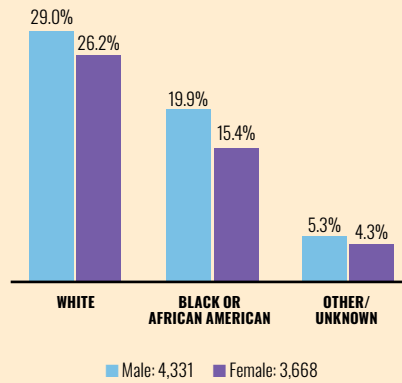


Adults w/ Mental Illness: **\$34,792,073**
 Adults w/ Intellectual and Developmental Disabilities: **\$40,391,125**
 Children w/ Serious Emotional Disturbances: **\$7,432,217**
 Children w/ Intellectual and Developmental Disabilities: **\$27,965,719**
 Other Programs: **\$20,415,427**

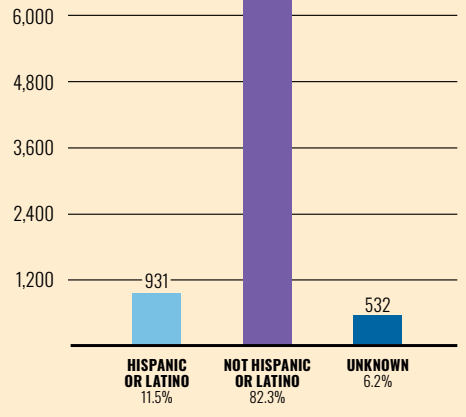
Age Range & Disability



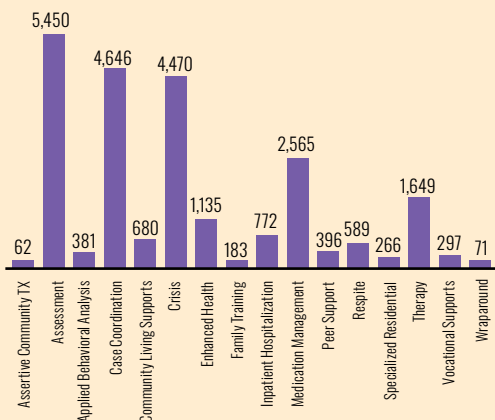
Sex Assigned at Birth & Race



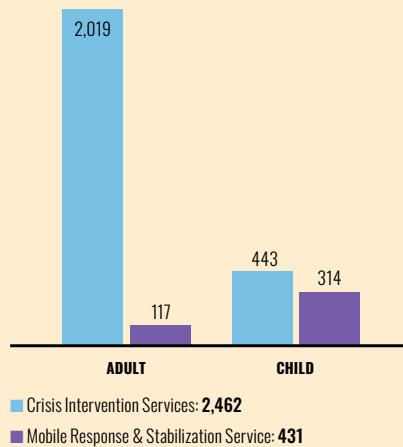
Ethnicity



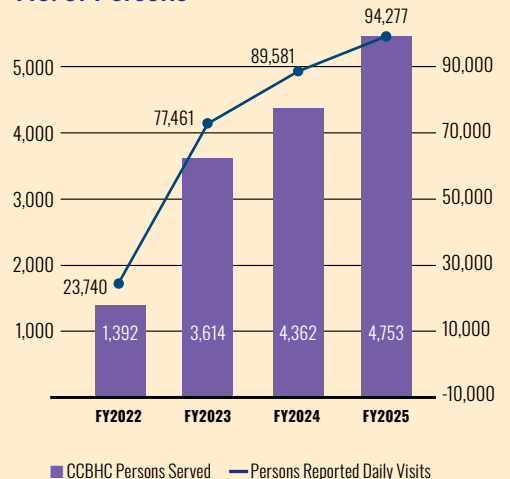
Persons Served by Service Type



Crisis & Mobile Response Persons Served



CCBHC Served in Relation to No. of Persons



Network Service & Support 2025

Specialized Residential Services Providers

Alternative Community Living, Inc.
d/b/a Hope Network New Passages
Angel's Place Corporation
Bay Human Services, Inc.
Beacon Harbor Homes, Inc.
Beacon Specialized Living Services, Inc.
Central State Community Services Inc.
Flatrock Manor, Inc.
Frances Specialized Residential
Hope Network Behavioral Health Services
Hope Network West Michigan
Hope Shores Stanley
Independent Living Solutions, LLC
Kneaded Angels, Inc.
Krasinski AFC
Listening Ear Crisis Center Inc.
LoveJoy Community Services
Lutheran Child & Family d/b/a Wellspring Lutheran Services
McCall Cottages, LLC
Pine Rest Christian Mental Health Service
ResCare Premier
Resident Advancement Inc.
Select Residential Solutions
St. Louis Center
Sunnyside Home
The Prosperity House AFC
Turning Leaf Residential Rehabilitation Services, Inc.

Community Living Support (CLS) Residential Providers

Flatrock Manor, Inc.
JubeJu Co., Inc.
Lutheran Child & Family d/b/a Wellspring Lutheran Services

Community Living Support (CLS) Providers

APS Employment Services
Guardian Angel Respite & Adult Day Services

HOME — Helping Others Means Everything, LLC
Matthew Miller
Mercy Plus Healthcare Services
V.O.I.C.E.

Respite

APS Employment Services
HOME — Helping Others Means Everything, LLC
Mercy Plus Healthcare Services
MyMichigan Saginaw Guardian Angel Respite & Adult Day Services

Health Services Providers

Gage Consulting for Challenging Behavior, LLC
Game Changer Pediatric Services, LLC
Grounded Therapy Network LLC
Guardian Angel Respite & Adult Day Services
Guided Grace
Mercy Plus Healthcare Services
Paramount Rehabilitation Services
SCCMHA Enhanced Health Services
SCCMHA Family Support Subsidy

Autism Service Providers

ABA Pathways
Autism of America, LLC
Autism Systems, LLC
Bay Human Services, Inc.
Children's Therapy Corner
Flourish Services, LLC
Game Changer Pediatric Services, LLC
Mercy Plus Healthcare Services
Paramount Children's Therapy Services
SCCMHA Autism Program
Spectrum Autism Center
WGC ASD Eligibility Determination

Inpatient Providers

Bronson Behavioral Hospital
Cedar Creek Hospital
Forest View Hospital

Harbor Oaks Hospital
Havenwyck Hospital
HealthSource Saginaw
Henry Ford Behavioral Hospital
McLaren
Memorial Healthcare Hospital
Mercy Health Partners d/b/a Trinity Health Muskegon
Metropolitan Behavioral Health
MyMichigan Health
Neuropsychiatric Hospitals, LLC
Pine Rest Christian Mental Health Services
Samaritan Behavioral Center

Children's Outpatient Clinic Service Providers/Children's Case Management

Child & Family Services of Saginaw
McDowell Healing Arts Center, LLC
Saginaw Psychological Services, Inc.
SCCMHA Family Services Unit
SCCMHA Transitional Aged Youth
SCCMHA Wraparound Units
Westlund Guidance Clinic

Crisis Service Providers

Alternative Community Living, Inc.
d/b/a Hope Network New Passages
APS Employment Services
Healthy Transitions
North Shores CRU
SCCMHA Centralized Access Intake
SCCMHA Crisis Intervention Services
SCCMHA Mobile Response & Stabilization Services

Adult Outpatient Clinic (OPC)/ Case Management (CSM)/ Assertive Community Treatment (ACT)/Support Coordination Services (SCS)/Independent Facilitation (IF) Service Providers

Case Management of Michigan
Child & Family Services of Saginaw
Hope Network

Hope Network New Passages
McDowell Healing Arts Center, LLC
Saginaw Psychological Services, Inc.
SCCMHA Community Supports Services
SCCMHA CSM-I/DD Services
SCCMHA Health Home
SCCMHA OBRA/PASARR Unit
SCCMHA Self Determination
SCCMHA/Training & Treatment Innovations
WGC SVRC Therapy

Fiscal Intermediaries

GT Independence
Stuart Wilson CPA, P.C.

Clubhouse/Employment/ Skill Building Services/ Drop-In Center

SCCMHA Community Ties North
SCCMHA Community Ties South
SCCMHA Housing Resource Center
SCCMHA Supported Employment
SVRC Industries, Inc.
SCCMHA/TTI Bayside Clubhouse
TTI Friends for Recovery Center

Substance Use Services

Saginaw Psychological Services
Recovery Pathways

Pharmacy

Genoa Healthcare, LLC

Limited English Proficiency

Communications Access Center for the Deaf and Hard of Hearing
Interpretalk
V.O.I.C.E. — Voice for the Hearing Impaired
Voices for Health



SAGINAW COUNTY
COMMUNITY MENTAL
HEALTH AUTHORITY



500 Hancock Street
Saginaw, MI 48602
800.258.8678 or 989.797.3400
sccmha.org

24-Hour Crisis Hotline 989.792.9732 or 800.233.0022