

**SAGINAW COUNTY COMMUNITY MENTAL HEALTH AUTHORITY
CITIZENS ADVISORY COMMITTEE MEETING
MARCH 7, 2024 6:00 PM
Minutes**

PRESENT: Ann Finta, Cheryl Nelson, Jim Nesbit, Vicki Mikolajski, Lyn Bradfield, Tracey Roat, Maggie Davis, Judith Hascall, Duke Peltier, Lesia McAfee, Bridgett Townsend

ABSENT: Lisa Sawyer

STAFF: Sandra Lindsey, Holli McGeshick, Ryan Mulder

GUESTS:

I. CALL TO ORDER

Ann Finta, Chair called the meeting to order at 6:00 p.m. Verification of the public posting was acknowledged and a quorum was established.

Ann welcomed everyone to tonight's meeting. Review and Acceptance of the Minutes of February 1, 2024.

Motion made by Vicki Mikolajski and supported by Tracey Roat to approve the minutes of February 1, 2024 as written. Motion carried.

II. 2003 ADULT CONSUMER SATISFACTION SURVEY REPORT

Holli McGeshick presented the presented the 2023 Adult Consumer Satisfaction Survey Report for the CAC Committee. The following was noted:

- SCCMHA Quality Department administered in June 2023
- Overview of Process
- Methodology & Return Rate (2,433 surveys distributed by mail and 419 completed - 17% return rate)
- Respondents were asked to score using 5-Point Likert scale (from 1 to 5)
- Overall Survey Results
- Comments
- This report was reviewed and approved by SCCMHA Quality Governance Council and results posted to SCCMHA website at:
- <https://www.scmha.org/about/quality.html>
- Quality Improvement Opportunities
- Summary Brochure of Survey Results

The Committee was able to ask questions / make comments. See document for details.

Motion made by Jim Nesbit and supported by Maggie Davis to receive and file the 2023 Adult Consumer Satisfaction Survey Report. Motion Carried.

III. 2023 YOUTH SERVICES SATISFACTION SURVEY REPORT

Holli McGeshick presented the 2023 Youth Services Satisfaction Survey Report for the CAC Committee. The following was noted:

- SCCMHA Quality Department administered in June 2023
- Overview of Process

- Methodology & Return Rate (1,203 surveys distributed by mail and 94 completed – 8% return rate)
- Respondents were asked to score using 5-Point Likert scale (from 1 to 5)
- Overall Survey Results
- Comments
- This report was reviewed and approved by SCCMHA Quality Governance Council and results posted to SCCMHA website at:
- <https://www.sccmha.org/about/quality.html>
- Quality Improvement Opportunities
- Summary Brochure of Survey Results

The Committee was able to ask questions / make comments. See document for details.

Motion made by Jim Nesbit and supported by Maggie Davis to receive and file the 2023 Youth Services Satisfaction Survey Report. Motion Carried.

IV. CERTIFIED COMMUNITY BEHAVIORAL HEALTH CLINICS (CCBHC) ADVISORY COUNCIL – UPDATE [FEB / MAY / AUG / NOV]

No Report.

V. NEW BUSINESS

A. MSHN Citizens Advisory Council Update

B. Future CAC Agenda Items

If the CAC has any other subjects they would like to see covered, they are encouraged to send their ideas to Ryan. Recommendations as of today's meeting include:

- MRSS Follow up
- CMU Co-Location Project
- Transition Aged Youth TAY Program
- School-based Mental Health
- Client Health Self-Management Project
- STARS Rides for Wellness
- **Zero Suicide NEW**
- **Veterans Navigators NEW**

VI. OLD BUSINESS

A. Attendance Log

The Attendance Log was reviewed by the Citizens Advisory Committee.

Motion by Vicki Mikolajski and supported by Tracey Roat to approve the Attendance Log. Motion carried.

B. Membership Log

The Membership Log was reviewed by the Citizens Advisory Committee. It was noted there are still three (3) vacancies:

Three (3) Community

Ryan reported that the SCCMHA Board will take up CAC reappointments at next Monday's meeting.

Motion by Tracey Roat and supported by Vicki Mikolajski to approve the Membership Log. Motion carried.

VII. CEO REPORT – SANDRA LINDSEY

Sandy noted March is Developmental Disabilities Awareness Month and National Social Work Month (see page 28 in the packet for details).

Sandy also included in tonight's packet the February 27, 2024 presentation to Michigan Legislature (Michigan Behavioral Health Services / CCBHC / State Hospitals / FY 2025 Budget Investments).

BWell Saginaw's Comprehensive Community Health Improvement Plan and Upcoming Initiatives (Obesity/Chronic Disease, Mental/Substance Use, Maternal/Child Health).

SCCMHA Certification by MDHHS as CMHSP

MDHHS recertifies all CMHSPs in Michigan every three years to be sure they meet all the standards in the Michigan Mental Health Code, under the Administrative Rule 330.2801 for Community Mental Health Service Programs (CMHSP). Our recertification process began a couple of months ago. This involves the submitting of SCCMHA policies, procedures reports and other documented evidence that we meet all the required standards for CMHSPs.

The Michigan Department of Health and Human Services, Division of Contracts and Quality Management has reviewed the SCCMHA CMHSP certification renewal application and related documents we submitted a couple of months ago. On February 22, 2024, we received a letter from MDHHS indicating that our application and the voluminous supporting documentation that we submitted into the MDHHS CRM Portal, were determined to be adequate for recertification. Related but separate from this activity, but required for full CMHSP Certification, is the audit of our Office of Recipient Rights which will be scheduled by MDHHS ORR sometime next year.

VIII. OTHER INFORMATION

- A. March is Developmental Disabilities Month & Social Worker Month**
- B. MDHHS FY 2025 Behavioral Health CCBHC State Hospital Presentation to Senate Subcommittee – 02/27/24**
- C. BWell Saginaw's Obesity Plan**
- D. Cancellation of April 4, 2024**

IX. ADJOURNMENT

Motion by Duke Peltier and supported by Tracey Roat to adjourn the meeting at 7:07 PM. Motion carried.